
District of Parry Sound



Social Services
Administration Board

Chief Administrative Officer's Report

November 2023

Mission Statement

To foster healthier communities by economically providing caring human services that empower and enable the people we serve to improve their quality of life.

With the tragic news coming out of Sault Ste. Marie last week, we find ourselves struggling to find a meaningful way to pay tribute to the women and children who were injured and lost their lives to Intimate Partner Violence (IPV) & Domestic Violence (DV). Finding the words to relay how we're feeling about something so close to home, and about a cause so close to our hearts is impossible. Our job every day is to prevent these situations from occurring, and it's at times like these when we feel defeat and frustrations.

We know more can be done - the conversation about Intimate Partner Violence must continue long after this story leaves the headlines.

We need to continue to educate women, children, and our communities to recognize abuse in its many forms, and to speak out and ask questions.

Survivors of domestic abuse may leave and return several times before permanently separating from their abusive partner. In fact, research shows that it can take approximately 7 attempts before a survivor permanently leaves an abusive partner. Abuse often lives in secrecy. Women who experience violence of any kind should be told that they are not alone and that they do not deserve to live in fear. They should be encouraged to reach out to a professional or someone they trust for support and guidance.

If you or someone you know is experiencing abuse by their partner, please call Esprit Place at 705-746-4800 or 1-800-461-1707 and speak with our frontline staff, who can provide you with the support you need 24/7.



Ontario Health Team

The West Parry Sound Ontario Health Team (in-development) continues to seek Ministry of Health support to begin building an approved OHT. The next application was due back to the Ministry at the end of October. The Ministry application required an updated West Parry Sound OHT membership list. As previously discussed, the DSSAB will be participating as a Collaborative Partner (please see Appendix A). The team indicated that they were thankful to have received past endorsement, at various levels (signatory, collaborative, and supportive), from many of their regional partners. At the WPSHC, they shared they are thankful for the DSSAB's ongoing contribution to supporting the health and resilience of the communities we are mutually privileged to serve.

OMSSA 47 Leads - Leadership Table Meeting

On October 26th, I attended the OMSSA 47 Leads - Leadership table meeting in Toronto. It was a jam-packed agenda and here are a few highlights. We heard from RBC Economist Carrie Freestone who discussed trends in the economy, where things are heading related to employment and housing and the potential impacts to social service clients (please see Appendix B).

We heard from the Canadian Mental Health Association Ontario Division with a presentation and discussion lead by Camille Quenneville, CEO and Joe Kim, COO (please see Appendix C). It was a fulsome discussion regarding the challenges both sectors are having with supporting our current Mental Health and Addiction crisis.

Information was received regarding the "Knowing our Numbers" project (please see Appendix D) and discussion around the labour challenges in the Early Childhood sector took place.

We also had discussions regarding Housing and Homelessness and Special Needs Resourcing for our Children's Services sector.

Facebook Pages

A friendly reminder to follow our Facebook pages!



- ◆ [District of Parry Sound Social Services Administration Board](#)
- ◆ [Esprit Place Family Resource Centre](#)
- ◆ [EarlyON Child and Family Centres in the District of Parry Sound](#)
- ◆ [The Meadow View](#)

Social Media

Facebook Stats

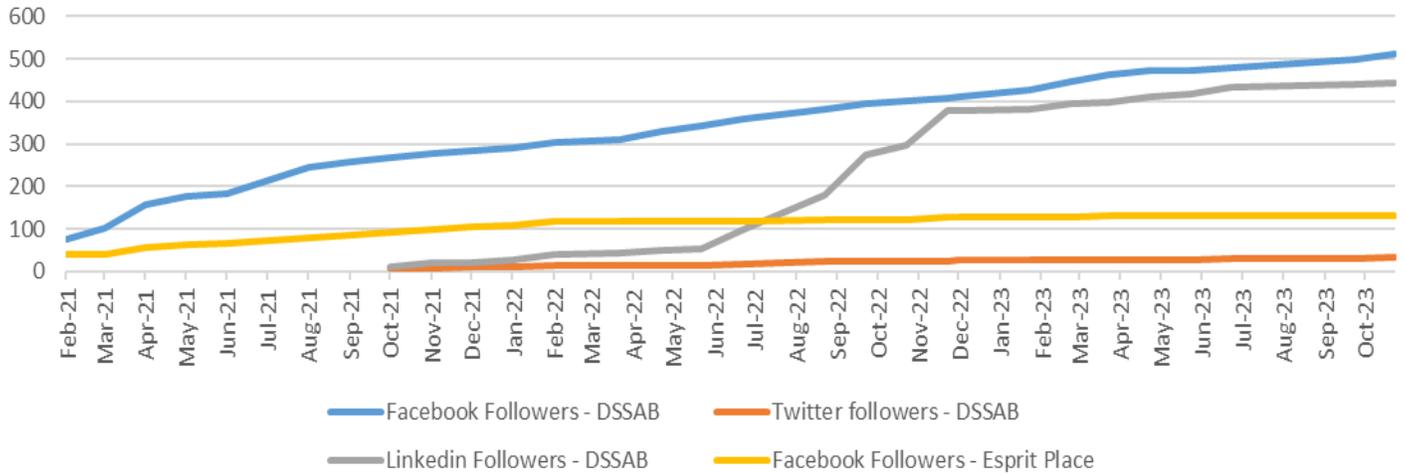
District of Parry Sound Social Services Administration Board	APR 2023	MAY 2023	JUNE 2023	AUG 2023	SEPT 2023	OCT 2023
Total Page Followers	471	474	478	490	500	513
Post Reach this Period (# of people who saw post)	4,460	3,789	4,010	2,249	4,112	2,667
Post Engagement this Period (# of reactions, comments, shares)	505	241	692	234	428	287

Esprit Place Family Resource Centre	APR 2023	MAY 2023	JUNE 2023	AUG 2023	SEPT 2023	OCT 2023
Total Page Followers	131	131	131	132	133	133
Post Reach this Period (# of people who saw post)	116	29	203	62	55	92
Post Engagement this Period (# of reactions, comments, shares)	71	1	2	1	2	16

DSSAB Twitter Stats https://twitter.com/psdssab	APR 2023	MAY 2023	JUNE 2023	AUG 2023	SEPT 2023	OCT 2023
Total Tweets	8	8	10	N/A	19	11
Total Impressions	300	291	301	56	229	206
Total Profile Visits	130	137	128	N/A	135	N/A
Total Followers	27	27	30	31	32	34

DSSAB LinkedIN Stats https://bit.ly/2YyFHIE	APR 2023	MAY 2023	JUNE 2023	AUG 2023	SEPT 2023	OCT 2023
Total Followers	410	416	434	437	441	444
Search Appearances (in last 7 days)	245	228	281	185	115	49
Total Page Views	30	41	56	33	22	49
Post Impressions	697	546	786	182	558	1,036
Total Unique Visitors	11	19	25	19	14	22

Social Media Follower - Trends



Esprit Place

This month we’ve launched an Instagram Account for Esprit Place Family Resource Centre to try to reach a new demographic. Please follow us on Instagram at <https://www.instagram.com/espritplace/>. We will continue to monitor performance on each social media channel. Should the launch of Instagram prove to be successful for Esprit, we will look into expanding onto Instagram for the DSSAB as well.

Municipal Presentations

This month, myself and our Communications Officer, continued our road trip to the Municipality of Powassan on October 3, 2023, where we outlined the DSSAB’s programs and services and explaining to members of Council how we can help members of their community. Council expressed their appreciation for the work done by DSSAB staff. These presentations were part of a series of Municipal presentations taking place over the next year.



Licensed Child Care Programs

Total Children Utilizing Directly Operated Child Care in the District

Age Group	Fairview ELCC	First Steps ELCC	Highlands ELCC	Waubeek ELCC	HCCP	Total
Infant	1	0	3	0	20	24
Toddler	10	7	9	17	25	68
Preschool	16	15	16	33	43	123
# of Active	27	22	28	50	88	215

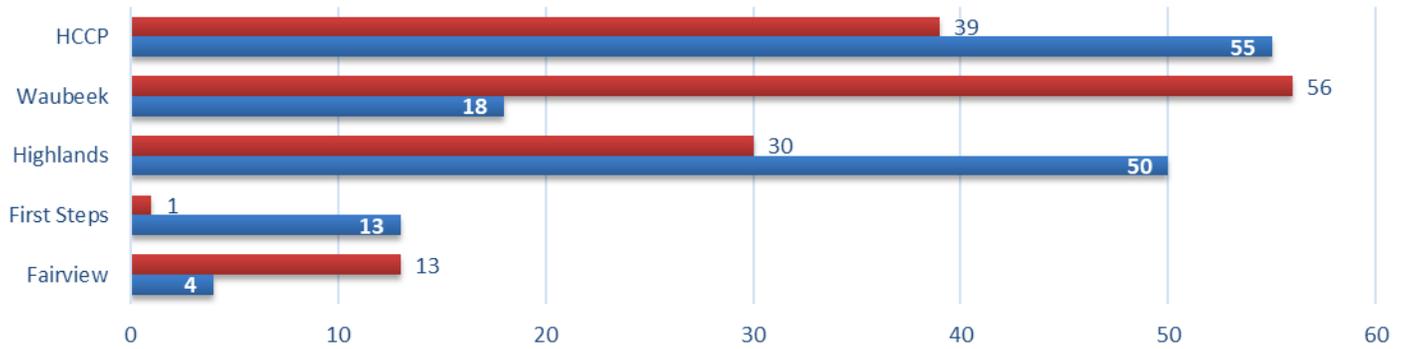
The early learning and child care centres experienced a number of preschool children transition to kindergarten and were able to move eligible toddlers up to the preschool groups and enroll new children in the programs.

School Age Programs September 2023

Location	Enrollment	Primary Waitlist	Secondary Waitlist
Mapleridge After School	26	5	0
Mapleridge Before School	10	0	0
Mapleridge Summer Program	N/A		
St. Gregory's After School	N/A		
Sundridge Centennial After School	13	4	0
Land of Lakes After School	N/A		
Home Child Care	46	19	1
# of Active Children	95	28	1

We were unable to reopen the Land of Lakes After School Program in Burk's Falls this month because of the staffing shortage. We amalgamated St. Gregory's School Age Program with Mapleridge's so we could offer Before and After School care to all the families in Powassan.

**Directly Operated Child Care Waitlist by Program
September 2023**



As shown in the above chart, the blue bar reflects families that are currently seeking care and space is unavailable while the red bar indicates families that have requested a space after December 31, 2023. Programs were able to enroll some children from the waitlists as preschoolers transitioned to school.

**Inclusion Support Services
September 2023**

Age Group	EarlyON	Licensed	Monthly	YTD Total	Waitlist	New	Discharges
Infant	0	0	0	0	0	0	0
Toddler (18-30M)	0	9	9	19	1	1	0
Preschool (30M-4Y)	6	31	37	56	0	3	2
School Age (4Y+)	6	31	37	56	0	3	2
Monthly Total	10	70	81	-	2	5	9
YTD Total	12	79	-	128	31	31	19

The Resource Consultants have been supporting the licensed child care and EarlyON programs with building staff capacity to continue offering high quality inclusive activities as new children transition into the child care sector.

