



# **Chief Administrative Officer's Report**

*October 2025*

## **Mission Statement**

**To foster healthier communities by economically providing caring human services that empower and enable the people we serve to improve their quality of life.**

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## District of Parry Sound Municipal Association Meeting



On Friday, September 26th, I attended the District of Parry Sound Municipal Association meeting at the Orrville Community Centre in Seguin Township. There were approximately 100 people in attendance, primarily elected officials, ministries, agencies and municipal staff from all municipalities in the District of Parry Sound. I was pleased to see several members of our board in attendance.



### ‘Everyday Impact’

We recently received some wonderful feedback from a community partner who had the opportunity to observe our Integrated System Navigator, Kylee, in action, and we couldn’t be more proud to share it!

The community partner wrote:

*“I had the pleasure of sitting in on a collaborative meeting with Kylee today. We met with one of Tiffany and Kylee’s mutual clients. The meeting was set to get everyone on the same page, and ensure the client was aware of the expectations of his participation in his job search.*

*I wanted to let you know, Kylee did a phenomenal job. She had an excellent balance between being directive but showing empathy. She was very clear about the expectations and gave many examples of how to behave/improve the client’s chances of success. She even went as far as using analogies with topics the client is interested in for the examples. The meeting ended well with the client agreeing to participate fully.*

*Those types of meetings are not easy, and can very quickly lead to escalation of behaviour, but she was able to keep him calm, and listening/participating.*

*She did a great job, and thought you might appreciate hearing it.”*

~ Agilec

Feedback like this speaks volumes about the impact our staff have every day. Kylee’s ability to be both clear and compassionate not only supported the client but also strengthened our partnerships within the community.

Way to go, Kylee!

## Human Resources Update

There's no summer slowdown in Human Resources! The HR department experienced a very active and productive summer, supporting both day-to-day operations and longer-term strategic initiatives. Below is a summary of activity and key statistics for the last quarter:

### Recruitment & Staffing

- 19 job postings were managed, including both internal and external opportunities.
- 5 new hires joined the organization, each completing two full-day orientation sessions.
- HR also facilitated orientation for 2 returning employees.
- Year-to-date, we have welcomed 29 new hires in 2025.
- Our current workforce stands at 169 employees, with an average tenure of 9.90 years, reflecting the long-term commitment of our staff.

### Performance & Development

- HR coordinated and supported 35 performance reviews this quarter.
- In July and August, all employees were given the opportunity to participate in Pronouns 101 Training. This training focused on:
  - The importance of pronouns and inclusive language.
  - Addressing common misconceptions around gender-neutral pronoun usage.
  - How to respectfully ask for someone's pronouns.
  - Best practices when mistakes occur.

'This initiative supports our organizational values of respect and inclusivity, reinforcing a positive and welcoming workplace culture.

- In September, HR facilitated First Aid/CPR recertification for 8 employees, supporting workplace health and safety and licensing requirements.

### Labour Relations

We have commenced the required Pay Equity Maintenance and are awaiting engagement from OPSEU to proceed.

### Employee Well-Being

With World Mental Health Day approaching on October 10th, it is important to highlight the growing global concern regarding mental health. The World Health Organization has identified an epidemic-level crisis in mental health and well-being, which directly impacts productivity, innovation, work quality, absenteeism, turnover, and disability rates.

We are grateful that our organization continues to prioritize employee well-being through initiatives such as the Employee Assistance Program (EAP) and other mental health supports. These efforts are crucial in ensuring that employees feel valued, supported, and equipped to thrive at work.

### Acknowledgment

The achievements of this past quarter were made possible through the hard work, dedication, and commitment of the HR team. Their efforts continue to play a vital role in strengthening our workforce, sustaining our culture, and ensuring the well-being of all employees.

## Licensed Child Care Programs

### Total Children Utilizing Directly Operated Child Care in the District Aug 2025

Age Group	Fairview ELCC	First Steps ELCC	Highlands ELCC	Waubeek ELCC	HCCP	Total
Infant (0-18M)	1	1	0	5	7	14
Toddler (18-30M)	11	7	5	25	27	75
Preschool (30M-4Y)	16	11	26	23	48	124
# of Active Children	28	19	31	53	82	213

With the graduation of many preschoolers this month and the transition of older toddlers to the preschool spaces, programs were able to bring new children off the wait list. After all the enrollments were confirmed, the Directly Operated Child Care Programs were able to fill all available spaces and keep enrollment steady. The Home Child Care Program now has 19 active homes with the addition of one provider on the east. The program continues to invest in recruitment initiatives focusing on the West Parry Sound municipalities.

## School Age Programs Aug 2025

Location	Enrollment
Mapleridge Summer Program	12
Home Child Care	41
# of Active Children	53



The Mapleridge Summer Program had an extremely successful summer, operating at capacity. The staff engaged the children in outdoor learning experiences and community events.

## Inclusion Support Services Aug 2025

Age Group	EarlyON	Licensed ELCC's	Monthly Total	YTD Total	Waitlist	New Referrals	Discharges
Infant (0-18M)	0	1	1	3	0	0	0
Toddler (18-30M)	6	12	18	24	0	2	0
Preschool (30M-4Y)	11	40	51	49	3	3	1
School Age (4Y+)	0	14	14	26	0	0	4
<b>Monthly Total</b>	17	65	82		3	0	0
<b>YTD Total</b>	34	77		102	18	37	13

The Resource Consultants have 82 children on the active caseload for the month of August, 17 children are being seen through the EarlyON Child and Family Centres and 65 children are receiving services through their licensed child care programs. There has been a slight increase in referrals as new children are entering child care programs during the month to replace children graduating to the school system.

## EarlyON Child and Family Programs— Aug 2025

Activity	May 2025	Jun 2025	Jul 2025	Aug 2025	YTD
Number of Child Visits	1075	864	754	1348	7463
Number of Unique Children Attending			188 YTD		
Number of Adult Visits	831	688	582	951	5774
Number of Unique Adults Attending			132 YTD		
Number of Professionals (NEW stat July 2025)			21	25	46
Number of Virtual Programming Events	6	10	8	10	64
Number of Engagements through Social Media	129	117	102	85	905
Number of Views through Social Media	11,253	14,644	21,627	19,900	148,786

In July EarlyON digital sign in through OneHSN was implemented in the Parry Sound, South River and Burk's Falls locations. Staff were trained during a recent team meeting and were supported by IT as well as the Child Care Service Management team to get families enrolled. This will allow EarlyON to capture a larger variety of stats.

