

AGENDA

Thursday, June 8, 2023 at 6:30 PM

Board Meeting Via Zoom Video Conference



-
1. **CALL MEETING TO ORDER.**
 2. **TRADITIONAL LAND ACKNOWLEDGMENT.**
 3. **DISCLOSURE OF PECUNIARY INTEREST.**
 4. **APPROVAL OF MINUTES:**
 - 4.1 May 11, 2023
 5. **DEPUTATIONS & PRESENTATIONS.**
 6. **REPORTS:**
 - 6.1 Chair
 - 6.2 Chief Administrative Officer
 - 6.3 Chief Financial Officer
 7. **OUTSTANDING ISSUES.**
 8. **NEW BUSINESS:**
 - 8.1 District of Parry Sound Housing & Homelessness Annual Report 2022-2023
 9. **IN-CAMERA: 2**

THAT pursuant to Section 38 of the District of Parry Sound Social Services Administration Board's *Procedural Rules*, the Board moves to an In-Camera session in order to address matters pertaining to:

 - i) the security of the property and services of the Board;
 - ii) the disclosure of intimate, personal or financial information in respect of a member of the Board or a committee or an employee or perspective employee of the Board.
 10. **CORRESPONDENCE:**
 - 10.1 Ms. Young Correspondence
 - 10.2 West Parry Sound OPP Domestic Report for May 2023
 - 10.3 North Bay Parry Sound District Health Unit Overdose Report
 11. **ADJOURNMENT.**

MEETING MINUTES

Thursday, May 11, 2023 at 6:30 PM

Board Meeting via Zoom Video Conference



Board Members Present:

Jerry Brandt Ted Knight
Teri Brandt Tom Lundy
Janice Bray Jamie McGarvey
Ted Collins Peter McIsaac
Mike Dell Sharon Smith
Gail Finsson Rick Zanussi
Teresa Hunt

Board Members Absent:

Joel Constable

Staff:

Jennifer Harris, Administrative Officer
Shannon Johnson, CFO
Tammy MacKenzie, CAO

Guests:

Sarah Bissonette
Lisa Cook

1. CALL MEETING TO ORDER:

The meeting was called to order by the Board Chair, Rick Zanussi at 6:37 PM.

2. TRADITIONAL LAND ACKNOWLEDGMENT.

3. DISCLOSURE OF PECUNIARY INTEREST.

4. APPROVAL OF MINUTES:

4.1 April 13, 2023

Resolution 23 05 01

Moved by Tom Lundy

Seconded by Ted Knight

CARRIED

“THAT the Board meeting minutes of Thursday, April 13, 2023 be approved as presented.”

5. DEPUTATIONS & PRESENTATIONS.

6. REPORTS:

6.1 Chair

Informed the Board of the resignation of Area 4 Board Member Sean Cotton; municipalities within that Area are currently looking for a replacement.

6.2 Chief Administrative Officer

Ms. MacKenzie was available to take any questions regarding the CAO report.

6.3 Chief Financial Officer

Will provide the financial report at our June meeting.

7. OUTSTANDING ISSUES.

8. NEW BUSINESS:

8.1 Homelessness Prevention Program (HPP) Investment Plan

A written report was presented and reviewed by Ms. MacKenzie.

9. IN-CAMERA: 1

Resolution 23 05 02

CARRIED

Moved by Teri Brandt

Seconded by Teresa Hunt

“THAT pursuant to Section 38 of the District of Parry Sound Social Services Administration Board’s *Procedural Rules*, the Board moves to an In-Camera session in order to address matters pertaining to:

- vi) a decision concerning negotiations for an agreement or contract between the Board and a third party”

Resolution 23 05 03

CARRIED

Moved by Sharon Smith

Seconded by Jerry Brandt

“THAT the Board now rises out of In-Camera without report.”

10. ADJOURNMENT.

The meeting was adjourned to the next regular meeting to be held Thursday, June 8, 2023 via Zoom Video Conference.

Resolution 23 05 04

CARRIED

Moved by Peter McIsaac

Seconded by Ted Collins

“THAT the Board meeting now be adjourned to the next regular meeting to be held Thursday, June 8, 2023 at the hour of 6:30 PM via Zoom Video Conference.”

District of Parry Sound



Social Services
Administration Board

Chief Administrative Officer's Report

June 2023

Mission Statement

To foster healthier communities by economically providing caring human services that empower and enable the people we serve to improve their quality of life.

OMSSA Exchange Conference

OMSSA hosted more than 330 people from the human services, health, child care, and public services for an in-person 2023 Exchange Conference held on May 9th and 10th in Ottawa.

This conference was attended by several staff from the DSSAB Leadership Team. It provided the opportunity to bring human services staff from across Ontario to learn, inspire, and think about the Ontario we all want.

Over two days, the Exchange Conference focused on several important professional development topics, enhancing skill sets, and the innovative work happening in each of our sectors to address the most pressing issues in our local communities.

Highlights for us were sessions regarding employment services transformation, early childhood educator recruitment and retention, CMHC National Housing Strategy update and other various conversations regarding housing.

Geriatric Pathway

On May 16th, the Director of Income Support & Stability attended the West Parry Sound Geriatric Pathway event at the Jolly Roger. The event was hosted and facilitated by Ontario Health, included a presentation on Leading Practices in ALC and facilitated discussions on the Community Pathway and Acute Care Pathway for seniors. The West Parry Sound area is receiving ALC initiative funding from Ontario Health and this day was an opportunity to identify gaps and determine opportunities to maximize existing services or how any new services can support older adults along the entire continuum of care.

Facebook Pages

A friendly reminder to follow our Facebook pages!



- ♦ [District of Parry Sound Social Services Administration Board](#)
- ♦ [Esprit Place Family Resource Centre](#)
- ♦ [EarlyON Child and Family Centres in the District of Parry Sound](#)
- ♦ [The Meadow View](#)

Social Media

Facebook Stats

District of Parry Sound Social Services Administration Board	DEC 2022	JAN 2023	FEB 2023	MAR 2023	APR 2023	MAY 2023
Total Page Followers	410	428	446	462	471	474
Post Reach this Period (# of people who saw post)	4,180	8,907	4,645	7,891	4,460	3,789
Post Engagement this Period (# of reactions, comments, shares)	59	234	565	757	505	241

Esprit Place Family Resource Centre	DEC 2022	JAN 2023	FEB 2023	MAR 2023	APR 2023	MAY 2023
Total Page Followers	127	128	128	132	131	131
Post Reach this Period (# of people who saw post)	353	103	75	124	116	29
Post Engagement this Period (# of reactions, comments, shares)	36	1	3	7	71	1

Twitter Stats

Link to DSSAB's Twitter page - <https://twitter.com/psdssab>

	DEC 2022	JAN 2023	FEB 2023	MAR 2023	APR 2023	MAY 2023
Total Tweets	1	3	7	13	8	8
Total Impressions	13	178	158	300	300	291
Total Profile Visits	24	66	57	217	130	137
Total Followers	26	27	28	28	27	27

Linkedin Stats - used primarily for HR recruitment & RFP/Tender postings

Link to DSSAB's Linkedin page - <https://bit.ly/2YyFHIE>

	DEC 2022	JAN 2023	FEB 2023	MAR 2023	APR 2023	MAY 2023
Total Followers	377	382	395	399	410	416
Search Appearances (in last 7 days)	176	239	318	308	245	228
Total Page Views	45	46	31	31	30	41
Post Impressions	374	266	828	929	697	546
Total Unique Visitors	15	15	16	17	11	19

Esprit Donation

Esprit Place Family Resource Centre would like to thank the members of [Evolve Fitness Parry Sound](#), and owner Brenda Thomas, who hosted the 'Yoga Pant Drive' last month.

Together they collected bags and boxes of yoga pants and comfortable clothing, which are typically some of the most desirable donations for shelters. When a woman is leaving an abusive or unsafe situation, they often have little to no resources, including a change of clothes.

A huge thanks to Brenda, and the members of [Evolve Fitness Parry Sound](#) for their generosity!



Licensed Child Care Programs

Total Children Utilizing Directly Operated Child Care in the District April 2023

Age Group	Fairview ELCC	First Steps ELCC	Highlands ELCC	Waubeeek ELCC	HCCP	Total
Infant (0-18M)	0	0	3	0	10	13
Toddler (18-30M)	16	9	14	17	39	95
Preschool (30M-4Y)	20	16	19	42	47	144
# of Active Children	36	25	36	59	96	252

Enrollment has remained consistent during the month of April in all licensed programs.

School Age Programs

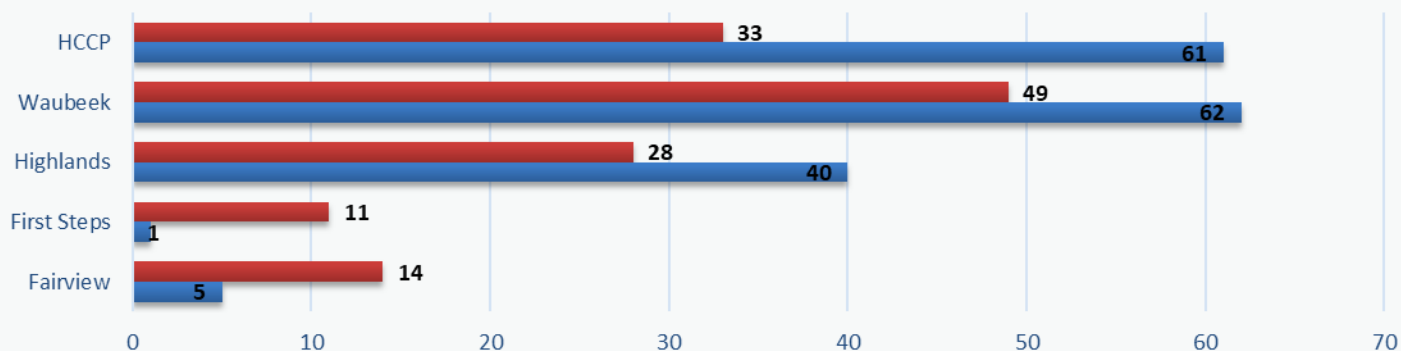
April 2023

Location	Enrollment	Primary Waitlist	Secondary Waitlist
Mapleridge After School	21	8	5
Mapleridge Before School	6	0	2
Mapleridge Summer Program	N/A	20	N/A
St. Gregory's After School	9	0	0
Sundridge Centennial After School	14	7	4
Land of Lakes After School	13	5	10
Home Child Care	39	10	5
# of Active Children	102	50	26

The school age programs remain very busy, and families are starting to request September placements. The Mapleridge Summer Program is filling up quickly as shown on the Primary Waitlist. Parents will be contacted early this month to complete the enrollment process.