EarlyON Child and Family Programs September 2023

Activity	September	YTD
Number of Children Attending	733	8,387
Number of New Children Attending	61	480
Number of Adults Attending	461	5,144
Number of Virtual Programming Events	3	35
Number of Engagements through Social Media	471	6,314
Number of Views through Social Media	8,756	85,542

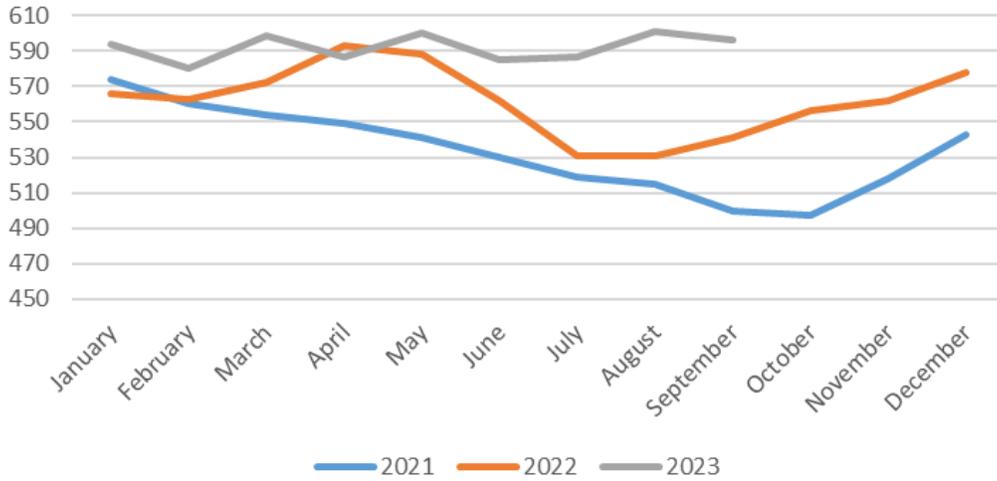
Funding Sources for District Wide Childcare Spaces September 2023

Active	# of Children	# of Families	Funding Source - New	# of Children	# of Families
CWELCC*	103	102	CWELCC	8	8
CWELCC Full Fee	228	226	CWELCC Full Fee	51	49
Extended Day Fee Subsidy	1	1	Fee Subsidy	7	5
Fee Subsidy	37	29	Full Fee	11	11
Full Fee	21	18	Ontario Works	7	6
Ontario Works	15	12	Total	84	79
Total	405	388			

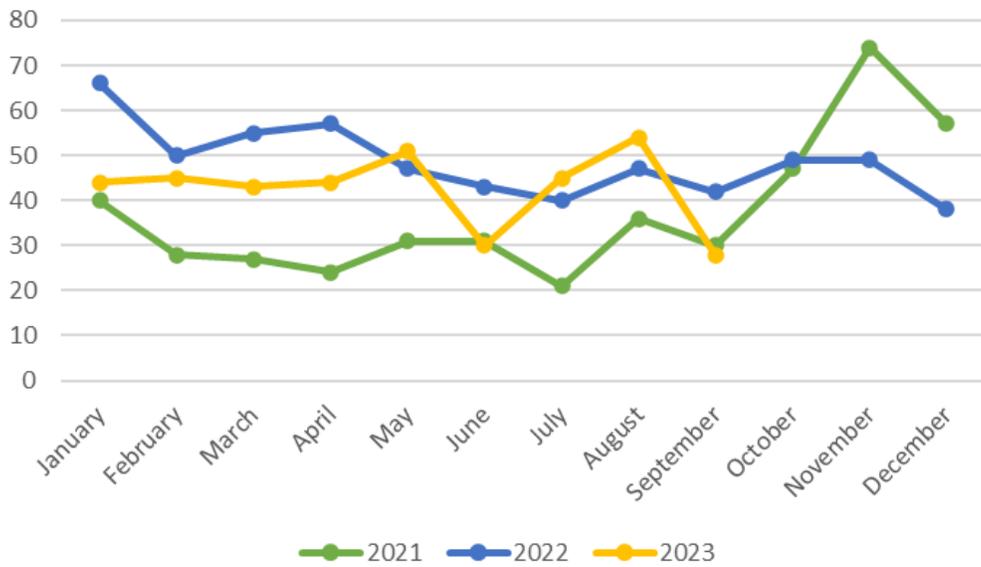
* CWELCC – Canada-Wide Early Learning Child Care; eligible for children 0 - 6

Funding Source - Exits	# of Children	# of Families
CWELCC	4	4
Fee Subsidy	2	2
Full Fee	1	1
Total	7	7

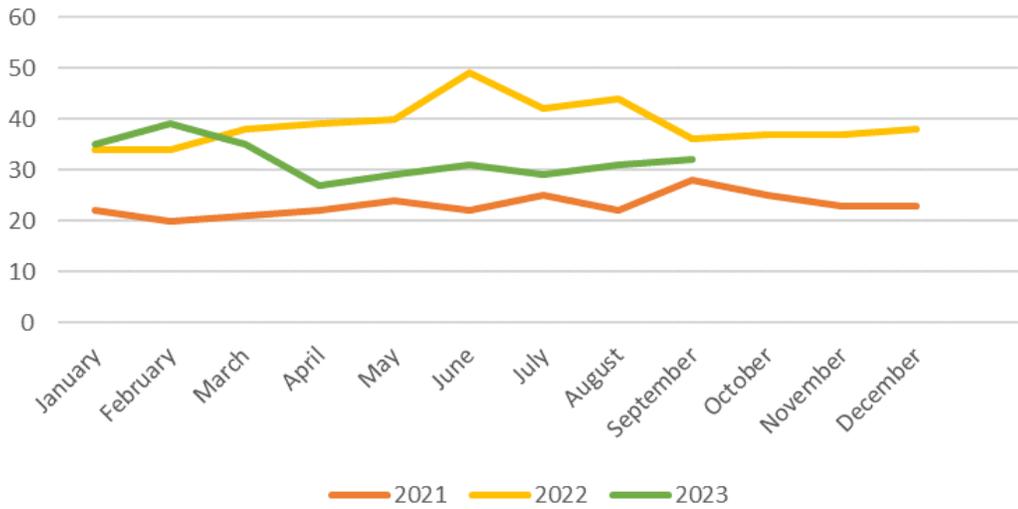
Ontario Works Caseload



Ontario Works Intake - Social Assistance Digital Application (SADA) & Local Office Ontario Works Applications Received



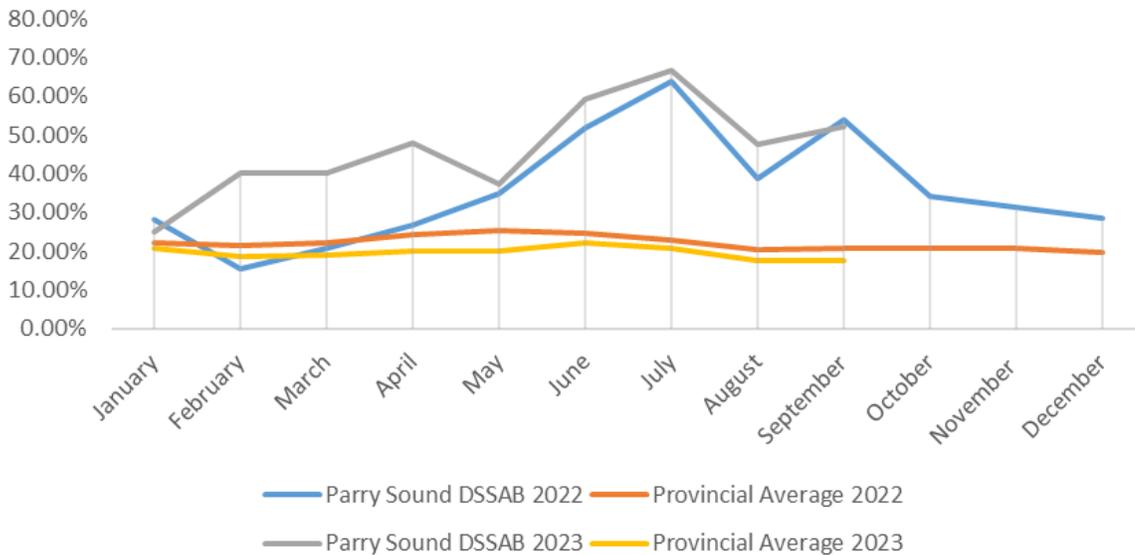
ODSP Participants in Ontario Works Employment Assistance



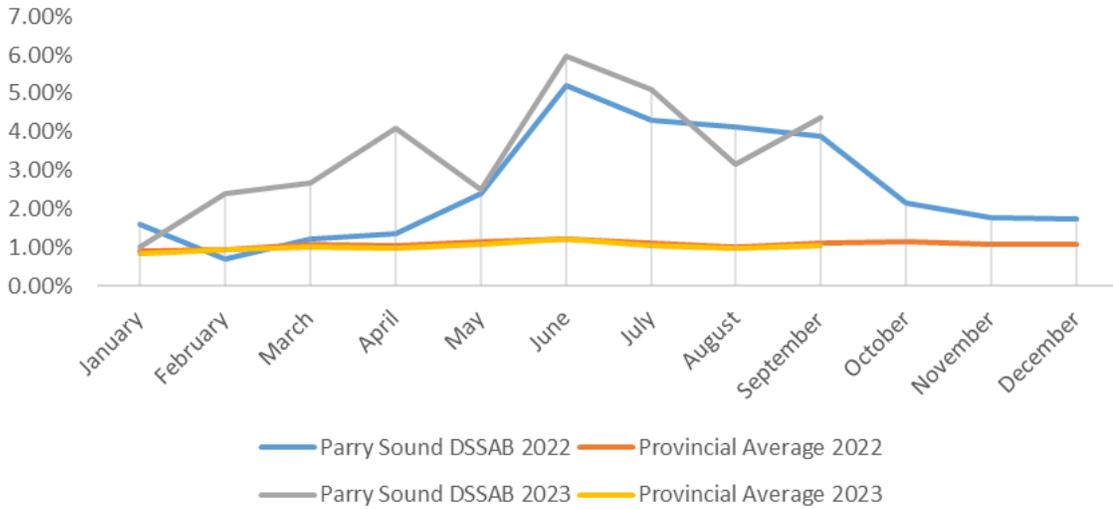
The OW Caseload as of the end of August has crept up to **596** (there are 955 beneficiaries in total). We are supporting **32** ODSP participants in our Employment Assistance program. We also have **58** Temporary Care Assistance cases. Intake also remains steady. We had **28** Ontario Works Applications and **29** applications for Emergency Assistance in August which is trending higher than historical norms.