## Funding Sources for District Wide Childcare Spaces - Aug 2025

<b>Funding Source - Active</b>	<b># of Children</b>	<b># of Families</b>
CWELCC*	31	30
CWELCC Full Fee	214	209
Extended Day Fee Subsidy	2	2
Fee Subsidy	16	14
Full Fee	25	22
Ontario Works	1	1
<b>Total</b>	<b>289</b>	<b>278</b>

<b>Funding Source - New</b>	<b># of Children</b>	<b># of Families</b>
CWELCC*	4	4
CWELCC Full Fee	52	51
Extended Day Fee Subsidy	1	1
Fee Subsidy	3	3
Full Fee	18	16
Ontario Works	0	0
<b>Total</b>	<b>78</b>	<b>75</b>

<b>Exits</b>	<b># of Children</b>	<b># of Families</b>
Fee Subsidy	2	2
CWELCC Full Fee	0	0
Extended Day Fee Subsidy	0	0
Fee Subsidy	3	3
Full Fee	0	0
Ontario Works	0	0
<b>Total</b>	<b>5</b>	<b>5</b>

## **Quality Assurance - Child Care Service Management**

Over the summer of 2025, the quality assurance supervisor visited more than 15 recreational programs across the District of Parry Sound to examine and evaluate the quality of care, learning experiences, and implementation of policies and procedures. A standardized quality assessment tool was used to review both the physical learning environment and the practices of educators, ensuring children's healthy development and safety. Following each visit, operators received a summary report highlighting strengths and providing recommendations to support reflection and continuous program improvement.

Preparation is underway for a full-day professional development session scheduled for October 24, 2025. Approximately 120 educators from across the district are expected to attend. With the child care sector facing high levels of burnout and staff turnover, the session will place a strong emphasis on self-care and mental wellness. Discovery Professional Learning will facilitate the interactive training, which will focus on building passionate, pedagogical, and playful cultures.

Currently, 23 supervisors along with program team leads in child care programs across the district are participating in a three-part leadership training series. This training is designed to support leaders in balancing compliance and quality demands while inspiring their teams of educators. The series is intended to be transformative, providing participants with clarity, confidence, and connection in their leadership roles.

We also continue to prioritize inclusion for children with special needs in licensed child care and early years programs, with the goal of fostering authentic, caring relationships between children, peers, and educators. To date, Special Needs Resource funding has been approved for seven programs across the district, enabling many children to actively and meaningfully participate in programming.

Fee subsidy remains a vital support system for families in need within our communities. Currently, 278 families in the District of Parry Sound are receiving subsidized child care funding. This demonstrates the continued need for financial support despite the implementation of CWELCC and highlights the importance of strengthening community supports for early learning and child care.

The District of Parry Sound Child Care Application Portal was launched on July 24, 2024. Since implementation, operators and child care service management staff have been working to "clean" the Application Portal by removing duplicates, training staff and assisting families with updating their profiles.

Data for August 2025

Number of Unique Children on the Application Portal

707

Children who Identify as Indigenous

74

Children Identifying Francophone Relatives

48

Prenatal Children

107

Unique Children

- includes children waiting for care and those who are placed in care but have applied to other child care centres/programs. (ie: currently in an infant space and have also applied for JK/SK after school program) - Or - includes all children who have completed an application for child care

Unique Children Waiting for Care

309

Waiting for Care

- This number represents the unique children who are currently applied for care. This includes children who may already be placed in a program and have applied to another. This also includes the number of children pre-registered for future care.

Year, Month

Multiple selections

Month

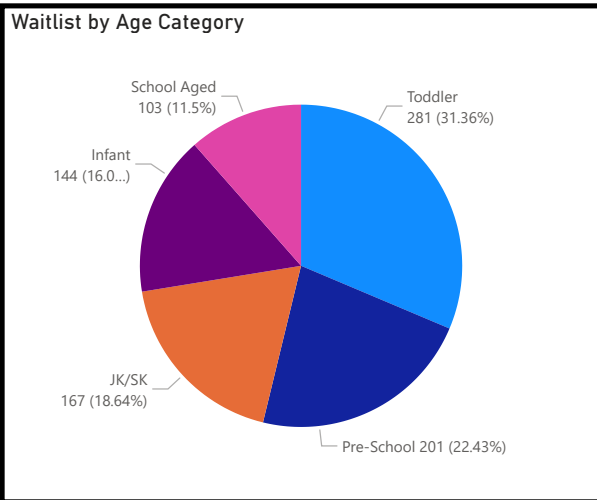
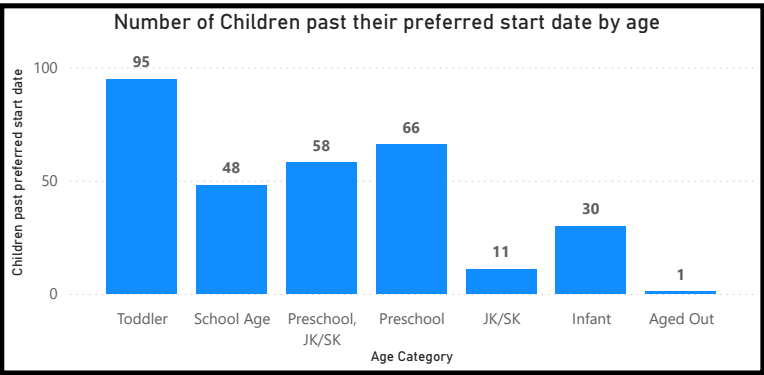
August

Additions to Application Portal

61

Total Number of Children past preferred start date (Unique)

344



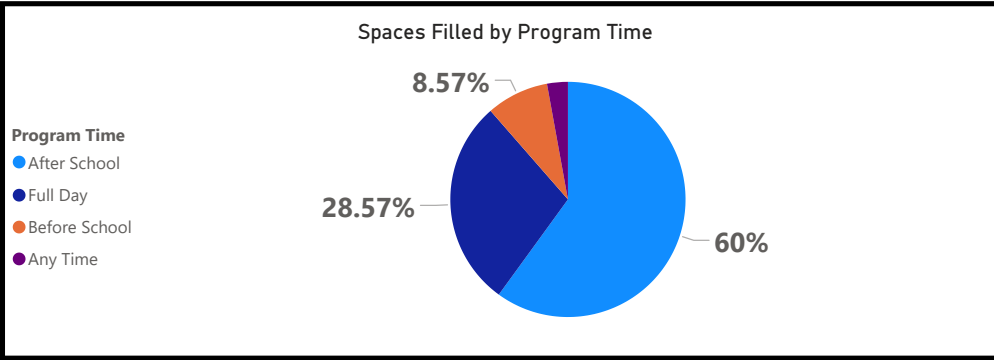
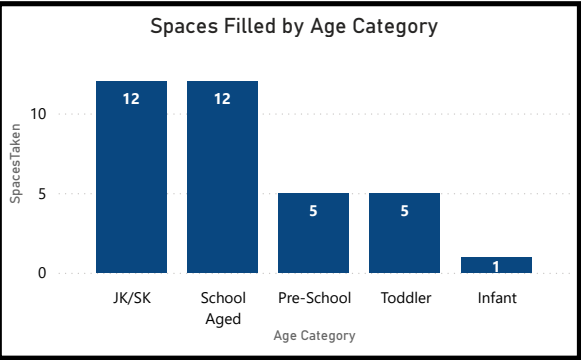