Directly Operated Child Care Waitlist by Program

April 2023



In the above chart, the blue graph shows the number of children in each program requiring care immediately that we are unable to accommodate within our licensed ratios. The red graph shows the number of children on the waitlists that will need care in the future months and some families currently on maternity leave that will require care next year. There has been significant increases across the District in families requesting to be added to our waitlists. The highest increase in requests have been noted in the Town of Parry Sound and the south-east corner of the District. It is noteworthy that families will appear on both the Home Child Care Program and centre-based programs, these are not unique numbers.

Inclusion Support Services

April 2023

Age Group	EarlyON	Licensed ELCC's	Monthly Total	YTD Total	Waitlist	New Referrals	Discharges
Infant (0-18M)	0	0	0	0	0	0	0
Toddler (18-30M)	1	5	6	10	3	0	0
Preschool (30M-4Y)	8	39	47	51	3	2	1
School Age (4Y+)	2	19	21	21	1	0	4
Monthly Total	11	63	74	-	7	2	5
YTD Total	12	68	-	84	24	18	7

EarlyON Child and Family Programs

April 2023

Activity	April	YTD
Number of Children Attending	1,430	3,136
Number of New Children Attending	86	172
Number of Adults Attending	911	2,023
Number of Virtual Programming Events	9	17
Number of Engagements through Social Media	1,359	1,819
Number of Views through Social Media	24,247	35,104

The EarlyON program has been fine tuning the schedule and as a result has moved the Mom's to Mom's group to Tuesday mornings. This move has allowed many new moms to attend. The family workshops and resources have focused on an overview of licensed child care and fee subsidy. School-based programs have been invited to attend the local school's Journey to Learning entry to school events.

Funding Sources for District Wide Childcare Spaces April 2023

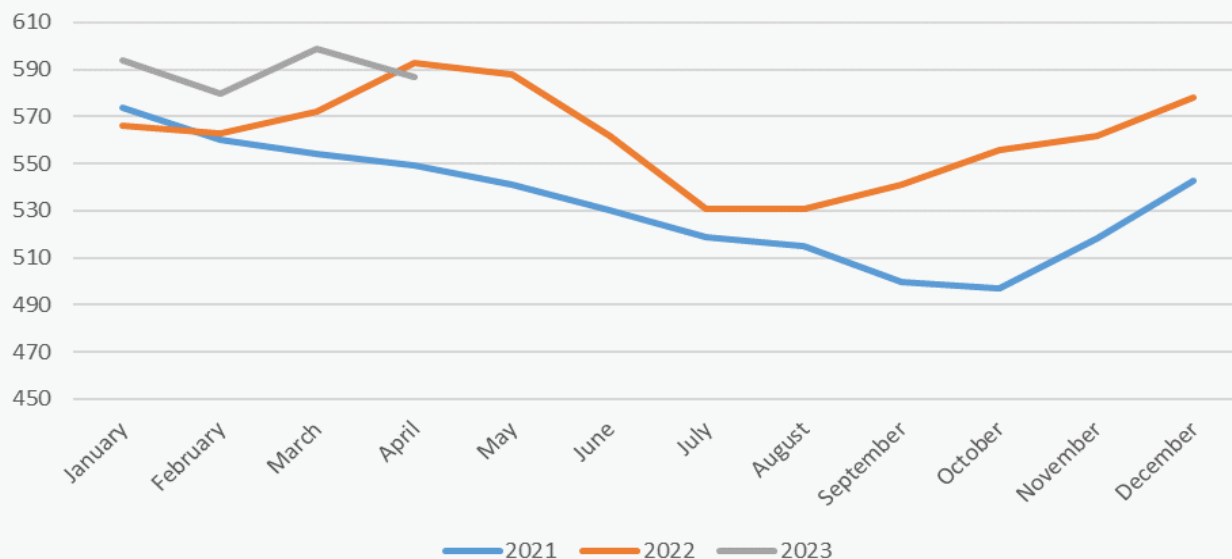
Active	# of Children	# of Families
CWELCC*	128	124
CWELCC Full Fee	201	197
Afterschool Fee Subsidy	5	5
Fee Subsidy	31	26
Full Fee	27	24
Ontario Works	8	7
Total	400	383

Funding Source - New	# of Children	# of Families
CWELCC	6	6
Ontario Works	1	1
Total	7	7

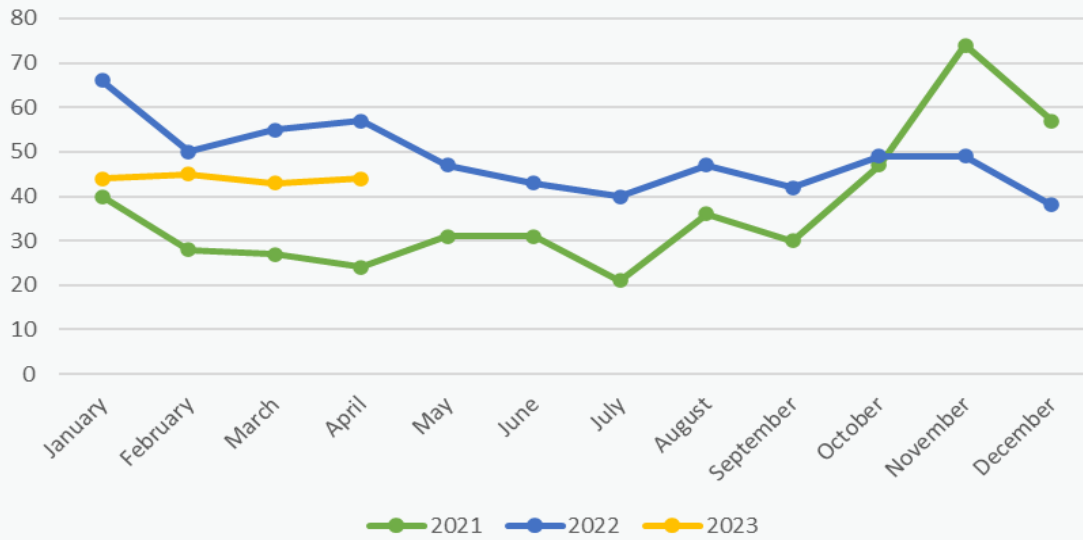
* CWELCC – Canada-Wide Early Learning Child Care; eligible for children 0 - 6

Funding Source - Exits	# of Children	# of Families
Afterschool Fee Subsidy	2	1
Total	2	1

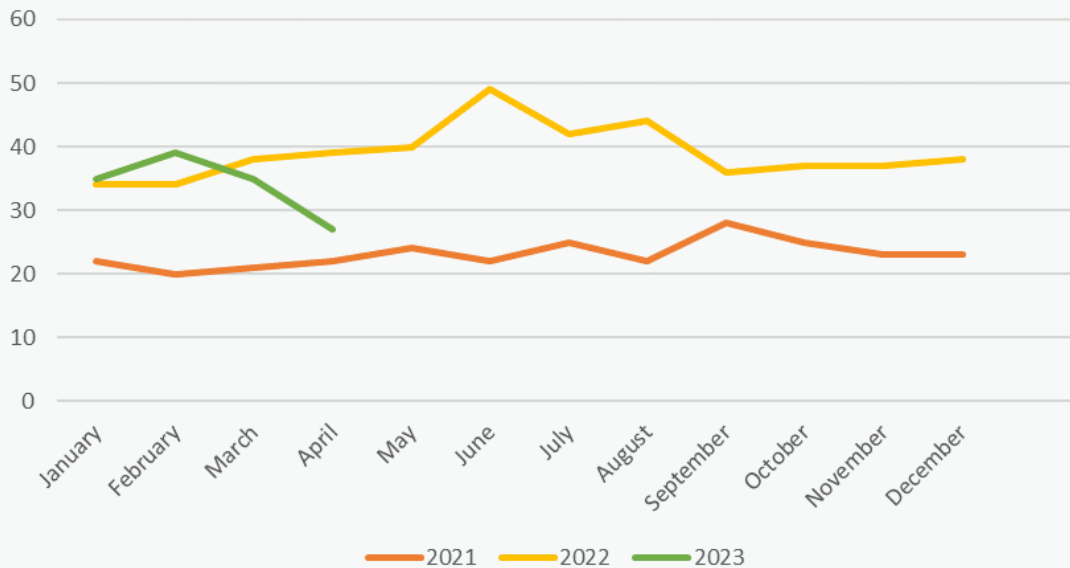
Ontario Works Caseload



Ontario Works Intake - Social Assistance Digital Application (SADA) & Local Office Ontario Works Applications Received