Employment Assistance & Performance Outcomes

% of Closures Exiting to Employment

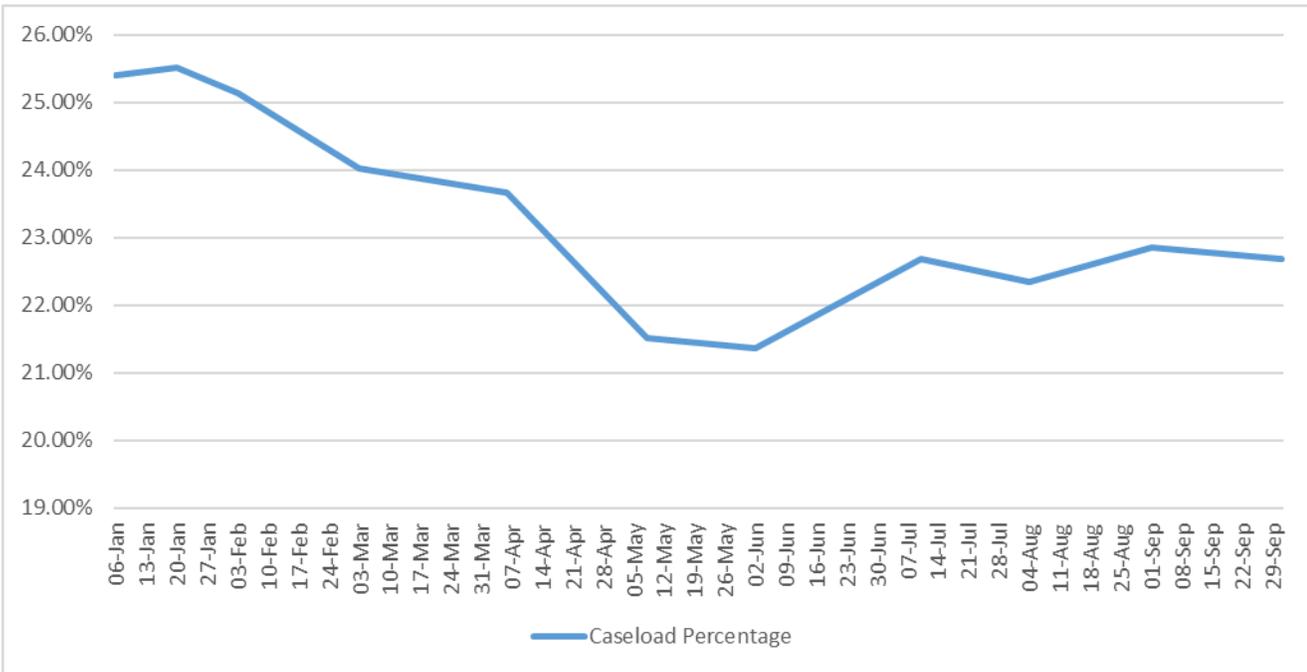


% of Caseload Exiting to Employment



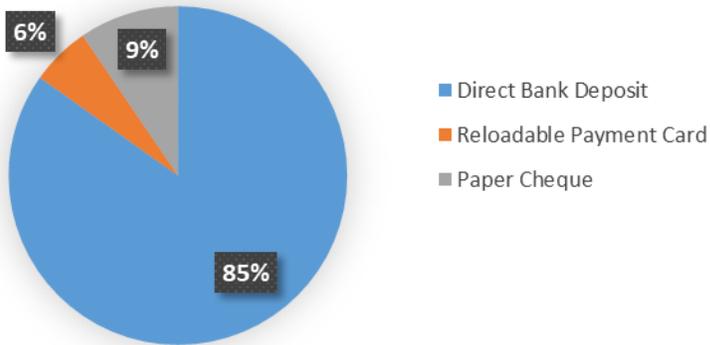
Our Employment Outcomes performance in September remains strong. We also exited 8.39% of the caseload for any reason in September. This is also very strong as we are into the fall season when we see many seasonal jobs ending.

MyBenefits Enrollment 2023



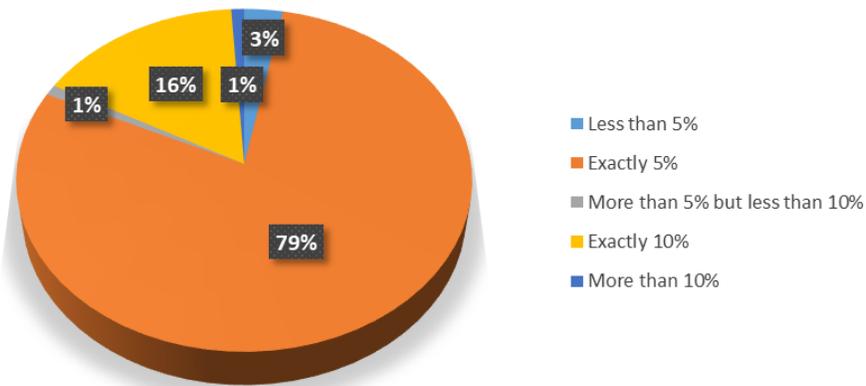
DBD Enrollment

Payment Receipt Method
September 2023



Overpayment Recovery Rate

September 2023



Housing Stability Program - Community Relations Workers

Support

All services performed, provided, or arranged by the Homelessness Stability Program staff to promote, improve, sustain, or restore appropriate housing for individuals active with the Homelessness Stability Program, periodically within the month, not requiring intense case management.

Intense Case Management

Intense Case Management involves the coordination of appropriate services and the provision of consistent and on-going weekly supports, required by the individual to obtain, and sustain housing stability.

Contact/Referrals

September 2023	East	West	YTD
Homeless	1	9	51
At Risk	0	6	70
Esprit Outreach Homeless	0	0	6
Esprit Outreach at Risk	0	0	10
Program Total			148
Esprit in Shelter clients calculated in Homelessness numbers			
Esprit in Shelter	7		18

September 2023 Income Source	East	West
Senior	6	16
ODSP	10	28
Ontario Works	4	17
Low Income	18	33

September 2023 Income Source	East	West
Senior	13	22
ODSP	6	14
Ontario Works	8	15
Low Income	9	53

Short Term Housing Allowance

	Active	YTD
September 2023	7	39

Housing Stability: Household Income Sources and Issuance from HPP

September 2023 Income Source	Total	HPP
Senior	3	\$938.98
ODSP	6	\$5,036.71
Ontario Works	3	\$1,376.84
Low Income	2	\$750.99

September 2023 Reason for Issue	Total
Utilities/Firewood	\$1,709.99
Food/Household/Misc	\$1,565.54
Emergency Housing	\$4,830.99
Total	\$8,103.52

Ontario Works: Household Income Sources and Issuance from HPP

September 2023 Income Source	Total	HPP
Senior	1	\$271.84
ODSP	8	\$6,239.31
Ontario Works	8	\$8,001.89
Low Income	5	\$1,381.66

September 2023 Reason for Issue	Total
Rental Arrears	\$4,500.00
Utilities/Firewood	\$4,445.94
Transportation	\$308.83
Food/Household/Misc.	\$6,639.93
Total	\$15,894.70

**By-Name List Data
September 2021– September 2023**



Housing Programs

Social Housing Centralized Waitlist Report September 2023

	East Parry Sound	West Parry Sound	Total
Seniors	47	115	162
Families	129	420	549
Individuals	515	197	712
Total	691	732	1,423
Total Waitlist Unduplicated			458

Social Housing Centralized Waitlist (CWL) 2022 - 2023 Comparison Applications and Households Housing from the CWL

Month 2022	New App.	New SPP	Cancelled	Housed	SPP Housing	Month 2023	New App.	New SPP	Cancelled	Housed	SPP Housing
Jan	5			1		Jan	5	1	13		
Feb	9	1	2			Feb	5	1	10		
Mar	12		5	2	1	Mar	6		35		
Apr	12	1	1			Apr	11		17	6	
May	11	1		3		May	13	2	9	2	
June	15		3	2		June	9	1	2	1	
July	13	2	10	1		July	5	1	5	1	
Aug	5		17	2	1	Aug	14	1	3	1	
Sept	16		10	1	1	Sept	12		4		
Oct	14		12	6		Oct					
Nov	12	1	8	3		Nov					
Dec	1			5		Dec					
Total	125	6	68	26	3	Total	80	7	98	11	0

- Housing Programs added 12 new eligible applications to the centralized waitlist in the month of September
- 2 of the new Rent-Geared-to-Income apps were re-instated applicants
- Of the 4 cancelled applications, one was due to being removed as they were eligible to receive the Canada Ontario Housing Benefit, one refused, one did not provide documentation and lost contact, and one had assets in excess

**Parry Sound District Housing Corporation
September 2023**

Activity for Tenant and Maintenance Services

	Current	YTD
Move outs	0	26
Move in	0	22
L1/L2 forms	0	5
N4 - notice of eviction for non payment of rent	3	7
N5 - notice of eviction disturbing the quiet enjoyment of the other occupants	0	10
N6 - notice of eviction for illegal acts or misrepresenting income for RGI housing	0	0
N7 - notice of eviction for willful damage to unit	0	1
Repayment agreements	4	59
No Trespass Order	0	1
Tenant Home Visits	25	161
Mediation/Negotiation/Referrals	10	98
Tenant Engagements/Education	2	88

**Property Maintenance
September 2023**

Pest Control		2 buildings are currently being inspected monthly for bedbugs; 1 unit has been treated
Vacant Units	10	one-bedroom (7); multiple bedroom (3) (not inclusive of The Meadow View)
Vacant Units - The Meadow View	6	one-bedroom market units available
After Hours Calls	12	Smoke detector beeping, water leaking from upstairs, fire panel “trouble” alarm, Esprit glass break alarm, Bell requiring access into building, OPP requiring access for wellness check, toilet leak, locksmith wishing to do repairs afterhours, loud noise coming from vacant unit, power outage 4 staff participate in the on-call phone tree system
Work Orders	162	Created for maintenance work, and related materials for the month of September
Fire Inspections		12 units inspected within the month of September **as per Fire Code, we will be moving to monthly inspections **

**Capital Projects
September 2023**

- Esprit Renovation project was initiated; quotes are in the process of being collected, along with scheduling Engineers to review ramp, and canopy
- The Duplex Project is well underway; Housing Services Corporation is involved with this project
- Finalizing the contract for roof replacement for daycare located in Parry Sound
- Asbestos removal within 4 homes
- Stair railing repairs/replacement within one of the buildings
- Eavestrough repairs/replacement throughout the district
- Initiated the investigation into a major water leak affecting one of the buildings

Ongoing Challenges

Prices of services and materials are inflated. Wait times on certain items remains a challenge.

**Esprit Place Family Resource Centre
September 2023**

Emergency Shelter Services	September 2023	YTD
Number of women who stayed in shelter this month	13	90
Number of children who stayed in the shelter this month	8	37
Number of hours of direct service to women (shelter and counselling)	250	1,397
Number of days at capacity	7	80
Number of days over capacity	22	58
Overall capacity %	114%	79%
Resident bed nights (women & children)	341	1,951
Phone interactions (crisis/support)	49	244

Transitional Support	September 2023	YTD
Number of women served this month	18	83
Number of NEW women registered in the program	7	20
Number of public ed/groups offered	0	3

Child Witness Program	September 2023	YTD
Number of children/women served this month	28	132
Number of NEW clients (mothers and children) registered in the program	9	40
Number of public ed/groups offered	1	7

Appendix A

Ontario Health Team (OHT) partnership category

Core signatory

Collaborative partner

Supportive partner

A health and/or social service provider organization supporting the development of the West Parry Sound Ontario Health Team.

Fully engaged in projects and related committees. Recognizes the provincial expectation that OHTs will be clinically and fiscally responsible for their attributed population.

May engage in specific projects or sit on OHT sub-committees.

OHT resource, providing specialized expertise for community/regional population health projects.

Directly involved in operational decision making.

Provides advice and input to inform OHT decision making.

Receives updates regarding population health projects and overall progress of the OHT.

Signatory on application, and, following approval, other foundational agreements.