Year

2025

Month

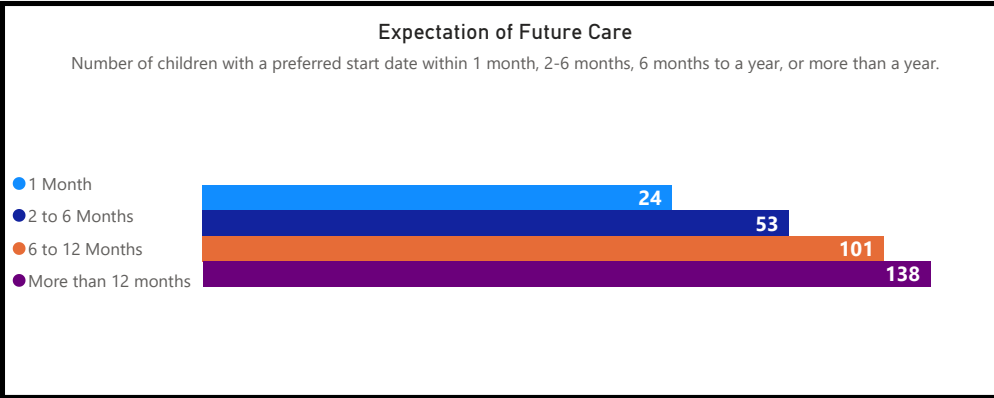
August

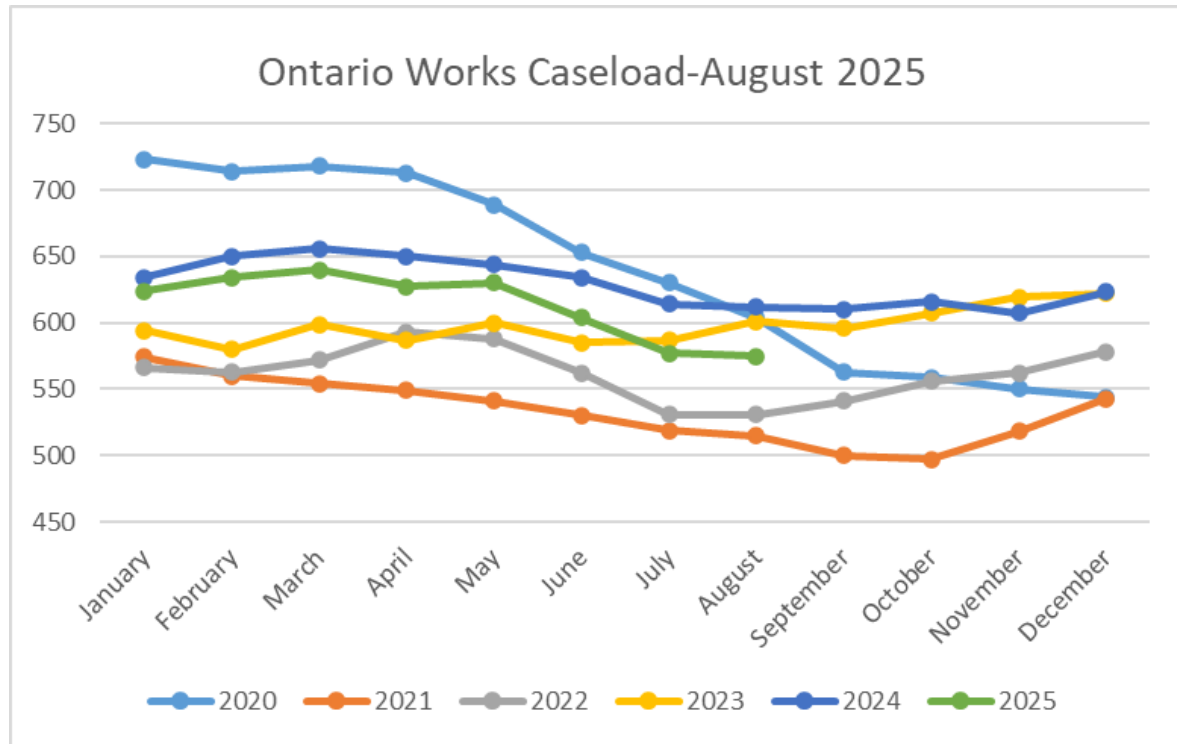


Children Placed	Spaces Filled
35	35

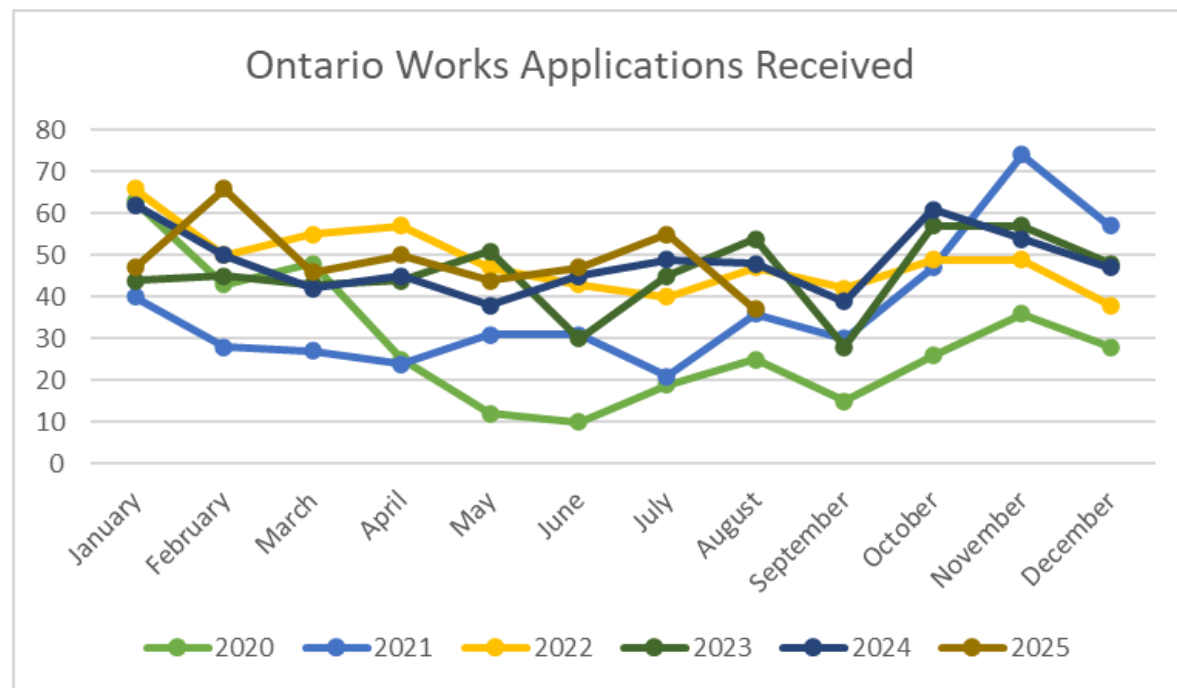
**Children Placed** - The number of unique children placed in a program.

**Spaces Filled** - The number of spaces filled by a child. A child may be placed in more than one space, ie: before school space and after school space.