ODSP Participants in Ontario Works Employment Assistance



Ontario Works applications

2 ▼

Average received per business day

44

Received Apr 2023

Emergency Assistance applications

1 ▲

Average received per business day

15

Received Apr 2023

Average number of business days from screening to grant

0.5 ▲

Ontario Works

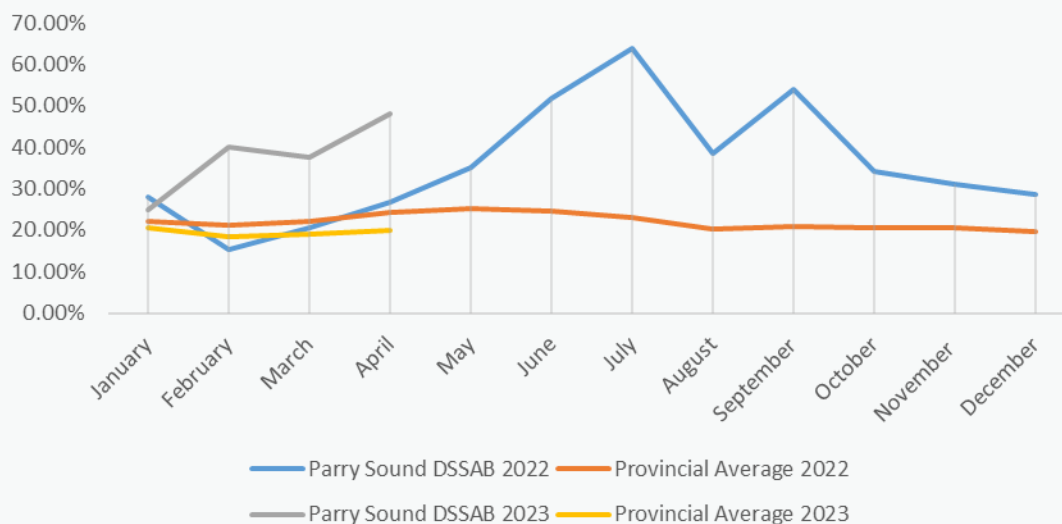
0.9 -

Emergency Assistance

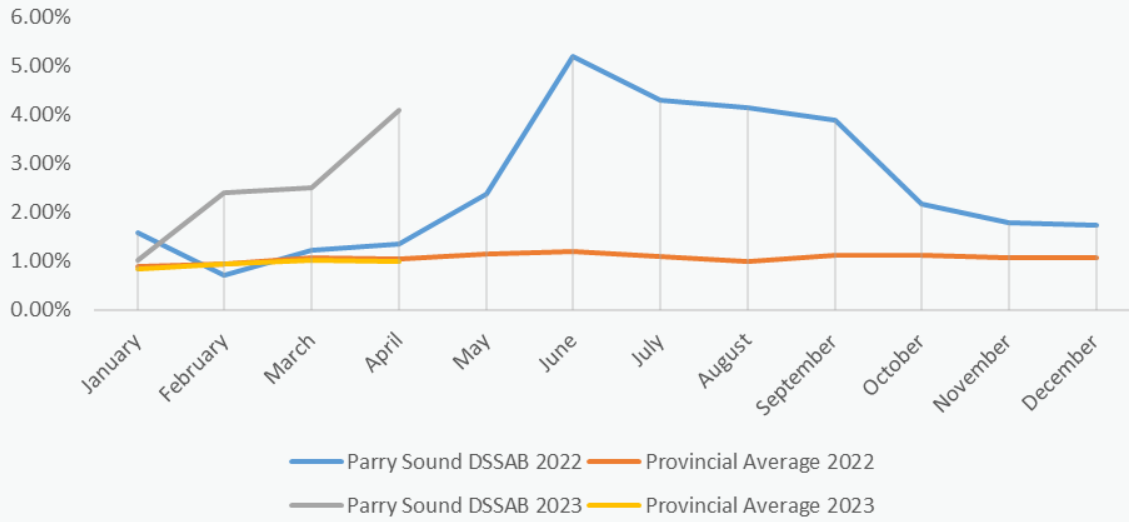
The OW Caseload for April was 587 (there 942 beneficiaries in total). We are supporting 27 ODSP participants in our Employment Assistance program. We also have 54 Temporary Care Assistance cases. Intake also remains steady. We had 44 Ontario Works Applications (up 1 from March) and 15 applications for Emergency Assistance in April.

Employment Assistance & Performance Outcomes

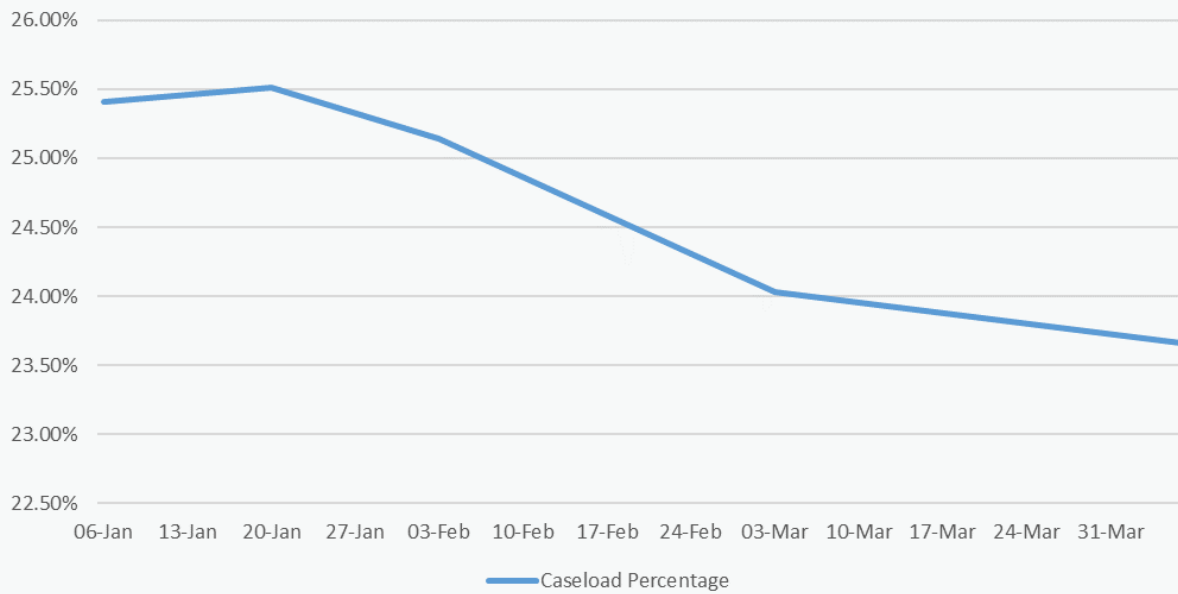
% of Closures Exiting to Employment



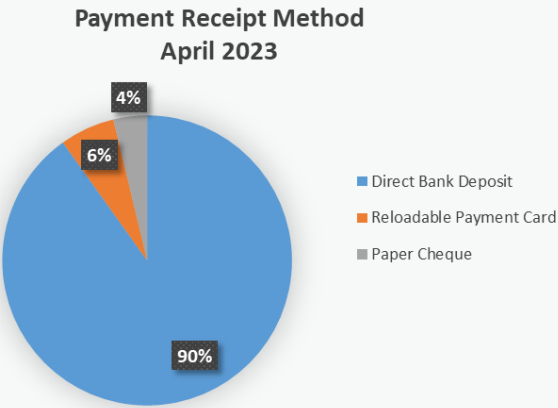
% of Caseload Exiting to Employment



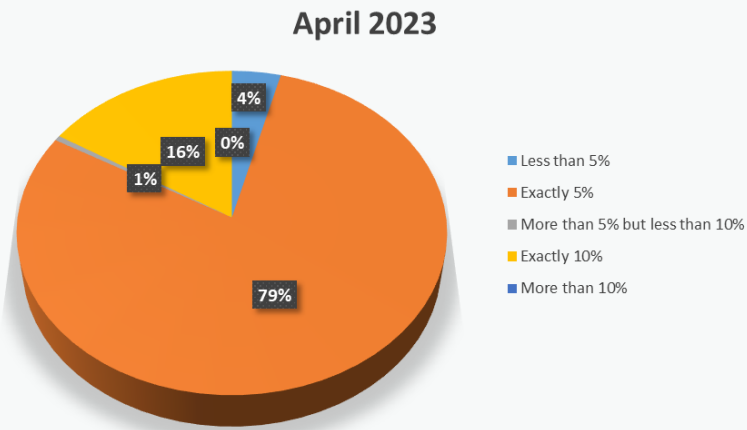
MyBenefits Enrollment 2023



DBD Enrollment



Overpayment Recovery Rate



48.5
Av. Age



32
Clients

177 Client Encounters

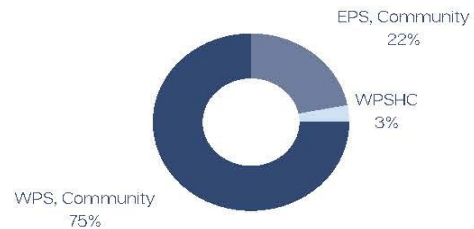
Referral Source



Client Gender



Location of Encounter



Referral Out

CMHA 6	PSFHT 3	OPP 3	RAAM 2	Min Attorney General 1	NNDSB 1
				Monarch 1	ODSP 1
			CAS 2	PSSAS 1	WPSHC 1
				DSO 1	Addiction Tx 1
	SJB 3	NPLC 3	HCCSS 2	GP 1	Detox 1

Encounter Data for 2022-2023 Q1 (Jan-Mar)

Housing Stability Program - Community Relations Workers

Support

All services performed, provided, or arranged by the Homelessness Stability Program staff to promote, improve, sustain, or restore appropriate housing for individuals active with the Homelessness Stability Program, periodically within the month, not requiring intense case management.

April 2023 Income Source	East	West
Senior	6	16
ODSP	10	32
Ontario Works	4	12
Low Income	15	29

Intense Case Management

Intense Case Management involves the coordination of appropriate services and the provision of consistent and on-going weekly supports, required by the individual to obtain, and sustain housing stability.