Recognized in application as West Parry Sound OHT collaborative partner.

Recognized in application as West Parry Sound OHT supportive partner.

Northeast OHT Regional Collaborative members:

Algoma OHT; Cochrane OHT; Maamwesying OHT; Temiskaming Area OHT; Nipissing Wellness OHT; Sudbury, Espanola, Manitoulin, Elliot Lake OHT

West Parry Sound Health and Social Services community/regional partner:

As part of our latest Ontario Health Team application, the West Parry Sound OHT (in development) is required to submit an updated description that defines the current state of our team's membership.

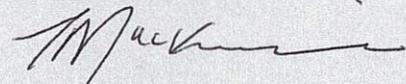
We are thankful to have received your organization's support and endorsement in the past.

On behalf of the West Parry Sound OHT, I ask that you review the partnership continuum diagram above and respond back by providing the information requested below.

By working together, we are improving the health and social resilience of the communities we are collectively privileged to serve. The West Parry Sound OHT is thankful to be your partner.

Name of organization: The District of Parry Sound Social Services Administration Board

Submitted by: Tammy MacKenzie, Chief Administrative Officer



Partnership level: core signatory

collaborative partner

supportive partner

NE OHT regional collaborative member

To support the West Parry Sound OHT application, please provide a response by Friday 29 September. Send your completed form to Jim Hanna - jhanna@wpsbc.com.

Canadian Economic Update

October 2023

Carrie Freestone
Economist

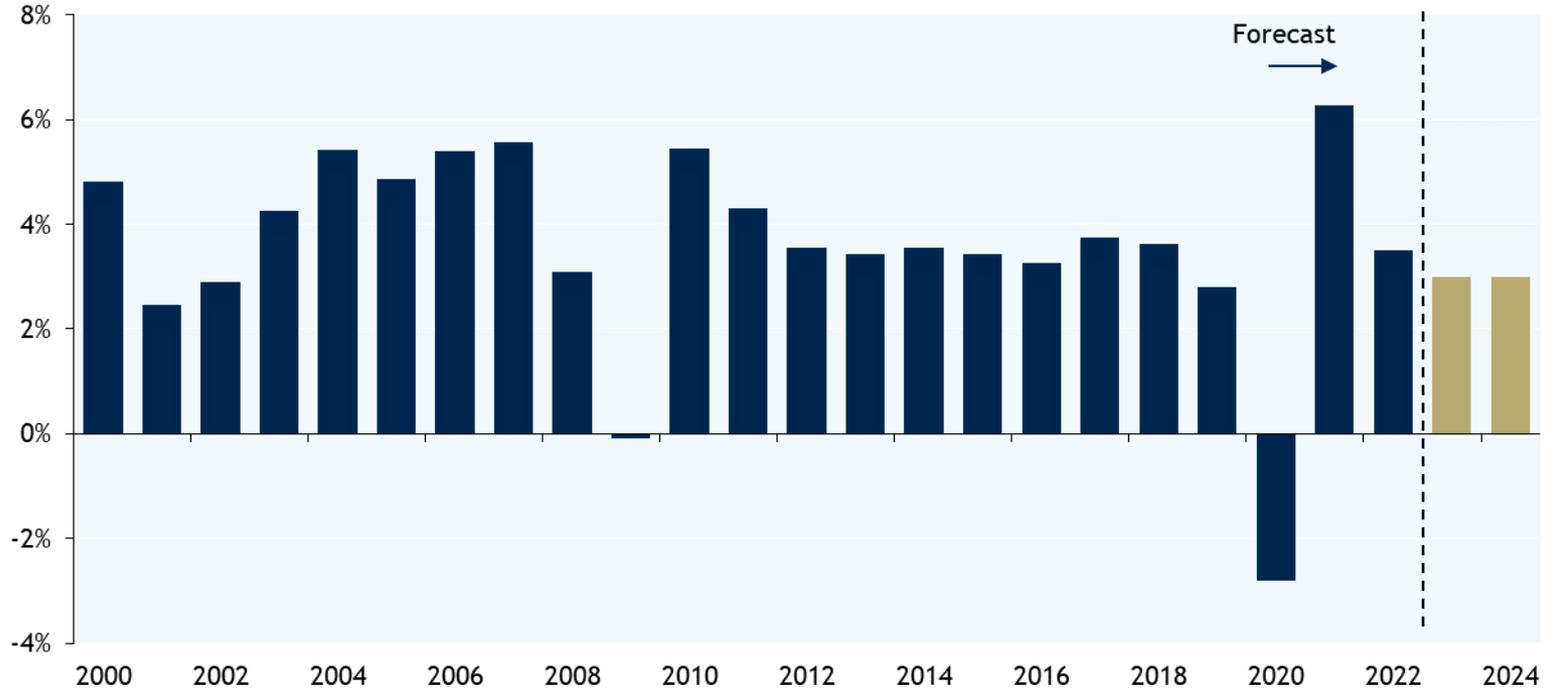
(416) 974-6930
carrie.freestone@rbc.com



Global GDP growth slowing from pandemic highs as momentum fades

Global GDP growth

year-over-year % change

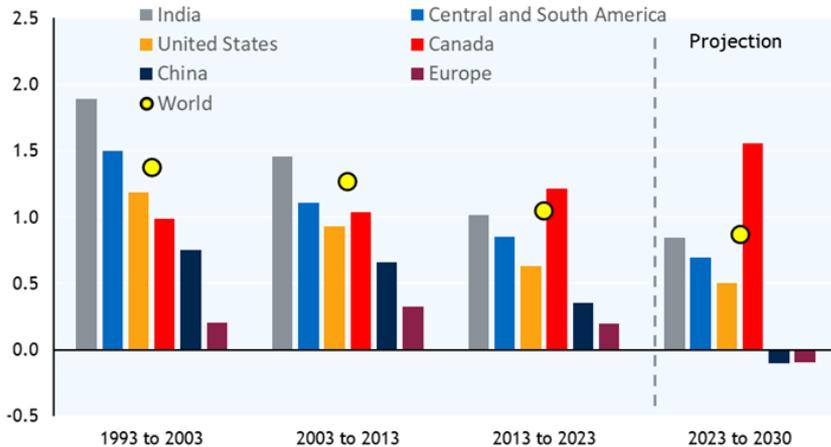


Source: IMF, RBC Economics

Population growth is distorting real GDP growth - households are worse off than they appear

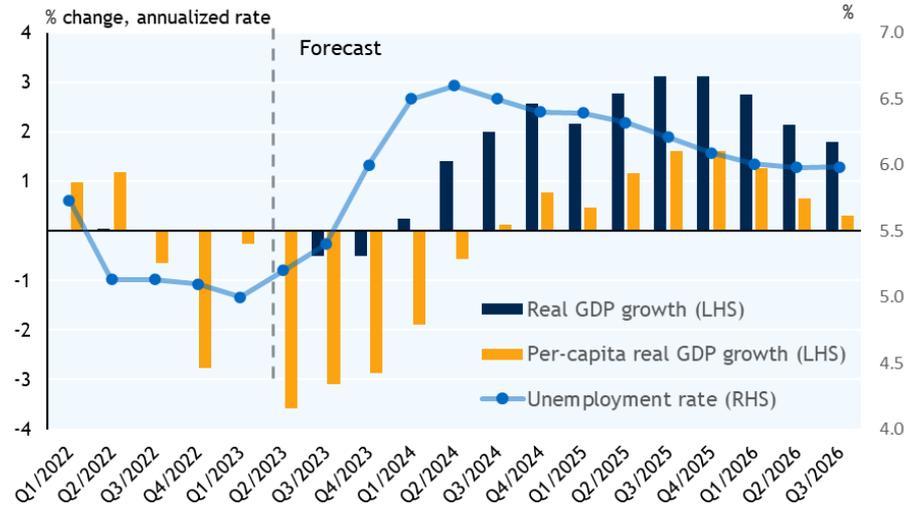
Population growth slowing (everywhere but Canada)

Average percent change per year



Source: UN population projections (Statistics Canada for Canada), RBC Economics Research

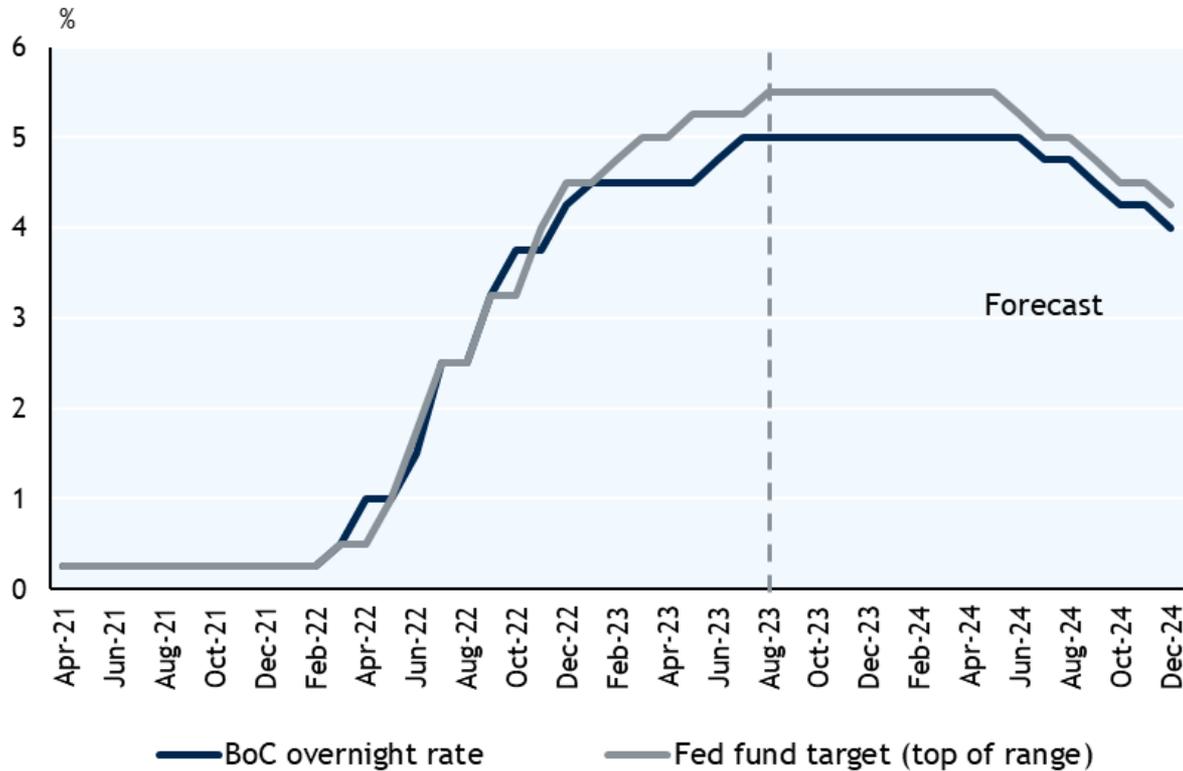
GDP vs. per-capita GDP growth



Source: Statistics Canada, RBC Economics

Further BoC and Fed rate hikes now 'data dependent' but would prefer not to hike again unless necessary