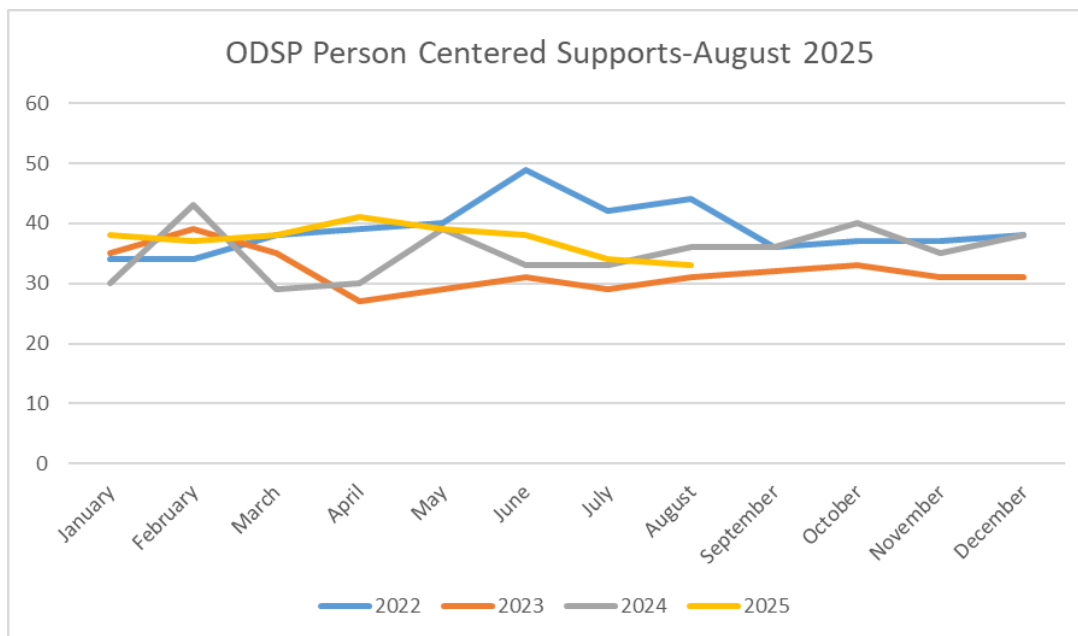




## Ontario Works Intake - Social Assistance Digital Application (SADA) & Local Office Ontario Works Applications Received



## ODSP Participants in Ontario Works Employment Assistance



The OW Caseload continues to hold steady at **575 cases (878 beneficiaries)**. We are providing **33** ODSP participants Person-Centred Supports. We also have **59** Temporary Care Assistance cases. **37** applications were received through the province's Ontario Works Intake Unit (OWIU).

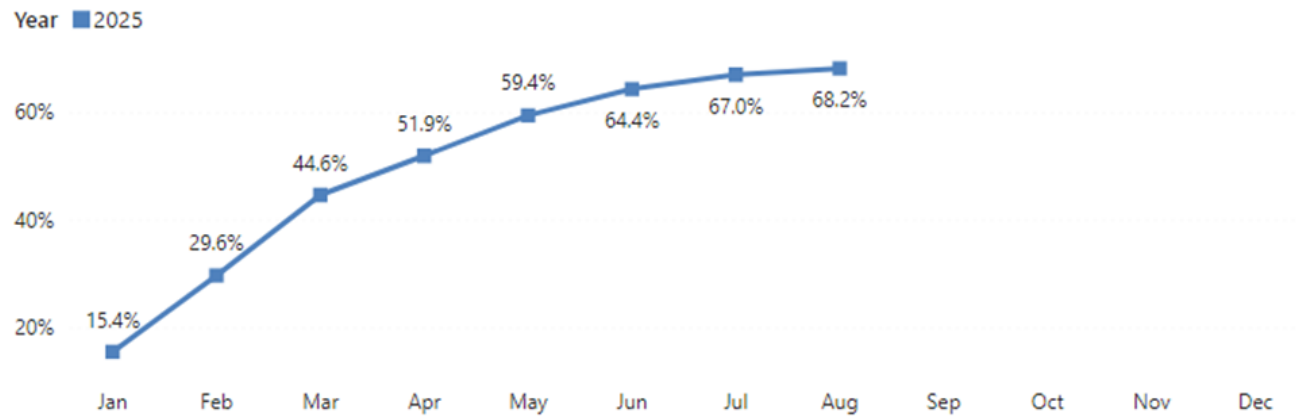
## Employment Services Transformation & Performance Outcomes

On March 1<sup>st</sup>, 2025, as part of the province's Employment Services Transformation, we officially entered Integrated Employment Services model (IES) along with our Northeast DSSAB partners with our new Service System Manager College Boreal. This means that employment assistance for Social Assistance recipients now moves under the Employment Ontario umbrella. We are responsible for providing Person Centered Supports to SA Recipients in 4 Support Pillars.

- Crisis & Safety-homelessness, personal safety
- Health-medical, mental health counselling, addiction treatment
- Life Skills-Literacy and Basic Skills such as budgeting, time management
- Community Supports-Housing, transportation and legal support

% with an Action Plan created

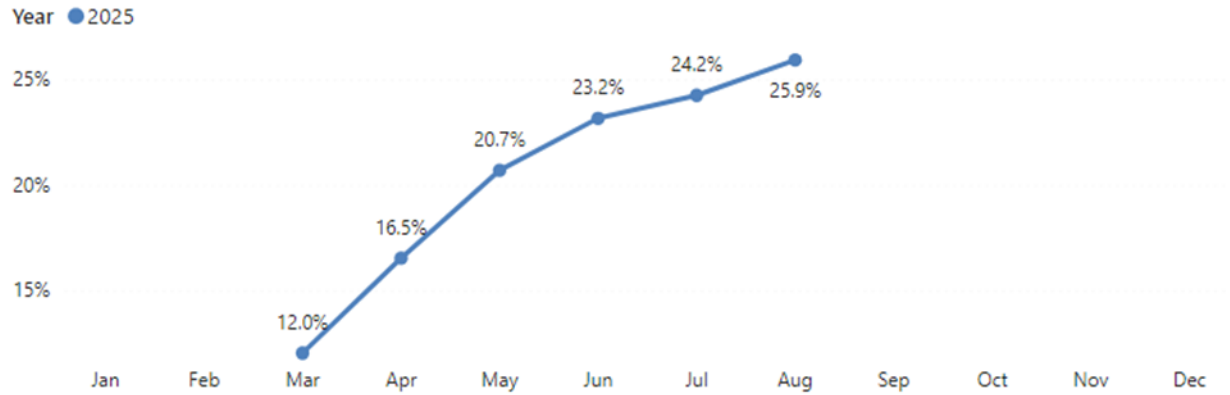
Percentage of OW + NDA Members with mandatory participation requirements...



Provincial Average— 71.5%  
Target-100%  
\*\*NDA refers to ODSP participants

Referrals to Employment Ontario

Percentage of OW + NDA Members with mandatory participation requirements...