April 2023 Income Source	East	West
Senior	13	20
ODSP	10	21
Ontario Works	6	15
Low Income	10	37

Contact/Referrals

April 2023	East	West	YTD
Homeless	1	2	16
At Risk	5	7	33
Esprit Outreach Homeless	2	0	2
Esprit Outreach at Risk	0	3	7
Esprit in Shelter		1	5
Program Total			63

Short Term Housing Allowance

	Active	YTD
April 2023	8	27

Housing Stability: Household Income Sources and Issuance from HPP:

April 2023 Income Source	Total	HPP
Senior	4	\$2,604.95
ODSP	4	\$2,118.94
Low Income	3	\$1,038.14

April 2023 Reason for Issue	Total
Utilities/Firewood	\$1,254.25
Food/Household/Misc	\$4,298.73
Emergency Housing	\$209.05
Total	\$5,762.03

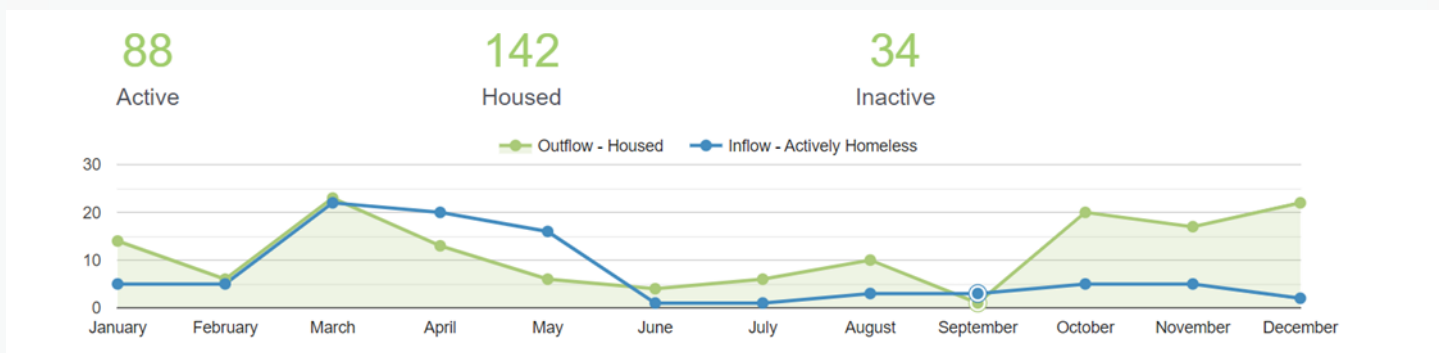
Ontario Works: Household Income Sources and Issuance from HPP

April 2023 Income Source	Total	HPP
Senior	1	\$600.00
ODSP	8	\$2,174.08
Ontario Works	7	\$1,980.83
Low Income	1	\$100.00

April 2023 Reason for Issue	Total
Rental Arrears	\$700.00
Utilities/Firewood	\$1,219.07
Food/Household/Misc.	\$2,727.84
Emergency Housing	\$208.00
Total	\$4,854.91

By-Name List Data

September 2021 - April 2023



Housing Programs

Social Housing Centralized Waitlist Report April 2023

	East Parry Sound	West Parry Sound	Total
Seniors	39	113	152
Families	123	419	542
Individuals	441	182	623
Total	603	714	1,317
Total Waitlist Unduplicated			433

Social Housing Centralized Waitlist (CWL) 2022 - 2023 Comparison

Applications and Households Housing from the CWL

Month 2022	New App.	New SPP	Cancelled	Housed	SPP Housing	Month 2023	New App.	New SPP	Cancelled	Housed	SPP Housing
Jan	5			1		Jan	5	1	13		
Feb	9	1	2			Feb	5	1	10		
Mar	12		5	2	1	Mar	6		35		
Apr	12	1	1			Apr	11		17	6	
May	11	1		3		May					
June	15		3	2		June					
July	13	2	10	1		July					
Aug	5		17	2	1	Aug					
Sept	16		10	1	1	Sept					
Oct	14		12	6		Oct					
Nov	12	1	8	3		Nov					
Dec	1			5		Dec					
Total	125	6	68	26	3	Total	27	2	75	6	0

SPP = Special Priority Applicant

- Housing Programs approved 11 new applications in April
- 17 applications were cancelled; 9 of those cancellations were requests to be cancelled, and the remaining 8 were removed due to no contact/unable to be contacted due to annual updates
- 6 applicants were housed in April

Parry Sound District Housing Corporation
April 2023

Activity for Tenant and Maintenance Services

	Current	YTD
Move outs	5	6
Move in	5	13
L1/L2 forms	0	3 (missed L2's; 1 in Jan., 1 in Feb., & 1 in March)
N4 - notice of eviction for non payment of rent	0	2
N5 - notice of eviction disturbing the quiet enjoyment of the other occupants	1	5
N6 - notice of eviction for illegal acts or misrepresenting income for RGI housing	0	0
N7 - notice of eviction for willful damage to unit	0	1
Repayment agreements	3	25
Tenant Home Visits	18	66
Mediation/Negotiation/Referrals	23	42
Tenant Engagements/Education	17	51 (previous formulas were incorrect)

Property Maintenance and Capital Projects

April 2023

Pest Control	8	8 buildings monitored monthly
Vacant Units	14	one-bedroom (10); multiple bedroom (4) (not inclusive of The Meadow View)
Vacant Units - The Meadow View	8	one-bedroom market units (8)
After Hours Calls	7	Toilet leaking, no hot water, elevator stuck on first floor, dust build-up due to construction in the building, tenant dispute issues
Work Orders	107	Created for maintenance work, and related materials for the month of April
Fire Inspections		A total of 0 units were inspected for fire safety in the month of April

Local Housing Corporation and DSSAB Buildings - April

- Fire remediation at 66 Church Street, Parry Sound is 50-60% complete
- Duplex project tender opening, and awarding
- Summer grounds/custodial contracts signed
- Move-out inspections complete, and work orders prepared
- Roof replacement investigation for childcare facility
- Internal ticket system launched
- As per consultants recommendation, in order to upgrade internal software system to create efficiency within the department, interviews with staff were done
- Following up with closing out winter snow removal contracts

Ongoing Challenges:

Prices of services and materials are inflated. Wait times on certain items remains a challenge.

Esprit Place Family Resource Centre**April 2023**

Emergency Shelter Services	April 2023	YTD
Number of women who stayed in shelter this month	8	33
Number of children who stayed in the shelter this month	6	27
Number of hours of direct service to women (shelter and counselling)	114	491
Number of days at capacity	17	73
Number of days over capacity	2	31
Overall capacity %	93%	93%
Resident bed nights (women & children)	278	1,111
Phone interactions (crisis/support)	37	97

Transitional Support	April 2023	YTD
Number of women served this month	10	35
Number of NEW women registered in the program	1	1
Number of public ed/groups offered	1	3

Child Witness Program	April 2023	YTD
Number of children/women served this month	22	40
Number of NEW clients (mothers and children) registered in the program	3	15
Number of public ed/groups offered	0	1

**DISTRICT OF PARRY SOUND SOCIAL SERVICES ADMINISTRATION BOARD
FINANCIAL REPORT - FOR MANAGEMENT PURPOSES ONLY
FOR THE PERIOD ENDING BUDGET 2023
4 MONTHS 33%**

	<i>YEAR TO DATE</i>	<i>2023 BUDGET</i>	<i>% USED</i>	<i>REMAINING</i>
EXPENDITURES - OPERATING				
ONTARIO WORKS	3,257,670	11,874,684	27%	8,617,014
SOCIAL HOUSING PROGRAM	1,074,807	4,001,596	27%	2,926,789
MUNICIPAL SAR PROGRAMS	64,003	154,000	42%	89,997
CHILD CARE RESOURCES	1,991,570	10,835,737	18%	8,844,167
COMMUNITY SERVICE PROGRAMS	832,311	2,382,964	35%	1,550,652
CORPORATE SERVICES	-136,350	199,035	-69%	335,385
INTEREST EARNED	-340,400	-102,582	332%	237,818
TOTAL EXPENDITURES	\$6,743,612	\$29,345,434	23%	22,601,822
MUNICIPAL LEVY - OPERATING				
ONTARIO WORKS	443,023	1,443,992	31%	1,000,969
SOCIAL HOUSING PROGRAM	1,015,901	3,821,896	27%	2,805,995
MUNICIPAL SAR PROGRAMS	64,003	154,000	42%	89,997
CHILD CARE RESOURCES	84,097	449,590	19%	365,493
COMMUNITY SERVICE PROGRAMS	105,827	311,333	34%	205,506
CORPORATE SERVICES	127,389	516,453	25%	389,064
TOTAL MUNICIPAL LEVY	\$1,840,240	\$6,697,264	27%	4,857,024

Report #: 8.1

Subject: District of Parry Sound Housing & Homelessness Annual Report 2022-2023

To: Board Members

Presented By: Pam Nelson, Director of Housing and Child Care Service Management

Prepared By: Pam Nelson, Director of Housing and Child Care Service Management

Date: June 8, 2023

For Information

Report:

Attached is the District of Parry Sound Housing & Homelessness Annual Report 2022-2023. The update highlights the achievements accomplished throughout the year, that are reflective of our priorities outlined in the Housing and Homelessness 5-Year Plan.

District of Parry Sound Housing and Homelessness Annual Report

2022-2023



❖ Housing Programs

❖ Housing Stability and
Ontario Works

❖ Parry Sound Housing Corporation

❖ Esprit Place Family Resource
Centre



www.psdssab.org

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A Message from the Chair of the Board

On behalf of the District of Parry Sound Social Services Administration Board, I am pleased to present our 2022-2023 Housing and Homelessness Annual Report.

After 2 years of pandemic restrictions, we wholeheartedly consider 2022 to be a year of transition as we move out of COVID protocol and back to a new normal. Over the last year, our dedicated housing staff have completed many repairs and upgrades to many units within our community housing portfolio, and as Service Manager, we were also able to provide funding for similar projects to other non-profit housing providers throughout the District, thanks to funding provided by the Canada-Ontario Community Housing Initiative (COCHI) and the Ontario Priorities Housing Initiative (OPHI).

Collaboration and integration of services have been areas of focus this year and will continue to be our primary focus into 2023 and beyond. Early last year, our Ontario Works and Housing Stability teams were unified into one team under the division of Income Support & Stability, with the primary goal being to fully support human services integration, and a ‘no-wrong door’ approach. Last spring, that same team recruited a Community Relations Worker with many years of experience working at Esprit Place Family Resource Centre, our Violence Against Women (VAW) shelter. The collaboration of integrating a VAW lens into the Assertive Case Management style of the program has already begun to have a positive impact on the work we’ve been doing towards single window integrated service and a ‘no-wrong door’ approach to accessing our services.

Another collaborative initiative we are very pleased to be part of is our strengthened partnership with the West Parry Sound Health Centre on the collaborative Mental Health Hub to interconnect the hospital with community and social services. Through this initiative and our existing partnership with the West Parry Sound Health Centre, the DSSAB now has a mental health and addictions professional assigned specifically to support those accessing social services. This initiative is intended to actively break down the silos between mental health care and other programs and services to ensure that our community’s most vulnerable people have access to wrap-around supports and care.

Looking forward, all eyes are on the housing market and the need for new housing development in the District. According to the data, Parry Sound saw a population increase above the provincial average between 2016-2021. There is no arguing the fact that the demand is strong for all types of housing along the continuum. What is most concerning for us here at the DSSAB is the availability of affordable rental units. There is a disproportionately high number of single-family homes compared to purpose-built rentals in this area which signifies a need for affordably priced long-term rental units across the District, particularly within the Town of Parry Sound.