Fed and BoC 'hopeful' additional rate hikes not needed

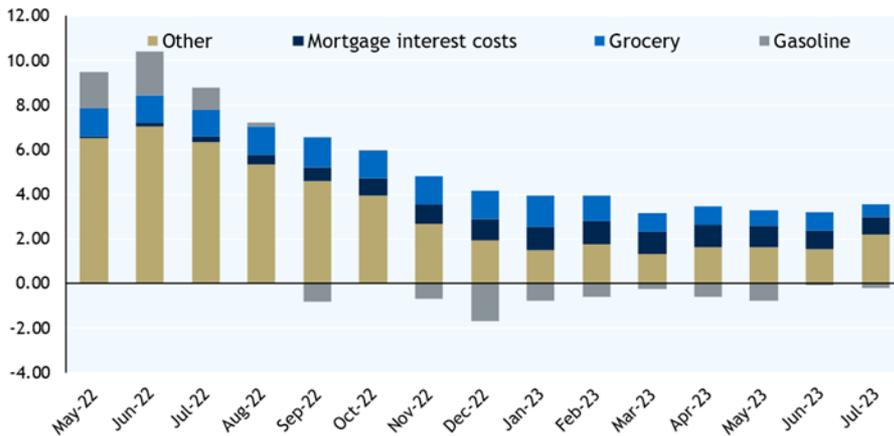


Source: Haver, RBC Economics

Canadian inflation growth has slowed but 'core' measures still running above target

Mortgage interest costs surge as grocery price growth slows

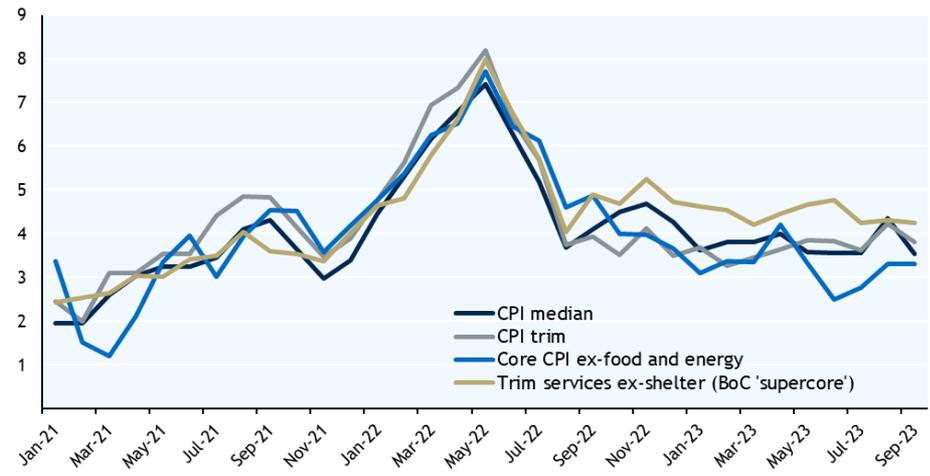
Annualized PPT contribution to 6-month CPI growth, seasonally adjusted



Source: Statistics Canada, RBC Economics

Central bank's preferred core measures stayed well-above 2%

%, annualized 3-month growth, seasonally adjusted

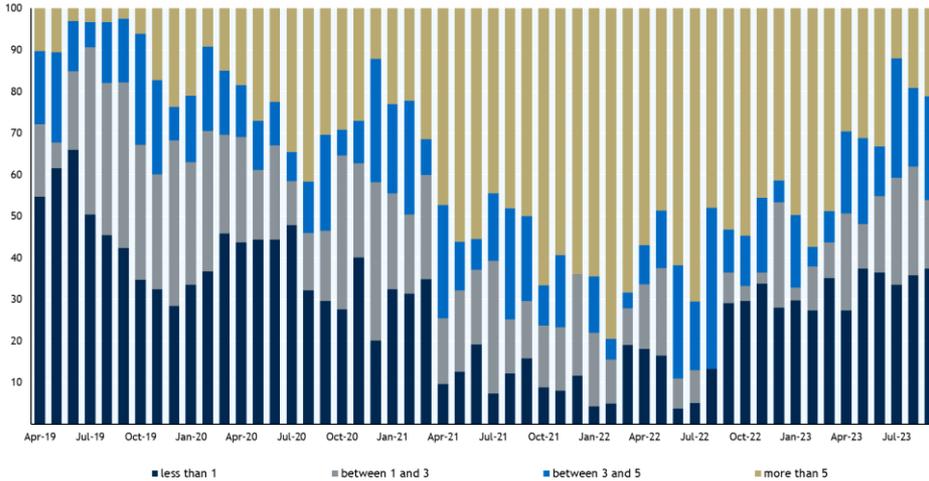


Source: Statistics Canada, RBC Economics

More signs of softening in U.S. price growth, despite resilient consumer spending

Breadth of inflation pressure still broader than pre-pandemic levels

Share of CPI basket ex-shelter by annualized near-term (3m/3m) growth rate



Source: U.S. Bureau of Labor Statistics, RBC Economics

Fed's 'supercore' bouncing back to 4%-5% range in September

U.S. Core services CPI ex-rent, annualized % change, 3-month rolling average



Source: U.S. Bureau of Labor Statistics, RBC Economics

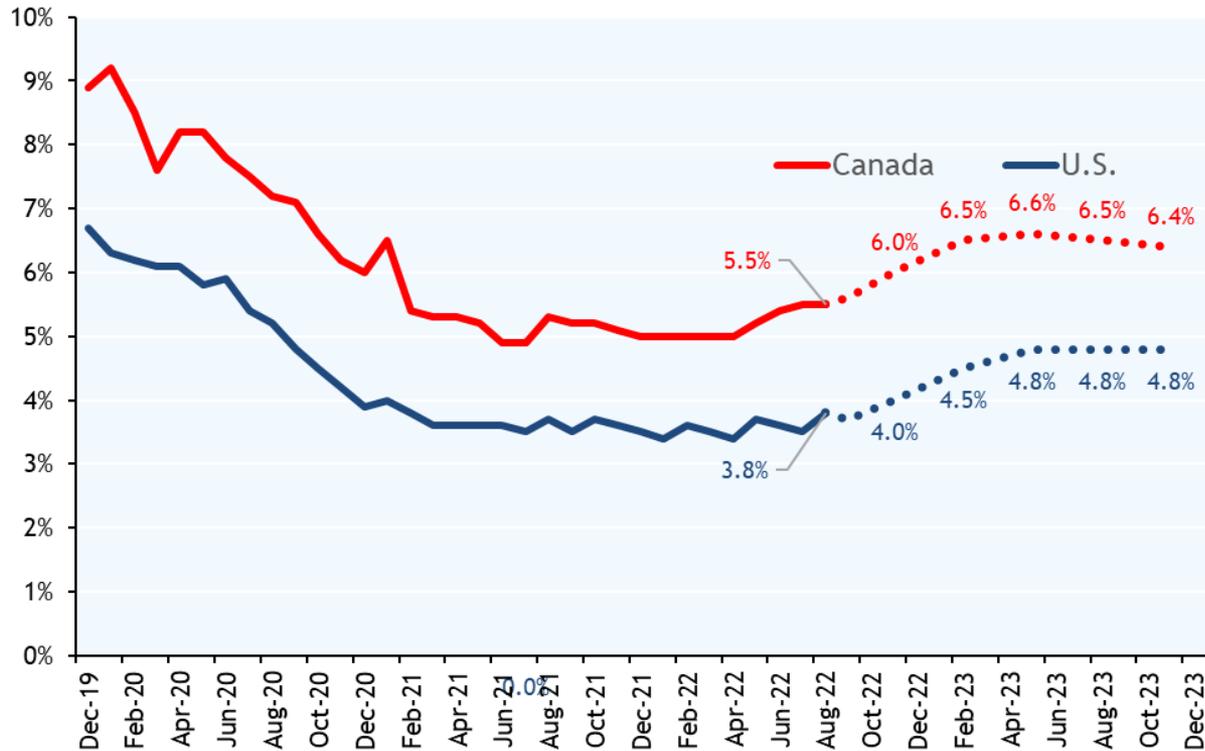
<https://thoughtleadership.rbc.com/rbc-us-inflation-watch/>



Signs of easing in labour market tightness Canada – long-expected Canadian unemployment rate upswing begins