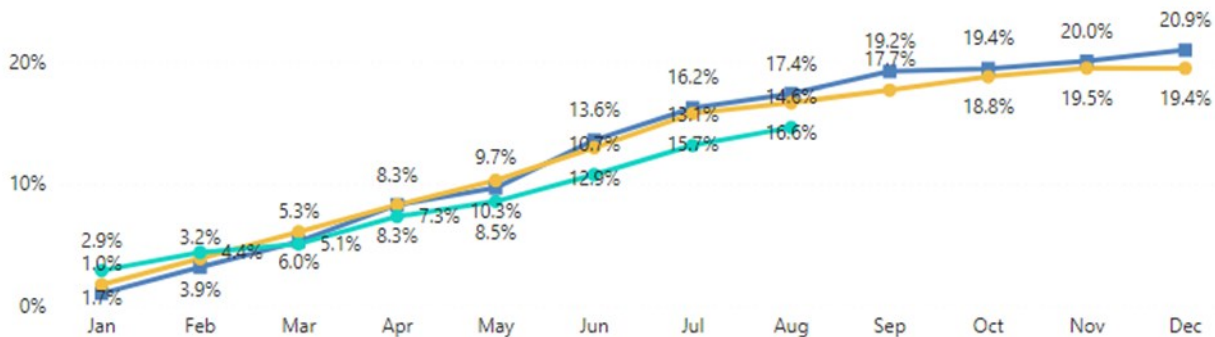


Provincial Average 22.4%  
Target 32%  
\*\*NDA refers to ODSP participants

## % Exiting to Employment

Percentage of Ontario Works cases exiting to employment (Cumulative Year-to-...)

Year ■ 2023 ■ 2024 ■ 2025



Provincial Average 7.4%

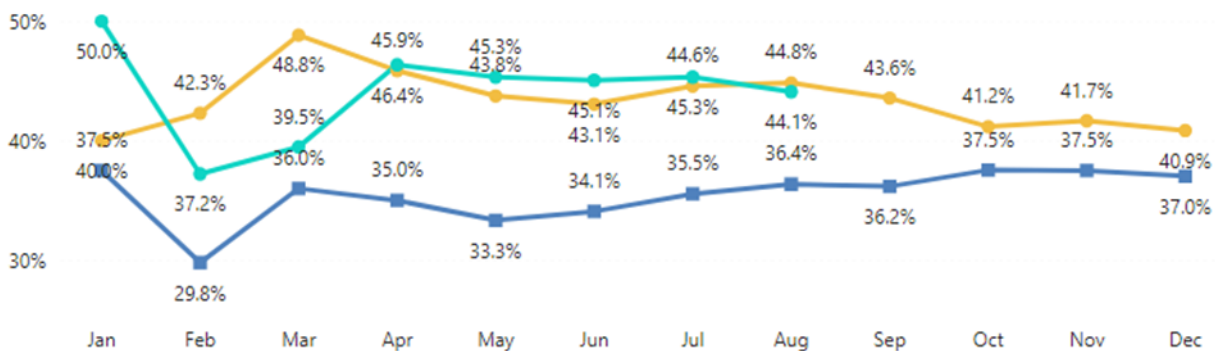
Target 22%

\*\*NDA refers to ODSP participants

## % of OW Cases Exit the Program and Return within One Year

Percentage of Ontario Works cases who exit the program and return within one...

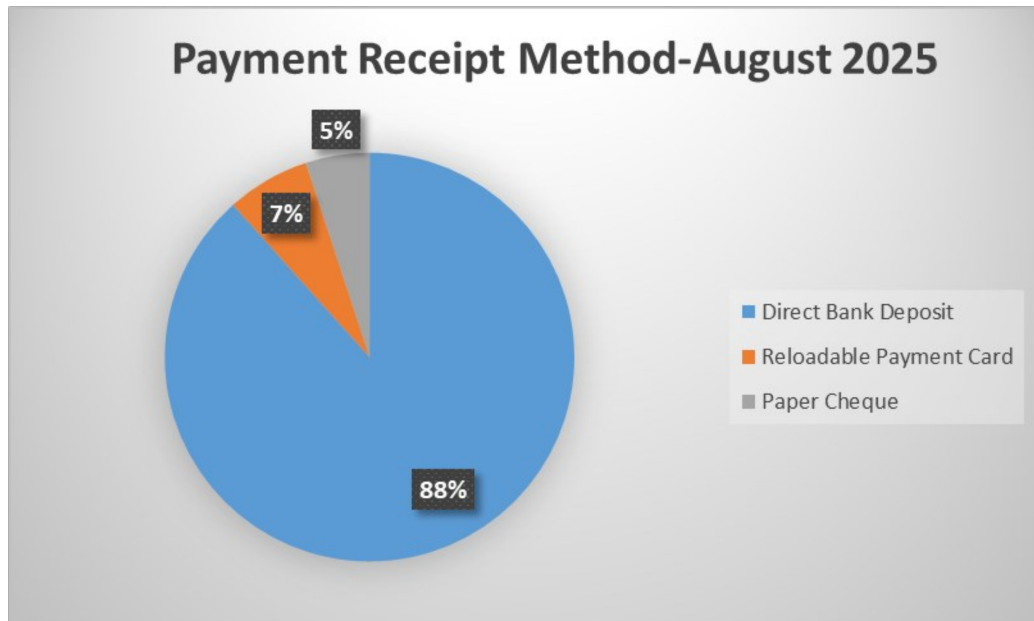
Year ■ 2023 ■ 2024 ■ 2025



Provincial Average: 31.7%

Target: 35%

## DBD Enrollment



## Income Support & Stability Update

Our Housing Loss Prevention Strategy involves the coordination of appropriate services and the provision of consistent and on-going weekly or bi-weekly supports, required by the individual to succeed in preventing homelessness and achieving and maintain life stabilization goals. From the period of April

### Housing Status

Clients who identify as experiencing homelessness, or at immediate risk of homelessness

2025	August	YTD
Experiencing Homelessness	1	33
At Risk of Homelessness	1	124
On the By Name List	1	20

April 1 – August 30, 2025

### Short Term Housing Allowance

Max of \$400 for 6 months

	Active	YTD
Aug	8	34

### Provincial Priority Groups

### Case Type

Clients working with Income Support and Stability.  
New and active files

2025	August	YTD
Chronic Homelessness	2	7
Youth Age 16-25	2	8
Indigenous		2
Provincial Institution	1	2

2025 -August	New Families	Returning Families	Single Person	Returning Single Person
At Risk of Homelessness	2	3	4	13
Experiencing Homelessness			1	
On the By Name List				
YTD	10	31	24	124

**Type of Assistance Provided:**

2025	AUGUST				YTD
	ODSP	Ontario Works	Low Income Senior	Low Income non-senior	
Prevention interventions before housing loss occurs	9	1		3	69
Prevention with ongoing case management	3	5	1		127
Rapid Resolution			1		5
Diversion					1
Eviction Prevention					
Food Security					2
<b>TOTAL</b>	<b>9</b>	<b>6</b>	<b>2</b>	<b>3</b>	<b>204</b>