After years of being reactive due to restrictions, our Board is hopeful that 2023 will bring more opportunities for collaboration and innovation. We look forward to proactively embracing this new normal, despite its challenges, and working with municipalities and community partners to empower the people we serve to improve their quality of life.

**Rick Zanussi,
Board Chair
District of Parry Sound Social Services Administration Board**

Objective 1: To provide Home Ownership and Ontario Renovates programs to assist homeowners in remaining in their homes. As well as supporting those looking to enter the homeowner market.

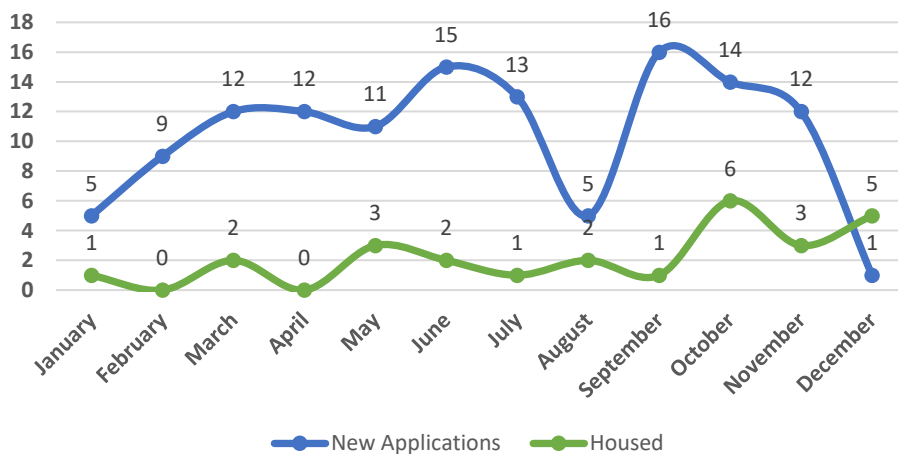
Our Housing Programs team recognizes the importance of affordable home ownership within the District of Parry Sound. However, in the context of extreme inflation and increased demand for housing outside major metropolitan areas, the current housing market is simply not accessible to people living on low and fixed incomes. We also have aging non-profit housing stock that needs repairs to ensure longevity and no loss of units. Due to these factors, we are currently focusing funding on necessary repairs to our non-profit housing portfolio, as well as pursuing landlord engagement and increased collaboration with the private development sector in the hopes of building more affordable homes and rental units throughout the District in the future.



Housing Programs

In 2022 Housing Programs saw just over 50 households begin receipt of the Canada-Ontario Housing Benefit (COHB), and we are currently waiting for an additional twenty applications to be approved by the ministry. COHB funding currently helps over 80 households to remain affordably housed in the District of Parry Sound and we are already preparing to submit more applications in the first half of 2023. The department has also successfully implemented simplified RGI as legislated by the *Housing Services Act*. The RGI calculation no longer focuses on ensuring that every household immediately report changes. Instead, most household income changes are only reported once a year at the annual review, creating significant reductions in the frequency of calculations. The purpose of these changes is to simplify the process so households can more easily understand how we calculate their rent and to provide stable rent amounts that change less frequently. Our goal is to make the process as simple as possible for current tenants and applicants. Our team completed ONPHA's course "The Simplified World of RGI Administration," to ensure we have the most up to date knowledge of the current legislation.

New Applications vs. People Housed in 2022



In 2022 we received:

125 New RGI Applications

68 Cancelled RGI Applications

26 People Housed

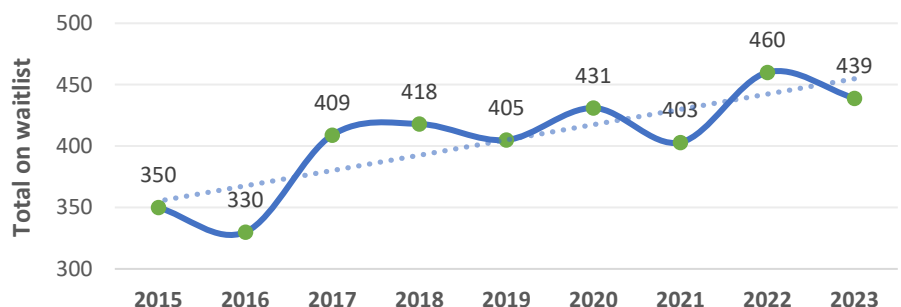
6 SPP Applications

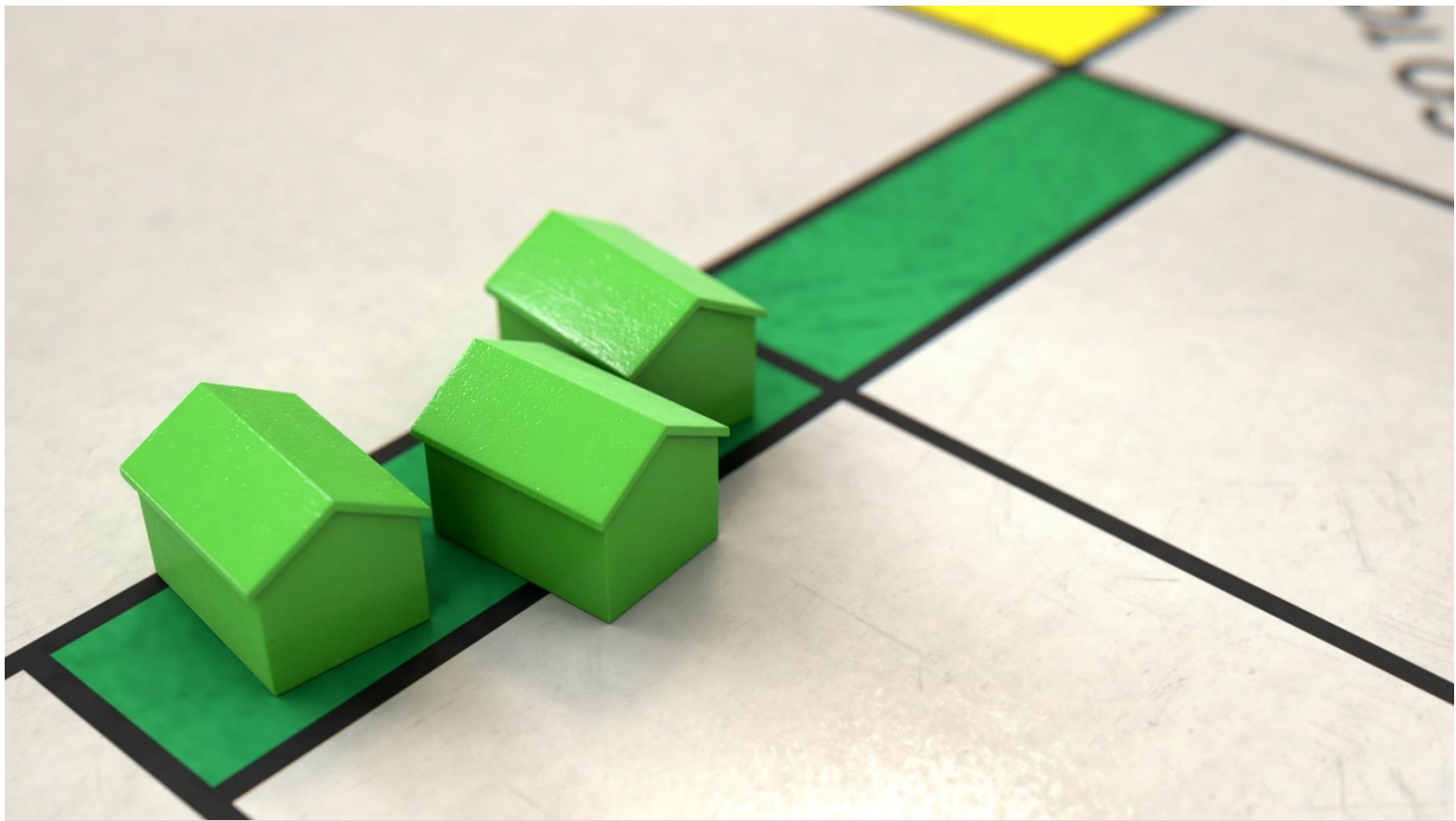
3 SPP Housed

* SPP are special priority applicants fleeing domestic violence and/or human trafficking. They are given priority on the RGI housing waitlist.

We have seen a steady increase in demand for affordable housing within the District over the last 8 years. As a result, our waitlist trended upwards over that time period. However, we have been able to lower the total waitlist as we enter 2023 and hope to continue that trend throughout the year.

Waitlist Unduplicated (2015-2023)





Objective 2: To work with non-profit and private developers to increase market and affordable homes within the District.

To help facilitate successful partnerships with local non-profit and private developers and landowners, our Housing Programs team created a survey based on current best practices in landlord engagement. The Parry Sound DSSAB Landlord Engagement survey was launched on November 1, 2022 and closed on December 15, 2022. Responses were collected anonymously through Survey Monkey and recruited through public posts on our social media pages, our website, and through cards with a survey link distributed throughout the community. Responses were collected from 14 landlords and helped us better understand the concerns of local landlords, as well as determining their interest in future collaboration with the Parry Sound DSSAB. This process allowed local landlords to provide feedback and opened lines of communication between our housing staff and potential housing providers in the District. We will continue to nurture and expand these relationships in the hopes of procuring additional units for our service users in the future. Maintaining successful, reciprocal, and respectful relationships with local landlords is a vital part of our housing strategy.