Jobless rate to rise from low level

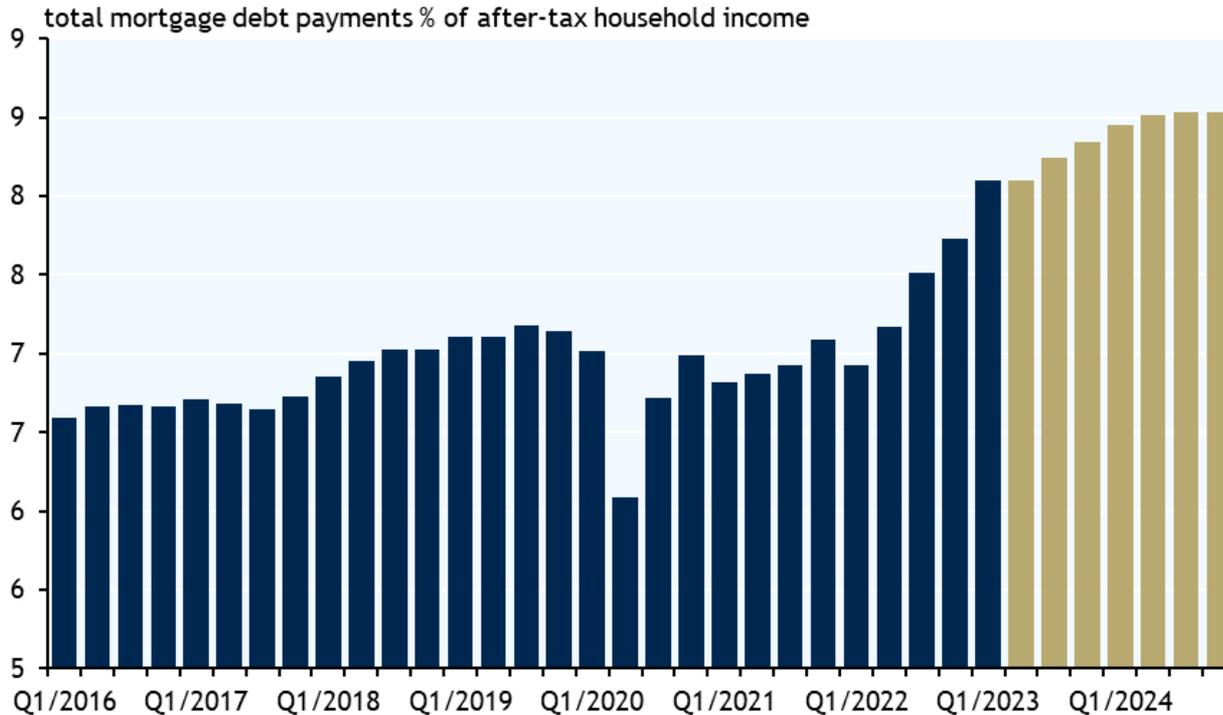
Canadian unemployment rate, percent



Source: Haver, RBC Economics

Canadians spending a record share of take-home pay on mortgage payments

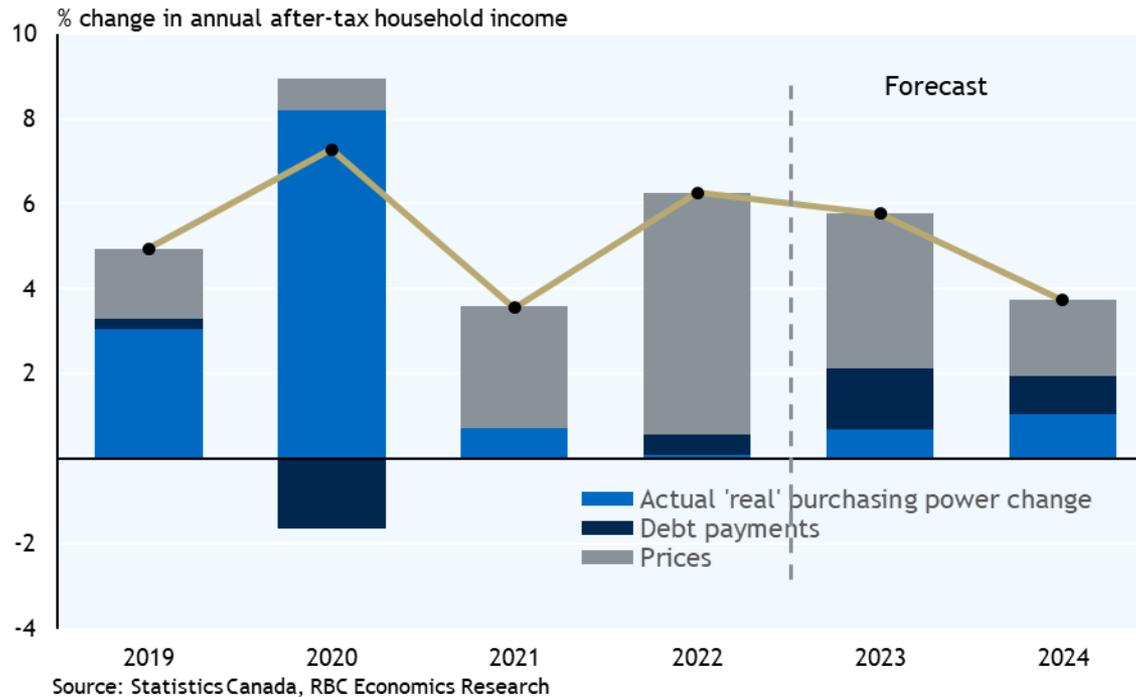
Canada Mortgage Debt Service Ratio



Source: Statistics Canada, RBC Economics Research

Higher debt payments and inflation soaking up Canadian household purchasing power

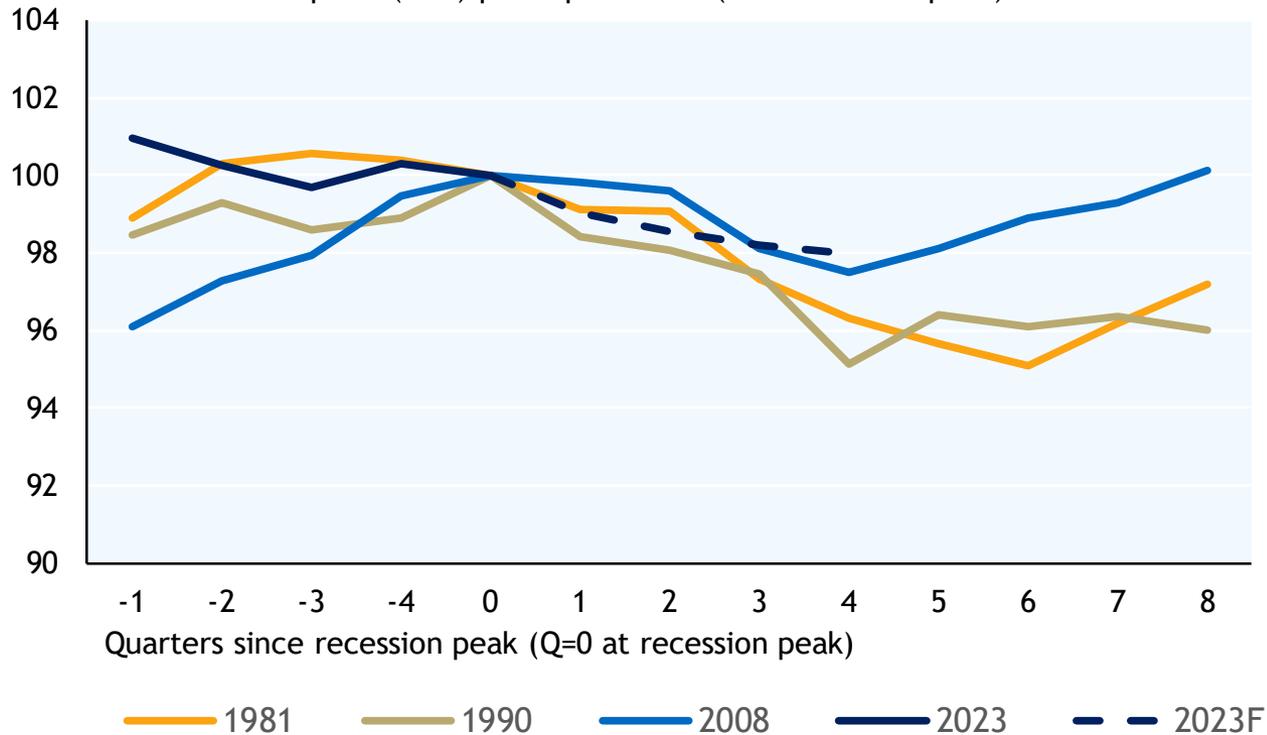
Debt payments and inflation soaking up household incomes



Consumption has already flattened on a per capita basis

Canadian per capita consumption trends expected to be in line with prior recessions

Household consumption (real) per capita index (100=recession peak)

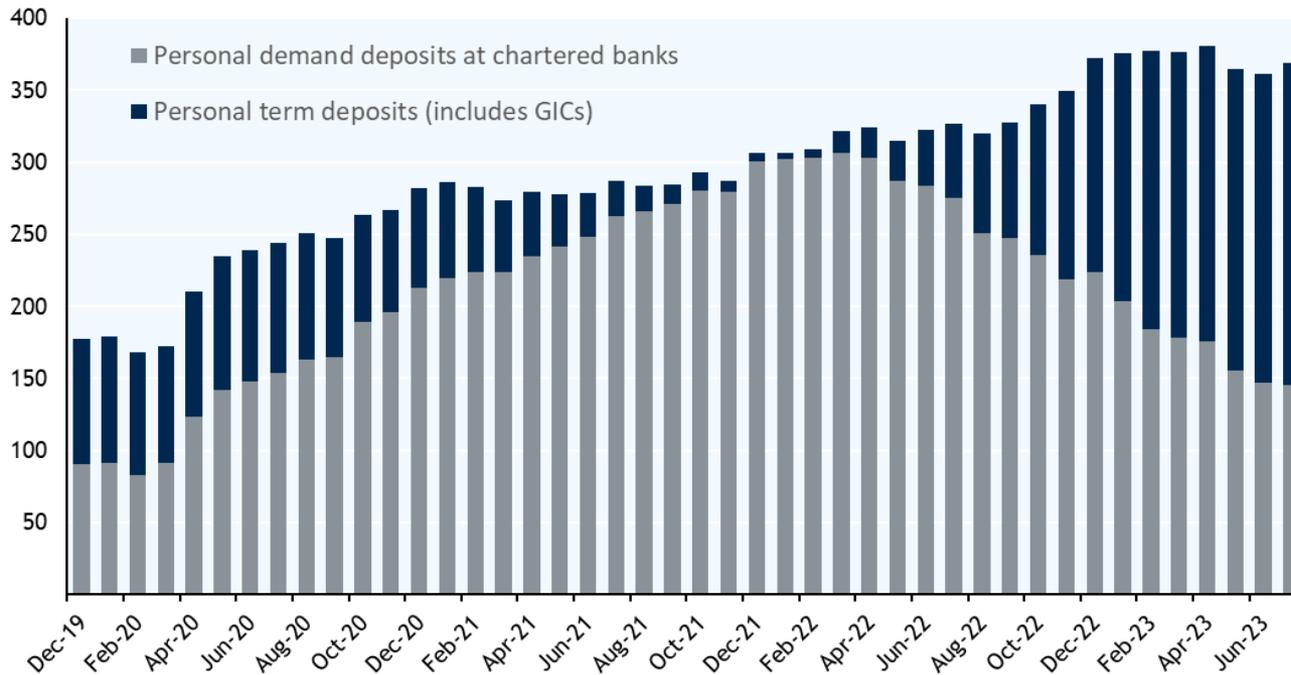


Source: Statistics Canada, RBC Economics

Cash savings are still high, but shifting to term deposits (less likely to be spent)

Canadians still sitting on huge cash stockpile vs. pre-pandemic

41- mth change (latest data shows accumulation from Feb-2020 to Jul-2023 in billions)



Source: CBA, RBC Economics Research

Housing markets bottomed earlier-than-expected in the spring – population growth underpinning demand

Sales-to-new listings ratio in Canada

Seasonally adjusted



Source: Canadian Real Estate Association, RBC Economics

MLS Home Price Index - Canada

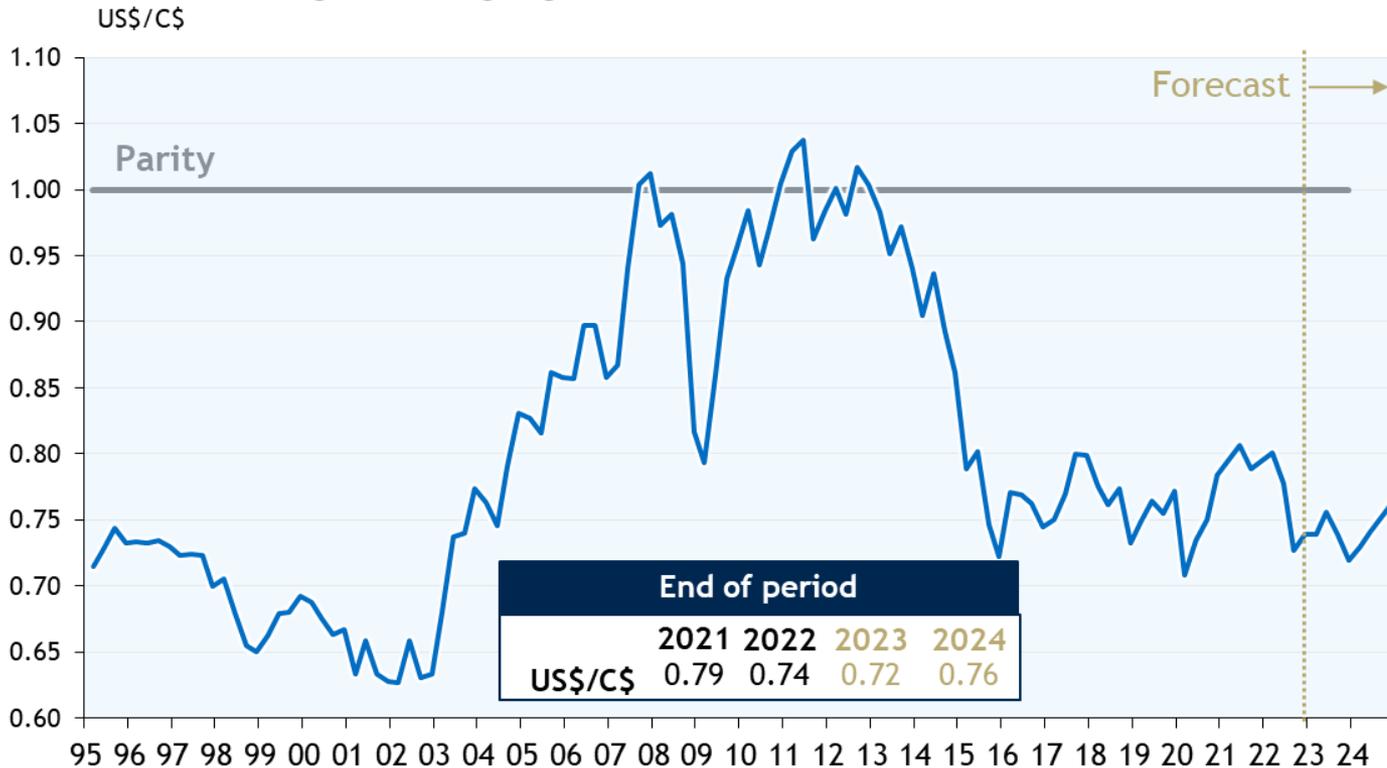
Year-over-year % change in the composite index