**Household Income Sources and Issuance from Homelessness Prevention Programs Funding (HPP)**

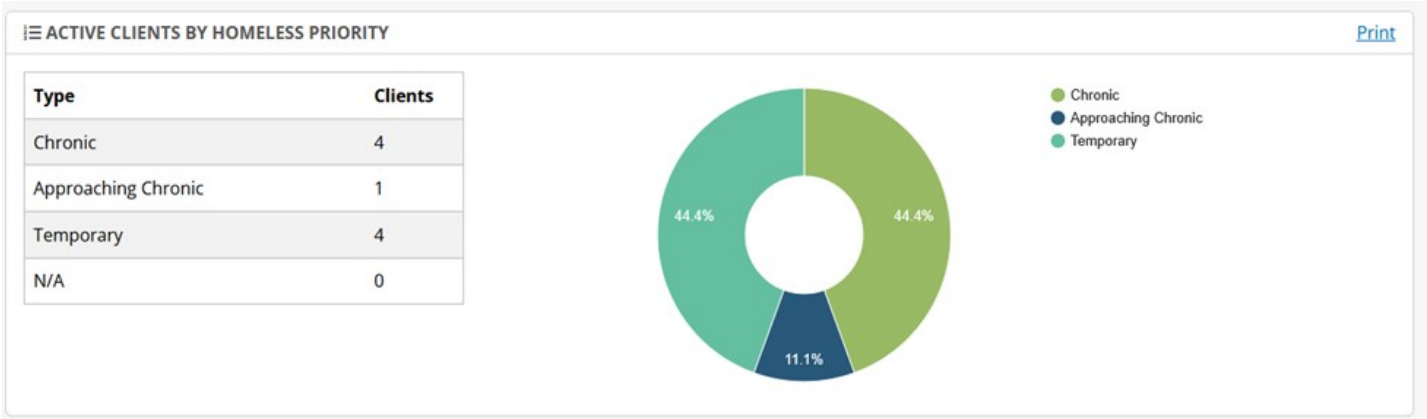
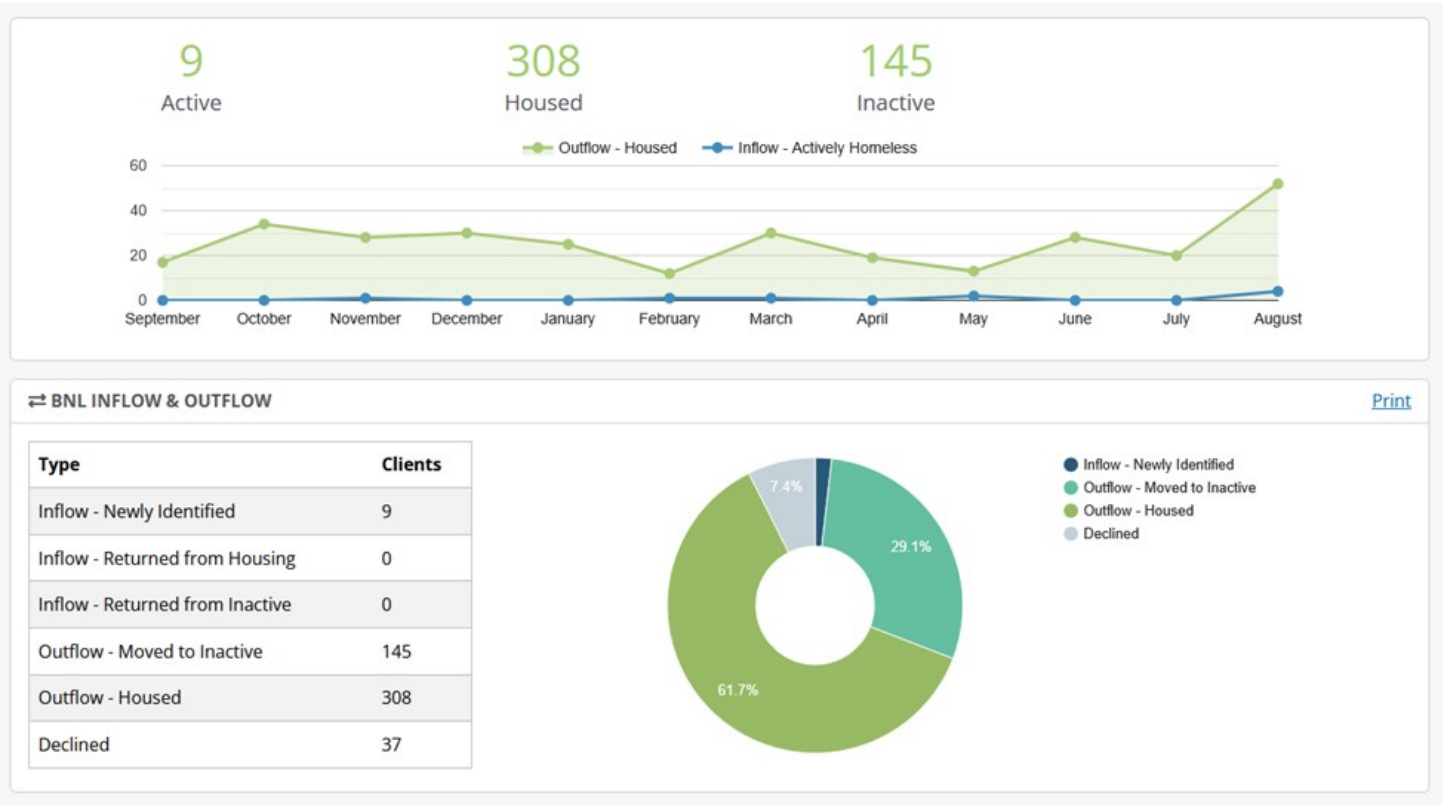
Reason for Issue	Total	YTD	Income Source	Total	YTD	HPP	YTD
Rental Arrears	\$4,995.00	\$73,899.63	Senior	2	27	\$2,178.00	\$20,470.41
Utilities/Firewood	\$6,719.04	\$48,364.76	ODSP	12	73	\$9,211.85	\$57,852.80
Transportation	\$50.00	\$1686.83	Ontario Works	6	97	\$3,569.77	\$73,026.23
Food/Household/Misc.	\$6,234.30	\$34,004.72	Low Income	3	15	\$3,038.72	\$9,831.97
Emergency Housing		\$3,162.47	<b>TOTAL</b>				<b>\$161,184.41</b>
<b>Total</b>	<b>\$17,998.34</b>	<b>\$161,184.41</b>					

April 1 – August 30, 2025



By-Name List Data (September 1, 2021– August 31, 2025)

The By Name List is real-time list of all known people who are experiencing homelessness in our community that are willing to participate in being on the list and connecting with our agency for ongoing support to maintain affordable and sustainable housing. The individuals who are connected to this program are provided Intense Case Management supports with the foundations from Coordinated Access. As we standardize our definition of homelessness across our team and partners, we have been reviewing our By Name List data to ensure consistency. This explains the sharp decrease for this month.