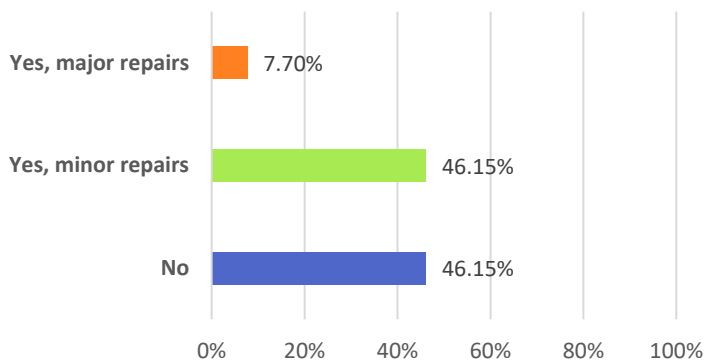
Landlord Engagement Survey

We learned important details about our local landlords through our survey response analysis. Most significantly, nearly 80% of respondents indicate their property is more than 30 years old. This is important because it demonstrates aging housing stock within the private rental market. Funding streams such as the Canada-Ontario Community Housing Initiative (COCHI) and the Ontario Priorities Housing Initiative (OPHI) were created with the understanding that much of Canada's public housing stock is aging and in need of repair. These survey results indicate that the same problems exist within our private rental housing market, making retrofit and new development an important priority. Survey results also demonstrate that more than half of respondents have properties in need of repair. When asked what might make them more open to partnerships with the Parry Sound DSSAB, the top 3 answers were:

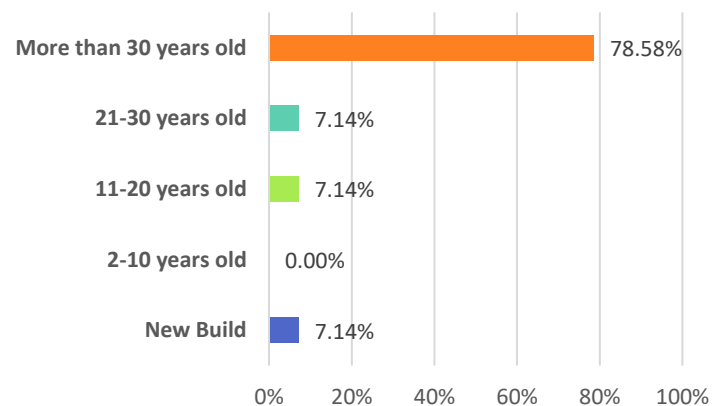
1. Funding to repair damages to the unit (58.33%)
2. Ability to select population of interest (i.e. veteran, single parent, individuals with disabilities, etc.) (50%)
3. Assistance with property improvements (41.67%)

Survey results indicate that local landlords are largely motivated by funding opportunities, especially those with long-term cost savings such as energy efficiency programs. Landlords also want to maintain a high degree of control over the type of tenant selected for their rental units. High demand for rental housing in the Town of Parry Sound puts pressure on the local rental market, driving up rent costs in the area and allowing landlords to be more selective of tenants. While the highest rents are seen in the Town of Parry Sound, we can see by comparing existing tenancies with newly available units that rents are rising significantly throughout the entire District. These results indicate a strong need for newer, more efficient, purpose-built rental housing that is designed to be higher density than the current model of single-detached dwellings.

Is your rental property in need of repairs?



How old is your rental property?



Parry Sound Housing Corporation Tenant and Maintenance Services

Our Tenant and Maintenance Services teams went through several exciting changes in 2022. The program went through a complete transformation with the hiring of two new Supervisors, as well as three Maintenance Facility Technicians, a Community Relations Worker on the East side of the District, and a contract for Tenant Services Case Support. The two programs work closely as a team to support our tenants. One highlight from 2022 was renovations of the common rooms in our buildings. These provided much needed improvements and the tenants now have nicer spaces to socialize.

Highlights

In 2022 our Tenant and Maintenance Services teams completed:

222 tenant home visits

140 negotiations/arbitrations

594 work orders

53 repayment agreements

62 move-ins and 28 move-outs



Tenants at our building in Burk's Falls meet for a daily coffee hour in their newly renovated common room.



"I am very happy with my apartment it is bright and comfortable. All the tenants are friendly and helpful. The staff are very nice and easy to deal with... the building is kept clean and free of odors and any of the housing staff that I have dealt with are kind, helpful and understanding. It is really quiet here at night. I love it."

- Tenant Feedback

We have been able to complete several large repairs to our buildings in 2022-2023. One highlight was the window replacements for 20 units in Parry Sound. Our Maintenance teams also work hard to ensure quick response to work orders and after-hours calls so that our tenants are always safe and supported. We have also begun collecting tenant feedback which helps us to better understand what we do well and what we can improve. This has been very successful in improving our relationship and communication with our tenants, and therefore improving the level of support we can provide.

Challenges:

COVID created significant backlogs in maintenance, building, and repairs projects so it is difficult to find contractors in a timely manner. At times we struggle to meet the legislated requirement to procure three quotes due to lack of choice and availability in the District. This high demand and low availability also put pressure on prices, which continue to rise steadily. We are consistently working to balance high quality repairs with affordable costs so that we can complete as many repairs as possible.



Funding from the Ontario-Priorities Housing Initiative (OPHI) allowed Parry Sound Housing Corporation to replace the windows at our singles building in Parry Sound (20 units). COCHI and OPHI Year 4 funding also allowed us to install security system upgrades which improve the safety of 197 units throughout the District.



Objective 3: To focus on building stronger relationships with our Indigenous communities and to utilize COCHI funding to support the sustainability of our Indigenous non-profit housing provider Georgian Bay Native Non-Profit Homes.

The 2021 Census of Population also demonstrates that the District of Parry Sound has a large population of Indigenous peoples, who make up 7.2 percent of the total population of the District, compared to 2.9% of the population of Ontario and 5% of the population of Canada.* There is therefore a great need for services created with, by and for the Indigenous peoples in the District of Parry Sound. COCHI Year 3 funding supported repairs to 13 units of Indigenous housing and COCHI Year 4 supported repairs to 6 units of Indigenous housing in the District of Parry Sound. We also maintain an ongoing partnership with the Parry Sound Friendship Centre, which helps with outreach and enumeration in the community.

* Statistics Canada. (2022). *Focus on Geography Series, 2021 Census of Population, District of Parry Sound: Indigenous peoples.*



A Note from the Director of Women's Services:

In 2022 Esprit Place became a part of the DSSAB's Women's Services Programs. Women's Services strives to create coordinated and integrated single window access to immediate protection and quality support to all survivors of violence who identify as female and their dependent children. This may include safe emergency shelter, income and housing support, referrals for medical treatment and police interventions, social, psychological, and legal assistance, ongoing counselling and support, and support for children experiencing violence. To be successful, we are focusing on developing or re-establishing strong relationships with DSSAB programs and services as well as community partners throughout the region.

The needs of the clients we serve and barriers to accessing service have increased over the last few years and Esprit Place is committed to updating our programs and services to address those realities. Women's Services is working diligently to assist our clients in overcoming the following critical concerns:

- ❖ Public transportation within Parry Sound and between communities in the District of Parry Sound
- ❖ Availability of timely and appropriate addictions treatment
- ❖ Access to safe, affordable housing
- ❖ Employment opportunities
- ❖ A lack of domestic violence awareness and prevention initiatives
- ❖ Complex mental health and substance use issues



**271 CRISIS
CALLS**

**872 HOURS
OF DIRECT
SERVICE**

**86
INTAKES**

**2,119 WARM
BED NIGHTS**

**TRANSITIONAL
SUPPORT TO 24
WOMEN**

**CHILDRENS
VOICES:
17 WOMEN
24 CHILDREN**



Objective 4: To focus on creating additional transitional units within the District of Parry Sound to assist chronically homeless people.

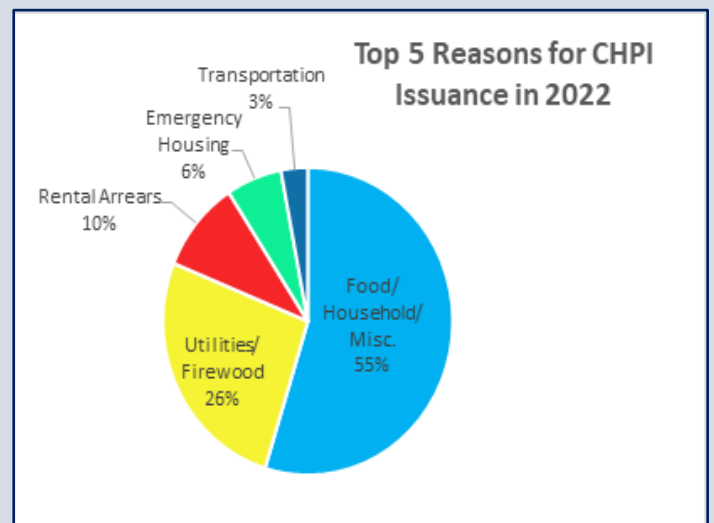
Our Hotel Pilot Project provided 25 transitional units to people experiencing homelessness in the District of Parry Sound (18 on the West side of the District and 7 on the East). That project came to an end on December 31, 2022, and our focus has been on making that transition as smooth as possible for service users. The Housing Stability team successfully helped everyone staying in the hotels into more stable housing by assisting with rental applications, searching for rental units, providing transportation to family and other support networks, and by applying for the Canada-Ontario Housing Benefit (COHB) and Short-Term Housing Allowances (STHA) to make local rental units more affordable. The Hotel Pilot Project highlighted the need for short-term and transitional housing in addition to long-term rental accommodations within the District. With the project ending, we are even more aware of the importance of building successful relationships with local landlords to help provide our clients with stable, affordable housing.