Source: Canadian Real Estate Association, RBC Economics

CAD outlook flattish with BoC and Fed moving (mostly) in tandem

USD strengthening against the CAD



Source: Bank of Canada, RBC Economics

For more information please visit:
[rbc.com/economics](https://www.rbc.com/economics)

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Appendix C

**Canadian Mental Health
Association Ontario Division
presentation for Ontario Municipal
Social Service Association
47 Leaders table**

October 26th, 2023



Canadian Mental
Health Association
Ontario

Association canadienne
pour la santé mentale
Ontario

CMHA Ontario Overview

- Founded in 1952 and part of a federated model; partnerships with our colleagues across the country.
- Servant leadership to support 27 CMHA branches across the province.
- Engage with provincial government including reviewing legislation and advocating for better care, treatment and resources.
- Provide support, service and resources to branches to address needs in their local communities.
- Secure funds to support CMHA activities in Ontario.

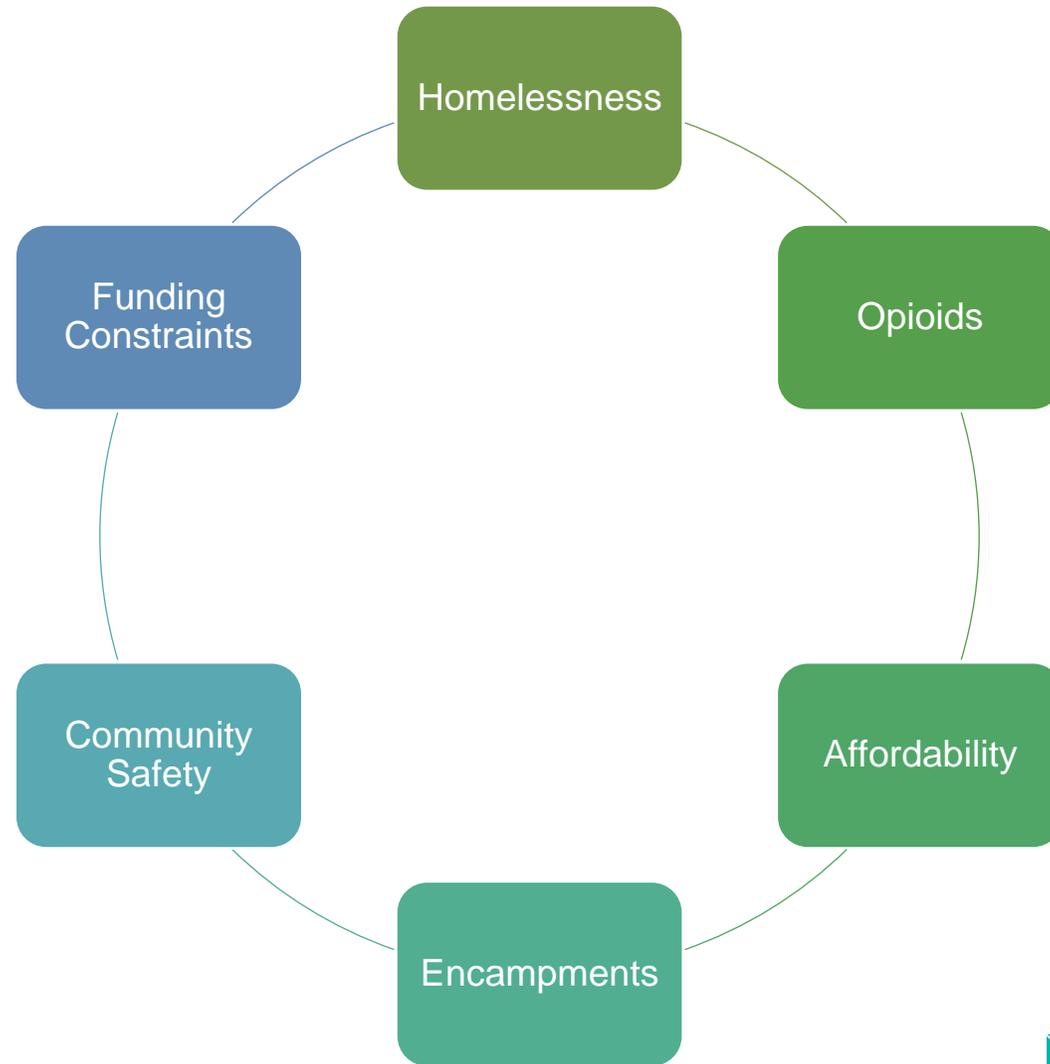


CMHA Ontario – Relationships

- Positive relationships with the provincial government enabling us to advocate for our branches and the wider mental health and addictions sector.
- Aligned with Addictions and Mental Health Ontario, Children's Mental Health Ontario.
- Engages regularly with municipal and social service organizations such as OMSSA, AMO, ROMA, etc.
- Improving mental health and addictions care by fostering collaboration between CMHA branches and Ontario's service managers/municipalities



Shared Landscape



Shared Landscape

- CMHA branches and municipal partners have reported an increase in mental health and addictions related need in their communities following the COVID-19 pandemic
- Service managers are feeling stretched and the end of social service relief funding during the pandemic will see municipalities having to do more with less
- Budget 2023 saw the community mental health sector receive a 5% base budget increase which was the first increase in a decade



Shared Landscape

- CMHA branches serve clients experiencing homelessness by providing rent supplements, supportive housing units and other housing supports.
- CMHA Ontario regularly engages with branches on key policy files: housing, substance use / addictions, justice, and system improvement.
- Supportive housing supply for individuals with mental health and addiction related service needs will be key to ending homelessness which is a shared priority for all levels of government
- Supportive housing will feature in CMHA Ontario's prebudget submission



CMHA Ontario's Programs



The Excellence through Quality Improvement Project (E-QIP) supports mental health and addiction providers to deliver high quality services within an integrated health system by engaging with system stakeholders and planners to advance MHA priorities through directed quality improvement (QI) and measurement supports. They work with the community-based MHA providers and the broader sector, to develop QI culture and capacity and data and measurement skills to enable informed decision-making, organizational planning, and to guide improvement efforts.



Your Health Space is a free workplace mental health program that provides psychoeducational training to Ontario's health care organizations and was developed to respond to the burnout and moral injury affecting Ontario's health care workforce. The program is funded by the Ministry of Health and aims to support organizations in promoting psychological health and safety practices in health care workplaces. The program consists of self-directed eLearning modules, trainer-led live workshops and microlearning huddles.



The Centre for Innovation in Campus Mental Health (CICMH) is a partnership project involving Colleges Ontario, the Council of Ontario Universities, the Ontario Undergraduate Student Alliance, the College Student Alliance and the Canadian Mental Health Association, Ontario Division. Their goal is to build the knowledge and skills in post-secondary institutions to increase their capacity to address the mental health needs of students while fostering innovation in collaboration and developing strategic partnerships that promote systemic responses in the post-secondary system to address the mental health needs of students.



CMHA Ontario's Programs



Evidence-based, peer support for Ontario's firefighters. Resilient Minds provides training to support resilience building for psychological health and safety. Expansion to other first responders on the horizon (e.g., police, paramedics).



Mood Walks is a province-wide initiative that promotes physical activity in nature, or "green exercise," to improve both physical and mental health as a compliment to complex care or alternative support.



With a shared curriculum with BounceBack, Living Life to the Full delivers an eight-week, group-based course based on the principles of Cognitive Behavioural Therapy (CBT) that provides tools to manage life's challenges



Canadian Mental Health Association

TALK TODAY

Promotes mental health of young athletes, primarily through junior hockey players aged 16-20 and adults who support them. Launched in Ontario and scaled nationally across 50+ branches. Suicide prevention training has been provided to 5,000+ athletes, 800+ adults.



Canadian Mental Health Association
Ontario

Association canadienne pour la santé mentale
Ontario

CMHA Ontario's Programs

A reliable partner for the Ontario Public Service, companies, and organizations, Mental Health Works partners to strengthen psychologically healthy and safe workplaces through workshops that promote awareness building, stigma reduction, and collaboration.



Through the Farmer Wellness Initiative, farmers across Ontario and members of their household have access to free counselling sessions with a mental health professional. Accessible 24/7/365: 1-866-267-6255.