## Income Support & Stability Update

**Employment Ontario/OW EST Launch Party** – To support our transition to Integrated Employment Services, the East Income Support & Stability team spent a morning with our EO partners – AGILEC & Employment North. The morning was spent reviewing the client life cycle from the Employment side through CAMS and the common assessment piece and then a client life cycle from the Ontario Works side through SAMS and the common assessment. We did some team building ice breakers, some time to network and meet new staff and ask questions about what each other does. It was a great morning, and it was decided that we would do something like this again in 6 months.



## **Income Support & Stability Update**

**Community Clinics** – ISN's in South River started their community clinics in Kearney, South River, Sprucedale, Port Loring, Powassan, Sundridge, Callander, Emsdale, Novar and Magnetawan. The purpose is to bring information and application processes directly to clients in their communities. These clinics encompass all things related to low-income programs such as Ontario Electricity Support Program, Canada Dental Care Plan, LEAP, ID support, Income Tax Prep and Health Care connect for clients without a physician. ISN's will also answer general questions about Ontario Works and Homelessness Prevention Program eligibility. So far, these clinics have started to bring awareness to all community members and dates are already firmed up to do it again in October.



**New HPP Application Launch** – Income Support and Stability Team implemented a new HPP application through Microsoft forms that is more streamlined and less chance for errors. It will gather all the data we need for homelessness and priority groups for BNL. This data will no longer need manual intervention to collect relevant parts that will align with our work with Org Code to end Chronic Homelessness in the District.



**Jeff-College Boreal Conference in Sudbury** – The Director of Income Support & Stability attended the College Boreal Conference in Sudbury September 16<sup>th</sup> and 17<sup>th</sup>. He was also part of panel with other network catchment partners discussing the transition to Integrated Employment Services and it's impacts on staff and clients.



## Housing Programs Update

### Social Housing Centralized Waitlist Report august 2025

	East Parry	West Parry	Total
Seniors	53	136	189
Families	170	491	661
Individuals	573	175	748
Total	776	802	1598
Total Waitlist Unduplicated			438



SPP = Special Priority Applicant

### Social Housing Centralized Waitlist (CWL) 2024 - 2025 Comparison Applications and Households Housing from the CWL

Month 2024	New App.	New SPP	Cancelled	Housed	SPP Housing	Month 2025	New App.	New SPP	Cancelled	Housed	SPP Housing
Jan	3		2	1		Jan	9	0	0	2	
Feb	5		11	1		Feb	8	0	2	3	
Mar	7		3	3		Mar	9	1	4	1	
Apr	10	1	7			Apr	6	1	10		
May	4	1	5	1		May	11		1	2	
June	1		15	3		June	12	2	1	2	
July	9	1	19			July	14			2	1
Aug	9	1	21			Aug	9	1	1	2	1
Sept	6		16	2		Sept					
Oct	6		9	4		Oct					
Nov	10	1	17	3		Nov					
Dec	11		6	3	2	Dec					
Total	81	5	131	21	2	Total	78	5	19	14	2

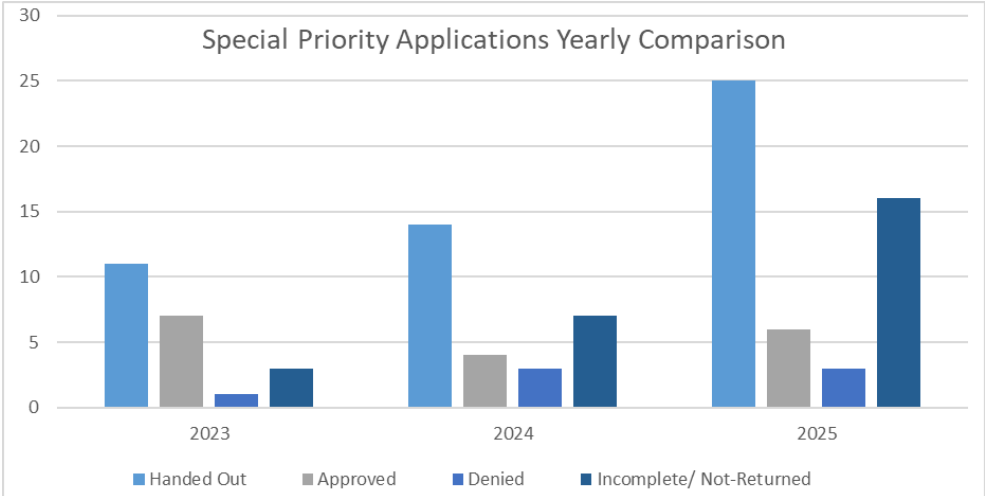
We saw nine approved applications to the centralized waitlist in August. There was one application removed due to arrears with a community housing provider, and two applicants were housed, one being a special priority applicant. There was also one new approved special priority application approved in August.

**Housing Programs Update**

The third quarter of 2025 has flown by! Housing Programs have been busy preparing for several upcoming events. We continued to work on preparing to go live with the online centralized waitlist for Rent-Geared-to-Income housing. We connected with another service manager in Ontario who has recently gone live with their online waitlist applications, and they have been a great support to us in terms of providing correspondence examples, as well as applicant instruction examples. We also completed re-certification training alongside the Tenant Services team. This training provided the opportunity to see how tenants of our local housing corporation can complete their annual income and asset reviews online through the tenant portal. The next step is to create and implement training sessions for the tenants before going live with this process.

Housing Programs got out on the road to assist some of our rent supplement tenants with completion of their annual income and asset reviews. This is always a great opportunity to continue building relationships with the clients we serve, and we hope to build on this over the next year as we see more rent supplements being established.

Housing Programs has seen a significant increase to all applications and inquiries that we receive. Many people, as well as our community partners, are reaching out to us regularly looking for any kind of housing assistance, whether it be funding to support high market rents, or affordable along with rent-geared-to-income housing. There has been a substantial increase in requests for Special Priority Placement (SPP) applications from those in our district, as well as outside of it, with over half of the requests being made in the third quarter of 2025. The chart below shows a comparison of applications provided, approved, incomplete and denied over the last few years.



Housing Service Manager recently received communication from the Ministry of Municipal Affairs and Housing regarding COHB (Canada Ontario Housing Benefit) allocation. This program offers a financial subsidy to eligible applicants and assists with the cost of their housing needs. The Housing Service Manager’s role is to ensure there is no outstanding Community Housing arrears, and they meet the income testing requirements before forwarding them on to the Ministry of Finance for a final determination of eligibility and processing. This year’s target is to process 20 applications.

The work that the Housing Programs team does can be difficult as we hear accounts of abuse, homelessness and despair daily, but our team always keeps a positive outlook. We are always looking for ways in which we can offer support to those waiting on waitlists whether it be through a referral to an internal program, or a connection to a community partner, or just time spent listening.