Housing Stability

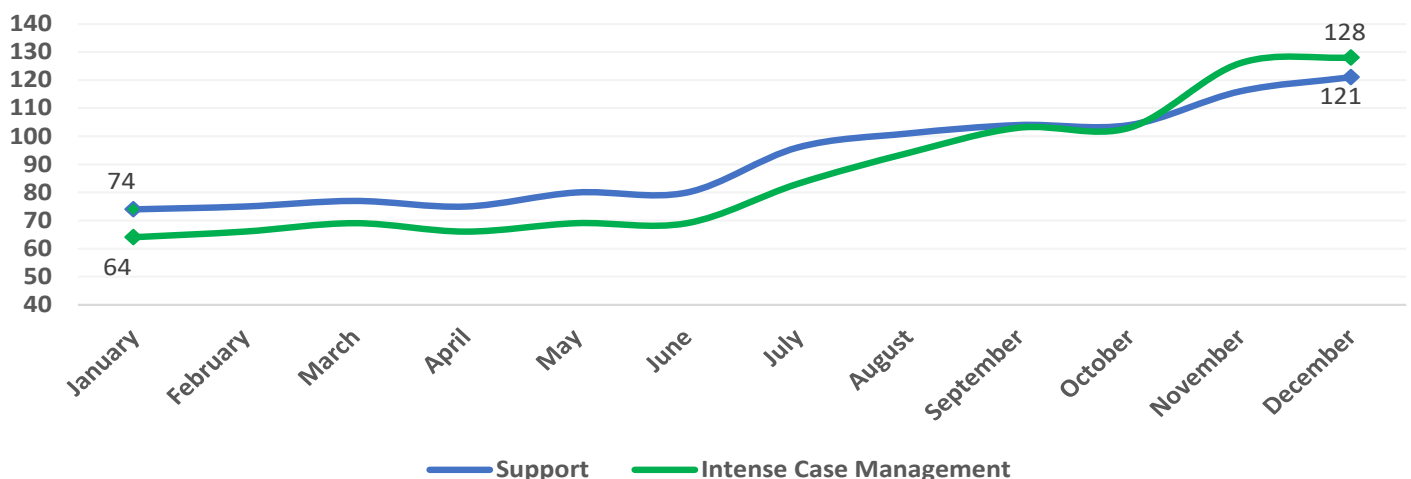
Our Housing Stability team continues to look for opportunities to increase our presence in the community and build relationships with community partners and service users through outreach. We work closely with Ontario Works staff and Housing Stability Community Relations Workers are currently spending one day a week at Esprit Place, providing additional support with transition out of the shelter and into permanent housing. We continue to research best practices in housing first and coordinated access and are consistently finding creative ways to implement these strategies in a rural and small-town context. Community Homelessness Prevention Initiative (CHPI) funding continues to be a vital resource in helping keep service users out of homelessness, but demand in the District continues to grow. Our team provided 146 Housing Allowances in 2022, as well as referrals for 84 people experiencing homelessness and 93 people at risk of homelessness. As shown in the chart below, in 2022 the number of support cases nearly doubled and intense case management more than doubled.

Community Partnership Highlight!

The Almaguin Highlands Community Partner meeting was held in South River in December 2022. We shared information on the BNL with our partners and representatives from Outloud North Bay presented on their program supporting 2SLGBTQIA+ youth in North Bay and the Northeast of the District.



Housing Stability Case Support 2022

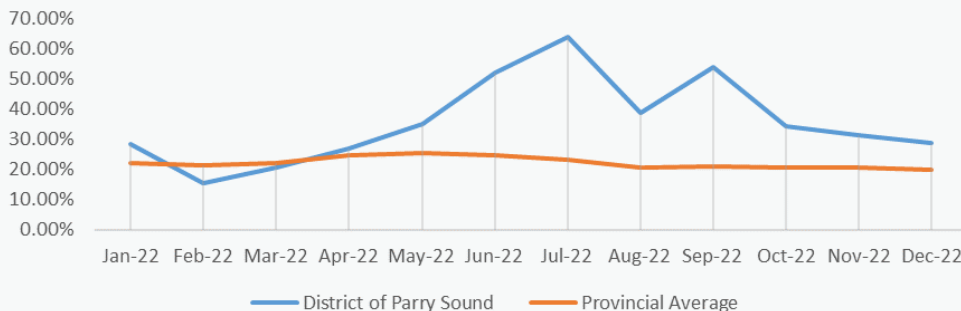


Ontario Works

The Ontario Works caseload reached 578 at the end of December 2022 and we are supporting 38 ODSP participants in our Employment Assistance program. We have seen caseloads slowly increase towards pre-pandemic levels in 2022 but our Ontario Works teams were successful in finishing the year above the provincial targets for both percentage of closures, and percentage of caseload, exiting into employment. Seasonal work makes up a large proportion of the labour market in the District of Parry Sound, we therefore see improved employment outcomes in the summer months. The Ontario Works team continues to work closely with Housing Stability to ensure coordinated case support where possible. In the East side of the District, our Ontario Works department purchased a van so that staff can meet service users where they are rather than requiring them to find transportation to our office. This has been hugely successful for our service users as most are living in remote areas with no access to public transportation. Discussions have also begun with ODSP Northeast Region's North Bay office and Ontario Works offices to discuss joint protocols and maintain a healthy partnership between offices.



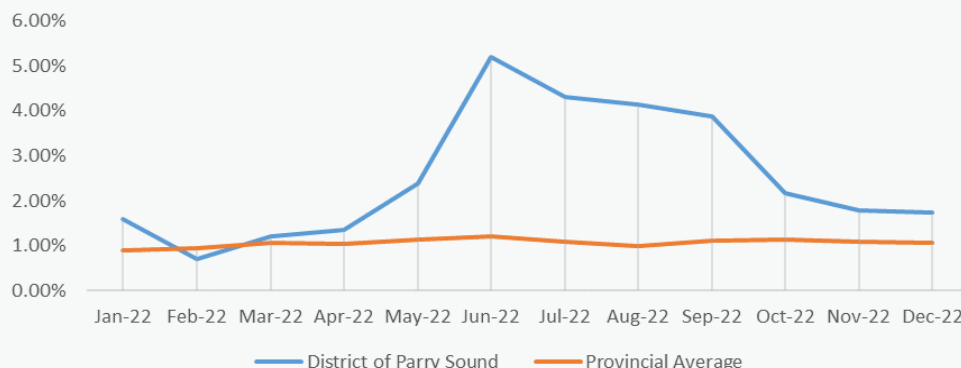
% of Closures Exiting to Employment



Percent of Closures Exiting to Employment

Target – 30.34%
Q1 Result – 27.85%
Q2 Result – 43.93%
Q3 Result – 52.11%
Q4 Result – 31.37%
2022 Result – 38.82%

% of Caseload Exiting to Employment



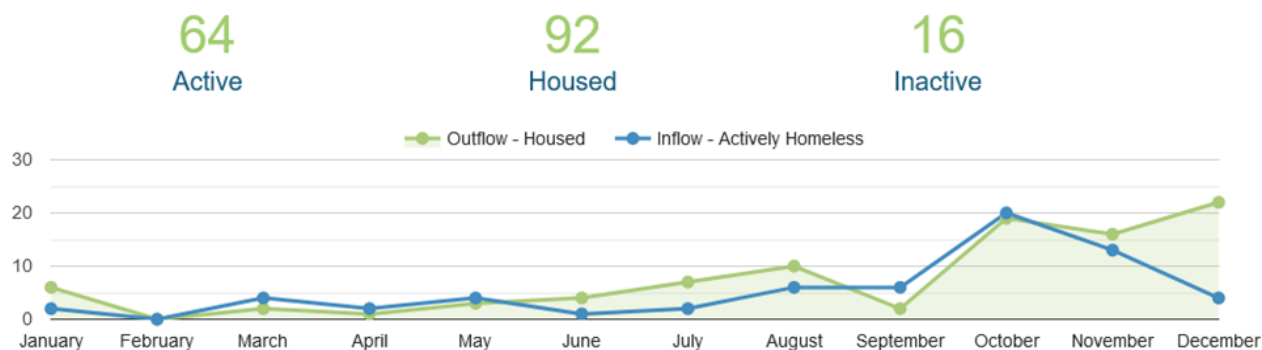
Percent of Caseload Exiting to Employment

Target – 2.47%
Q1 Result - 1.53%
Q2 Result - 3.3%
Q3 Result - 4.12%
Q4 Result - 1.89%
2022 Result – 2.71%



Objective 5: To continue to work toward development of innovative Housing First strategies to reduce homelessness.

The District of Parry Sound saw our By-Name List (BNL) continue to grow in 2022 as outreach expanded and our staff, as well as the community at large, increased awareness of homelessness within our District. Our Housing Stability teams continue community outreach and regularly monitor reported encampments to offer supports to those who want them. We have also worked closely with many people on our BNL to assist them in achieving stable housing. Despite a lack of suitable rental housing within the district, our staff have worked hard to find stable, affordable housing options for people experiencing homelessness. As of December 2022, our Housing Stability team has housed 54% of individuals on the By-Name List.



Objective 6: To focus on the development and maintenance of relationships with community partners and services across the District.

Through the IMPACT (Inter-Agency Mobilization of Partners Achieving Collaboration Table) Parry Sound Community Mobilization Project we at the Parry Sound DSSAB have been able to use case conferencing to help high-acuity individuals and families get the supports they need. The IMPACT program team meets bi-weekly and allows us to plan effective interventions and supports through communication and collaboration with the following agencies: Ontario Provincial Police, Children's Aid Society of Nipissing and Parry Sound, The Friends Parry Sound, Parry Sound High School, First Nations and Inuit Health Branch, West Parry Sound Health Centre, Canadian Mental Health Association, Parry Sound District Geriatric Emergency Management, Parry Sound District EMS Paramedics, and the Town of Parry Sound Fire Department.

Our Housing Stability team maintains a strong ongoing partnership with Ontario Works and both programs have begun monthly and semi-monthly check-ins with municipal offices across the District. This has helped us to increase understanding of what our programs do and what supports we can provide to people living in each of the 22 municipalities within the District of Parry Sound.

We know that food security and access to medical supports are important concerns for many of our tenants and we work with community partners such as Harvest Share, the Salvation Army and Ontario Community Paramedicine to help provide support to our housing buildings and to the community at large. These community partners also help us with outreach and enumeration as they are active throughout the community and often help provide a link between our services and potential service users.



Giving
Hope
Today



Moving Forward...

2022 was a year of transition as we moved out of COVID protocols and into our new “normal.” The year brought with it many challenges as our District dealt with the fallout of the pandemic, inflation, and the resulting mental health crisis. However, we have been excited to see our teams back out in the community, supporting people in their homes, and completing outreach in new ways. It feels like coming home after a long period of isolation from the people we serve. This reconnection offers a spark of hope and a reminder of why our communities work better together.

2023 Partnership Highlight!

We are excited to have begun a partnership with the West Parry Sound Health Centre’s Nurse Practitioner-Led Clinic for the year 2023. The purpose of this partnership is to identify those who access PSDSSAB programs and services, who would benefit from mental health and/or addiction supports and use our partnership with the NPLC to provide linkages to these services. The PSDSSAB has provided funding in full to support a full-time dedicated Mental Health and Addictions Social Worker to work within the District of Parry Sound. The program is off to a great start with 177 client contacts in the period of January through March 2023.

