

Thank you for taking time to share your feedback with the District of Parry Sound Social Services Administration Board. Your feedback is important be-



## We Want Your Feedback



The District of Parry Sound Social Services Administration Board  
Human Resources Department  
1 Beechwood Dr.  
Parry Sound, ON  
P2A 1J2  
(705) 746-7777  
[www.psdssab.org](http://www.psdssab.org)  
Email: [dvilleneuve@psdssab.org](mailto:dvilleneuve@psdssab.org)  
or  
[avankoughnett@psdssab.org](mailto:avankoughnett@psdssab.org)

### We value your input:

How are we doing?  
How can we better serve you?

If you would like to receive this publication in a different format, please let us know. You can also access this form on our website: [www.psdssab.org](http://www.psdssab.org)

### Customer Service Feedback

Please Detach Here

DSSAB Location Visited:

City/Town:

Date of Visit:

What service(s) were you looking for?

Did you find/receive the service(s) you were looking for and did we respond to your customer service needs today?  
How easy was it to find?

What did you like about the service(s) you received today?

Please Detach Here

(See over →)

## Customer Service Feedback

What didn't you like about the service(s) you received today? How can we improve?

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Was our customer service provided to you in an accessible manner?

☐ Yes ☐ No ☐ Somewhat

Please explain

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Additional Comments: 

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Would you like to be contacted?

☐ Yes ☐ No

If "yes", please provide your contact info:

Name: 

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Address: 

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Daytime Phone #: 

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Email: 

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Please return this completed form to:

The District of Parry Sound Social Services  
Administration Board: Human Resources Dept.  
1 Beechwood Dr.  
Parry Sound, ON  
P2A 1J2  
Email: [avankoughnett@psdssab.org](mailto:avankoughnett@psdssab.org) or  
[dvilleneuve@psdssab.org](mailto:dvilleneuve@psdssab.org)



## OUR SERVICES:

### Child Care Programs

- 1). **Waubee Early Learning & Child Care Centre**  
66 Waubee St., Parry Sound, ON P2A 1C6  
Phone: (705) 746-8332 Fax: (705) 746-7422
  - 2). **Highlands Early Learning & Child Care Centre**  
2500 Hwy 592 N., Emsdale, ON P0A 1J0  
Phone: (705) 636-0202 Fax: (705) 751-0359
  - 3). **Fairview Early Learning & Child Care Centre**  
152 Fairview Lane, Powassan, ON P0H 1Z0  
Phone: (705) 724-5462 Fax: (705) 724-5326
  - 4). **First Steps Early Learning & Child Care Centre**  
16 Toronto Ave. P.O. Box 239, South River, ON  
P0A 1X0  
(705) 386-0553
  - 5). **Home Child Care Program**  
16 Toronto Ave. P.O. Box 239, South River, ON  
(705) 386-2967 or 1-800-563-4201
  - 6). **Before & After School Programs are available at various locations throughout the District. Please contact any of the above for details in your area.**
  - 7). **Best Start/Early Years Programs**  
64 Waubee St., Parry Sound, ON P2A 1C6  
16 Toronto Ave. P.O. Box 239, South River, ON  
P0A 1X0  
(705) 746-9522 or (705) 386-0570  
\* Best Start Child & Family Centres  
\* Early Years Satellite Programs
- (Various locations in East & West Parry Sound)

## OUR SERVICES (con't):

### Child Care Programs (con't)

- 8). **Integration Support Services**  
64 Waubee St., Parry Sound, ON P2A 1C6  
16 Toronto Ave. P.O. Box 239, South River, ON  
P0A 1X0  
(705) 746-9522 or (705) 386-2552
- 9). **Child Care Subsidy**  
Services offered in East & West Parry Sound  
(705) 746-7777 or 1-800-461-4464
- 10). **Supervised Access Program**  
**Supervised Visits or Exchanges**  
**(i.e. Custodial & Non-custodial Parents)**  
Services offered in East & West Parry Sound  
(705) 746-7777 or 1-800-461-4464

### Ontario Works

Provides Financial & Employment Services  
West Parry Sound

1 Beechwood Dr., Parry Sound, ON P2A 1J2  
Phone: (705) 746-7777 or 1-800-461-4464

East Parry Sound  
16 Toronto Ave. P.O. Box 221, South River, ON  
P0A 1X0  
Phone: (705) 386-2358 or 1-800-661-3230

### Housing & Community Services

- 1). Housing Programs
- 2). Homelessness Prevention Program
- 3). Parry Sound Housing Corporation  
1 Beechwood Dr. Parry Sound, ON P2A 1J2  
(705) 774-9600 or 1-800-461-4464
- 4). **Esprit Place Family Resource Centre**  
Emergency Shelter for Women & Children  
3A Beechwood Dr. Parry Sound, ON P2A 1J2  
(705) 746-4800 or 1-800-461-1707

Please Detach Here

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