**Parry Sound District Housing Corporation****August 2025**Activity for Tenant Services

	<b>Current</b>	<b>YTD</b>
Move outs	1	15
Move in (centralized waitlist along with internal transfers)	4	21
L1/L2 hearings	1	11 (correction from last month)
N4 Delivered to tenant or filed with the LTB– Notice of eviction for non-payment of rent	0	5
N5 Filed with the LTB– notice of eviction disturbing the quiet enjoyment of the other occupants	2	7
N6 Filed with the LTB –notice of eviction for illegal acts or misrepresenting income for RGI housing	1	1
N7 Filed with the LTB – notice of eviction for willful damage to unit	1	1
Repayment agreements NEW (formal & informal)	3	15
No Trespass Order	0	0
Tenant Home Visits/Wellness checks	39	340
Mediation/Negotiation/Referrals	28	152
Tenant Engagements/Education	4	21

## **Tenant Services Update**

Summer was a busy time for Tenant Services, as we collaborated with Maintenance on annual unit inspections which went all through spring and summer finishing up in September. This was a very good learning experience for all and TS/Maint. Got together afterward to troubleshoot some of the units of greatest concern for things like tenant damages, hoarding, and housekeeping issues. Out of this meeting we came up with plans of action and have been implementing them since...some LTB notices, some referrals, and some regular and frequent check-ins to monitor progress with cleaning up.

Over the summer Tenant Services hosted 2 tenant BBQs, one East and one West. We had children's crafts and face painting, food, and a fire truck to give tours and talk about fire safety. They were well attended and appreciated by participants.

The fall edition of the Tenant Services Newsletter has been created and is attached to this report.

In partnership with Housing Programs, Tenant Services is planning National Housing Day events in November on each side of the district – we will have community partner booths set up and some food to honour the day and provide information and housing-related resources to the community.

## **Property Maintenance Update**

Over the past couple of months, inspections have been successfully completed on all Parry Sound District Housing facilities, including The Meadowview – NOAH. These inspections have enabled the Maintenance Department to compile an up-to-date database in Maintenance IQ, detailing the current condition of all tenant units and properties. This data is proving invaluable in helping us make more informed decisions regarding work orders and prioritizing maintenance needs.

This initiative has also fostered stronger collaboration between Tenant Services and Maintenance, allowing us to work together more effectively to deliver the best possible outcomes for our tenants.

The Maintenance Department was pleased to support and attend the recent tenant BBQ hosted by the Tenant Services Department. It was a great opportunity to connect with tenants we don't often see and to answer questions about the maintenance request process.

Additionally, all winter grounds tenders for DSSAB's west properties closed at the end of September and will soon be awarded to the successful bidders.

We were also proud to host another joint training session with the Parry Sound Fire Department. This collaborative effort continues to strengthen our emergency preparedness and ensure the highest level of service for our tenants.

## Property Maintenance

### August 2025

Pest Control		3 Buildings are currently being monitored monthly for bedbugs. There is 1 active unit.
Vacant Units	6	5 one-bedroom, 1- multiple bedrooms (asbestos abatement, and significant repair contributes to longer vacancy times)
Vacant Units - The Meadow View	9	5 market, 4 affordable units available
After Hours Calls	16	Monitoring station offline, smoke alarm battery, plumbing leaks, AC unit condensation, tenant dispute, lost key down elevator shaft, contractor entry lock out, OPP inquiry, septic pump repair
Work Orders	97	Work orders are created for our staff to complete routine maintenance repairs for all DSSAB/LHC Buildings
Purchase Orders	85	Purchase Orders are for services, and materials required outside of the Housing Operations Department scope of work for the LHC properties
Fire Inspections	1	Annual fire suppression inspection completed on a 6-storey senior building
Annual Inspections	50	Annual inspections continue across the district
Incident Reports		



## Capital Projects

This summer was marked by significant progress on remediation, structural improvements, and infrastructure upgrades. The following sections highlight major areas of work, key accomplishments, and upcoming priorities.

### Hazardous Material Remediation and Water Damage Repairs

Between July and September, several units were remediated for asbestos and mould. Nine units were completed in July, with further abatement projects taking place in August and September. Attic abatement began at additional sites in late September. These projects have resulted in restored and re-occupied units following clearance inspections. Additionally, winter ice damming remediations and scheduled eavestrough replacements across the district are now finalized.

### Plumbing, HVAC, and Duct Maintenance

District-wide duct cleaning was successfully completed in August, ensuring healthier living environments. Backflow preventers were installed at several sites. Site meetings were also held to review improvements to water shut-off valves and the potential installation of water meters.

### Doors, Siding, Painting, and Cosmetic Upgrades

Progress was made on exterior enhancements this quarter. New doors were manufactured and installed by early September, while siding replacement began in mid-August and was completed in September. Painting projects were carried out at several locations, including exterior balconies and rust remediation. Further cosmetic upgrades are currently under review.

### Generator and Electrical Work

Significant electrical work advanced this quarter. Generator repairs were completed and passed inspection, with the final exhaust fabrication at one site pending. Electrical panel upgrades were finalized in July. Options for a new generator installation at a childcare facility are also under review.



View of a completed siding replacement project

### Roofing and Eavestrough Projects

Roofing inspections and replacements progressed throughout the district. Major replacement projects at a community facility and an apartment building were completed in August, with minor finishes anticipated for October. Late September also saw attic abatement begin at another site. Budget adjustments continue to be monitored for future phases.



View of a roof replacements being completed a DSSAB and Housing facility

## Social Media Stats

<b>Facebook –District of Parry Sound Social Services Administration Board</b>	<b>MAR 2025</b>	<b>APR 2025</b>	<b>MAY 2025</b>	<b>JUNE 2025</b>	<b>JULY 2025</b>	<b>AUG 2025</b>
Total Page Followers	721	731	738	749	749	770
Post Reach this Period (# of people who saw post)	7739	3660	3159	11,121	11,941	5,904
Post Engagement this Period (# of reactions, comments, shares)	788	40	501	77	75	37

<b>Facebook -Esprit Place Family Resource Centre</b>	<b>MAR 2025</b>	<b>APR 2025</b>	<b>MAY 2025</b>	<b>JUNE 2025</b>	<b>JULY 2025</b>	<b>AUG 2025</b>
Total Page Followers	217	220	225	225	225	229
Post Reach this Period (# of people who saw post)	998	1214	100	580	815	1,314
Post Engagement this Period (# of reactions, comments, shares)	65	94	22	10	0	27

<b>DSSAB LinkedIn Stats</b> <a href="https://bit.ly/2YyFHIE">https://bit.ly/2YyFHIE</a>	<b>MAR 2025</b>	<b>APR 2025</b>	<b>MAY 2025</b>	<b>JUNE 2025</b>	<b>JULY 2025</b>	<b>AUG 2025</b>
Total Followers	525	537	548	551	558	561
Search Appearances (in last 7 days)	131	187	371	205	132	122
Total Page Views	34	37	52	35	22	26
Post Impressions	632	843	650	660	715	235
Total Unique Visitors	19	21	29	20	12	14

<b>Instagram - Esprit Place Family Resource Centre</b> <a href="https://www.instagram.com/espritplace/">https://www.instagram.com/espritplace/</a>	<b>MAR 2025</b>	<b>APR 2025</b>	<b>MAY 2025</b>	<b>JUNE 2025</b>	<b>JULY 2025</b>	<b>AUG 2025</b>
Total Followers	103	104	104	105	107	109
# of accumulated posts	64	65	65	65	66	69