The Need for New Development

The 2021 Census of the District of Parry Sound shows significant population growth in comparison to historical averages. Between 2011 and 2016 the population of the District of Parry Sound increased by only 1.6% but between 2016 and 2021 the population of the District increased by 9.5%. In comparison, population growth was only 5.8% in Ontario and 5.2% in Canada.* This indicates recent population growth in our region that significantly exceeds both provincial and national averages. The pressures placed by this growth on our organization, as well as the regional housing market, have been significant. There is therefore a pressing need for more purpose-built, affordable rental housing throughout the District. It is our goal in the coming years to shift our focus from repairs to new development to create more affordable units.

* Statistics Canada. (2022). *Focus on Geography Series, 2021 Census of Population, District of Parry Sound: Population and Dwelling Counts*



Appendix A: Annual Reporting Template

Reporting on the Progress of the Plan

Objectives	Outcomes	Measures	Targets	Annual Progress/ Achievements
To focus on creating additional transitional units within the district to assist chronically homeless people.	Increase transitional housing including supports.	Number of transitional units created per year.	Increase by one unit per year.	Our "Hotel Pilot Project" provided 25 transitional units (18 West, 7 East) for all of 2022, ending on December 31. Our Housing Stability team is working with our LHC to create new transitional units this year.
To work with non-profit and private sector developers to increase market and affordable homes within the District.	To improve access to housing for people across all levels of the housing spectrum.	Number of market and affordable homes created per year.	Create 10 affordable units per year.	The NOAH project was completed last year and provided 25 affordable and 25 market units. We completed a landlord engagement survey in 2022 in the hopes of building better partnerships with the local private sector.
To focus on building stronger relationships with our Indigenous Communities. To utilize COCHI funding to support the sustainability of our Indigenous non-profit housing provider.	Working toward a Memorandum of Agreement to increase partnerships, coordinated access to services with culturally based services with Indigenous Partners.	Number of Indigenous rent-geared-to-income units supported by COCHI.	Repair five units through COCHI.	Due to the age of our local housing stock, COCHI Year 4 funding has been allocated to non-profit housing providers for repairs that preserve and expand the lifespan of their portfolio to ensure no loss of units. COCHI Year 4 provided security system upgrades and repairs to 6 Indigenous housing units.
To provide Home Ownership and Ontario Renovates programs to assist homeowners in remaining in their homes & supporting those looking to enter the homeowner market.	To assist with the excessive cost of purchasing a home & the costs associated with aging housing stock.	Number of households supported through Home Ownership & Ontario Renovates programs.	Complete two Home Ownership agreements & eight Ontario Renovates projects over five years.	Housing stock in the District of Parry Sound tends to be more than 30 years old and in need of repairs. OPHI Year 4 has been allocated to non-profit housing providers to support necessary repairs to 64 units. Repairs focused heavily on health and safety, including improvements to security and fire prevention systems.
To continue to work toward development of innovative Housing First strategies to reduce homelessness.	To continue rapid rehousing & providing the supports necessary to achieve long-term housing stability.	CHPI statistics including number of people housed.	Successful interventions as determined by the number of people housed.	Our Housing Stability team successfully housed 92 people from the BNL in 2022. We also maintain several community partnerships to provide coordinated case management and mental health referrals in order to help maintain successful tenancies.
To focus on the development and maintenance of relationships with community partners and services across the District.	To continue to build and maintain coordination and communication networks to further support clients.	Ongoing commitment to participating in networks.	Continuing active participation in community networks.	We continue to attend the Inter-Agency Mobilization of Partners Achieving Collaboration Table (IMPACT) on a bi-weekly basis. We also maintain ongoing collaboration with community groups such as Harvest Share, the Salvation Army, Community Paramedicine and the Parry Sound Friendship Centre.

10.1

From: [Teresa Young](#)
To: [Jennifer Harris](#)
Cc: sbissonette@metroland.com
Subject: board on housing
Date: May 5, 2023 11:15:15 AM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Attention Jennifer,

Please submit this email to the board of directors.

Dear board of directors,

In the Housing & Homelessness Annual Report 2019-2020 it was stated under the Affordable Housing Program 2019. Investments in Affordable Housing-Extension + Social Infrastructure fund. Was use for Multi- Unit Ontario Renovates 21 River street, for

.Renovation of a 22 -unit rooming house

.Renovation included replacement of exterior & interior fire doors, electrical heaters, siding and house wrap, flooring electrical and plumbing.

Project completed through Investment in Affordable Housing-Extension Repairs completed September 2019.

21 River Street is a 2019 Achievements Approved three renovation projects under Ontario Priorities Housing Initiative to support ongoing viability of community housing unit.

At a board meeting you were advise the tenants of the boarding house who at the time lost their living unit do to fire, could not return back after the project was complete.

Now 21 River Street is listed under Royal La Page as

1,750,000

Property Information:


Cash cow Opportunity! Well Maintained & Recently Renovated 23 Unit Rooming House Located in the heart of beautiful Parry Sound. Lots of Upside Potential to Increase Rents To Market rates & Add Additional Units. On-Site Coin Operated Laundry Facility. Great Location With Large Lot And Lots Of On-Site Parking. 20/23 Units Currently Vacant So Rents Can Be Set At Market Rates.

My question is which government funding was provided and how much was it? How has this help Canada's First Poverty Reduction Strategy?

Forward from Miles Crorak Economist in Residence at Employment and Social Development Canada.
“ Credit is due, not when budgets are spent, but when outcomes we care about are efficiently and effectively achieved.”

Sincerely

Teresa Young

 Church Street.

Sent from [Mail](#) for Windows

This e-mail, any attachments and the information contained therein ("this message") are confidential and intended solely for the use of the addressee(s). If you have received this message in error please send it back to the sender and delete it. Unauthorized publication, use, dissemination or disclosure of this message content, either in whole or in part is strictly prohibited.

May 17, 2023

Ms. Teresa Young

Via email: [REDACTED]

Dear Ms. Young,

On behalf of the District of Parry Sound Social Services Administration Board (DSSAB), I would like to thank you for taking the time to share your experiences with us. We appreciate being given the opportunity to respond to your questions and provide clarification on our programs and services.

With regards to your email dated May 5, 2023, regarding 21 River Street, I'd like to clarify a few points. On September 13, 2019, a fire took place at a 3-story rooming housing in Parry Sound located at 21 River Street. Our DSSAB worked with the landlord and local motels to provide temporary accommodations for displaced residents, and worked one-on-one with the residents to ensure they were more permanently housed. Due to the fire, the residents were unable to return right away due to the orders in place by the insurance companies and the Fire Marshall. Once those orders were lifted, COVID-19 restrictions were already in place and the landlord chose to be mindful of public health guidelines and physical distancing, permitting rentals at reduced capacity.

Prior to that fire, the property had received funding for renovations through the Federal-Provincial Social Infrastructure Fund (2016 SIF), specifically through the Investment in Affordable Housing (IAH) program. These renovations were completed just prior to the fire, in September 2019.

The Estate of the former landlord has chosen to list this property for sale. Should this property sell, the DSSAB will look to recover the costs for the improvements made to the property, which may then be repurposed for the Ontario Renovates program which assists eligible households with home repairs.

I hope you will find this information helpful and that I've sufficiently answered your questions. Should you have further questions or concerns, please feel free to contact Pam Nelson, Director of Housing and Child Care Service Management at pnelson@psdssab.org.

Sincerely,



Rick Zanussi, Board Chair
District of Parry Sound Social Services
Administration Board

cc: DSSAB Board Members



Ontario Provincial Police
Police provinciale de l'Ontario

10.2

Media Release/ Communiqué

FROM/DE: West Parry Sound Detachment

DATE: June 1, 2023

WEST PARRY SOUND OPP MONTHLY DOMESTIC REPORT FOR MAY

(PARRY SOUND, ON) – Members of the West Parry Sound Detachment of the Ontario Provincial Police (OPP) have investigated 23 domestic related incidents in the month of May 2023, nine of which resulted in someone being charged with a criminal offence.

Some of the charges include:

- Assault – Spousal
- Utter threats – cause death or bodily harm
- Break and enter
- Mischief – Domestic
- Theft under \$5000
- Obstruct peace officer
- Fail to comply with probation order
- Fail to comply with undertaking
- Fail to comply with release order

The OPP will not release names in order to protect the identity of the victims.

Victims in abusive relationships are not alone. If you are in an abusive relationship or know someone who is, there are local resources here to help. A call can be placed to the East & West Parry Sound Victim Services 1-705-746-0508 or the Crisis Line 24/7 1-705-938-1476 where your information will remain anonymous and confidential. You can also visit the following website for more information:

East & West Parry Sound Victim Services at: www.psvs.ca .

- 30 -

Contact: Provincial Constable Joe Scali
Community Safety Officer / Media Officer

Phone: (705) 746-4225

Email: Joe.Scali@opp.ca

opp.ca

Twitter: @OPP_NER or @PPO_Nordest

Facebook: Ontario Provincial Police – North East Region

Nipissing Parry Sound Overdose Incident Report

This report will be updated and sent weekly, every Monday, to inform community organizations and first responders of overdoses and/or negative drug reactions within our community.

	Overdoses or Negative Reactions Reported	Deaths Reported	Date	Number of Times 911 Called	Location	Substances Involved
Week 2: May 29 th to June 4 th , 2023	0	0	N/A	0	N/A	N/A
Week 1: May 22 nd to May 28 th , 2023	3	0	May 22 nd , 2023 May 24 th , 2023 May 27 th , 2023	3	North Bay (2) Parry Sound	Fentanyl Non-opioid Pharmaceutical
Week 52: May 15 th to May 21 st , 2023	1	0	May 19 th , 2023	1	North Bay	Unknown Opioid
Week 51: May 8 th to May 14 th , 2023	2	0	May 9 th , 2023 May 13 th , 2023	2	North Bay Seguin	Alcohol Non-opioid Pharmaceutical
Week 50: May 1 st to May 7 th , 2023	6	0	April 26 th , 2023 April 28 th , 2023 May 3 rd , 2023 (2) May 4 th , 2023	6	North Bay (3) Parry Sound (2) Sundridge	Don't Know Fentanyl (2) Polypharmacy Unknown Opioid (2)