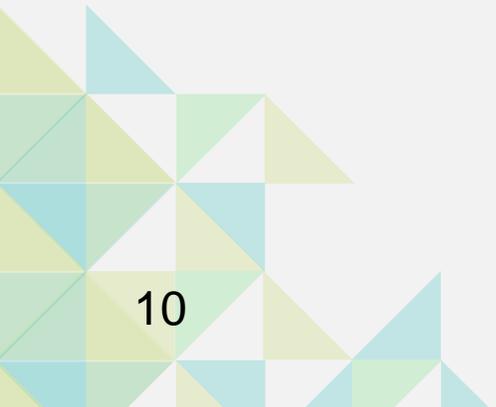
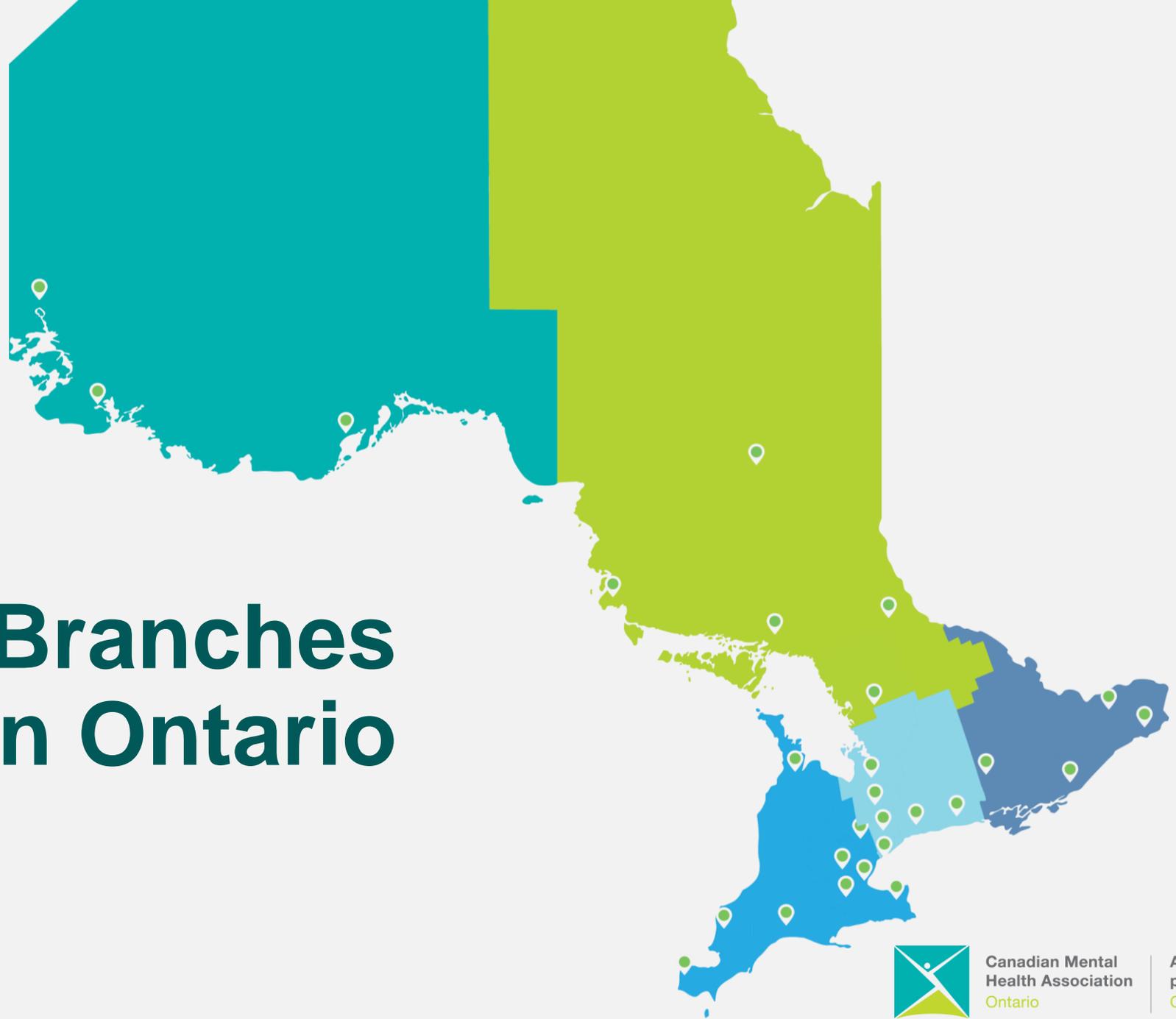
In the Know is a mental health literacy program developed at the Ontario Veterinary College (University of Guelph) created specifically to educate the agricultural community on mental health care.



The Guardian Network is an award-winning volunteer suicide prevention network model. Volunteer 'Guardians' are equipped with strategies and tools to identify the signs of mental distress, react to farmers at-risk, and connect individuals with appropriate mental health and crisis resources.



CMHA Branches in Ontario



CMHA Branches

- Over 5,000 CMHA staff (PT/FT) & 2,000 volunteers across 27 branches in Ontario.
- CMHA branches in Ontario vary – both in terms of size and populations served.
- Branches identify the mental health needs of their community and set priorities for provision of services, resources and programs.
- Branches tailor their programming to suit their local populations, with specialized programs and services in areas such as seniors, youth, homelessness/housing and addiction treatment.



Branch Profiles

- Branches frequently partner with local municipalities to deliver services.
- Partnerships between service providers like branches and local government mean that social service and mental health and addictions support can be integrated.
- Enables “no wrong door” approach.



CMHA Thames Valley Crisis Centre

- Launched in 2018 with support from community partners including City of London.
- For individuals 16+ experiencing a mental health crisis.
- 24/7 walk-in offering crisis assessment and counselling as well as connection to other services such as housing support.
- Crisis stabilization space on site offering 10 beds for individuals in crisis (up to three-day stay).
- 3,415 total visits in 2022/23



CMHA Thames Valley Crisis Centre

- Middlesex-London Paramedic Service implemented a mental health and addiction alternative destination pilot project to allow paramedics to transport low-acuity mental health and addictions patients directly to facilities like the crisis centre.
- The program is now permanent and has demonstrated success in achieving the patient care model objectives.
- Patient safety, reduction in ED presentations, reduction in ambulance offload time delay, and timely access to appropriate care.
- 1,248 ambulance referrals between 2020 and 2022.
- 81% ED diversion rate.



CMHA Algoma

- District of Sault Ste. Marie Social Services Administration Board recent opening of a 44-bed shelter with an integrated community resource centre.
- 22 low-barrier shelter beds and 22 transitional beds.
- Community Resource Centre (CRC) houses a variety of partner agencies where clients can receive counselling and connection to other programs such as OW and ODSP
- CMHA Algoma is providing peer workers at CRC



Thank you. Questions?

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knowing numbers

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Appendix D





What We Do

By supporting, connecting, and advocating for our members across Ontario, we help them to achieve their collective mission of delivering the best human services outcomes for Ontario's communities.

This includes critical services that Ontarians rely on every day:

- Employment and income supports
- Housing services
- Homelessness services and prevention
- Child care, children's and early years services

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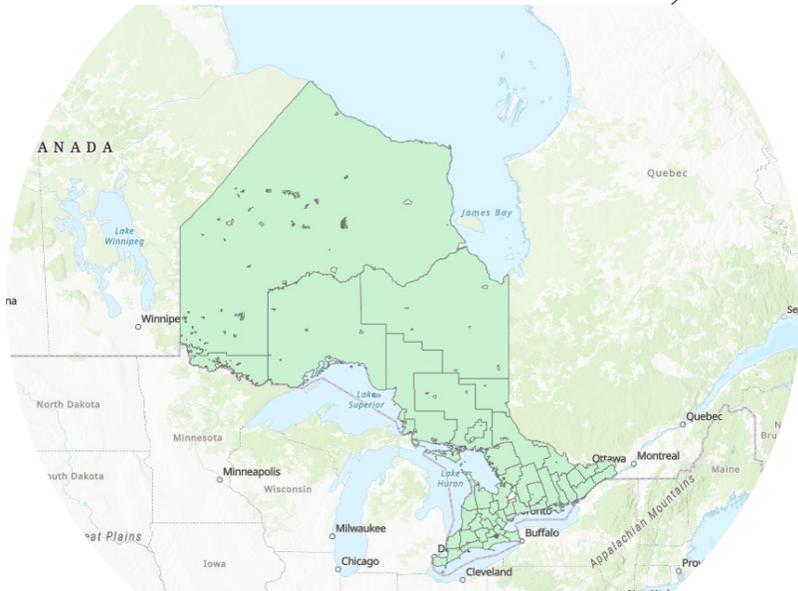
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What is Knowing Our Numbers

A province-wide data collection tool developed with the support of 43 of 47 service system managers to support connecting, sharing of best practices, and supporting evidence-based decisions in policy development to support regions to achieve their collective mission of delivering the best human services outcomes for Ontario's communities.



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Regions that have signed on with KON so far

Chatham-Kent
Simcoe
Toronto
Kawartha Lakes
St. Thomas
Bruce County
Lambton
Waterloo
Durham
Muskoka
Wellington
Sudbury
Nipissing
Northumberland
United Counties of Leeds and Grenville
Cornwall
County of Lennox and Addington
Hastings
Norfolk
Niagara
Brantford
Timiskaming
Dufferin
Parry Sound
Thunder Bay
Huron
Renfrew
Cochrane
Manitoulin-Sudbury
York
Ottawa
Halton
Lanark
Oxford
Prescott and Russell
Windsor
Kingston
Algoma
Peel
Grey
Sault Ste Marie
Rainy River

Knowing Our Numbers / Connaitre Nos Chiffres



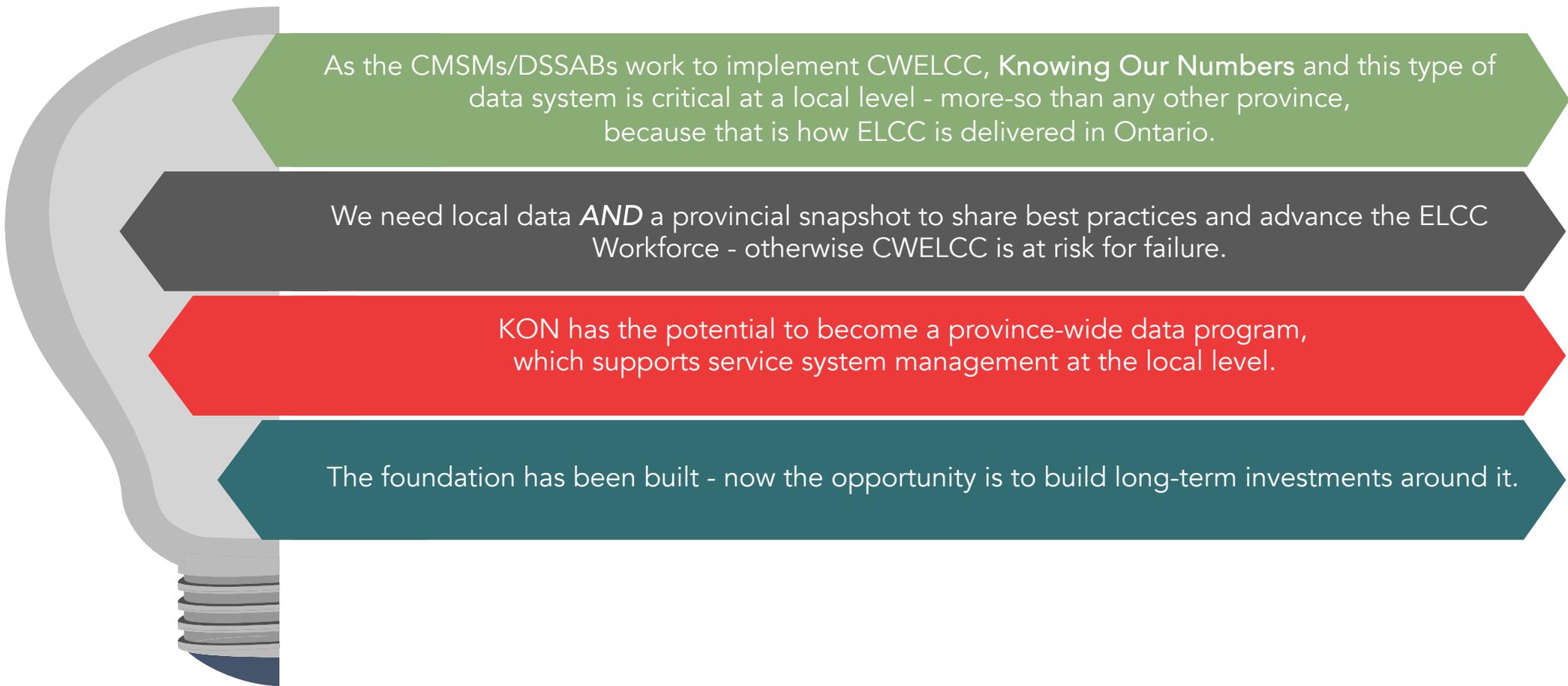
Knowing Our Knowing unites CMSMs/DSSABs and was grass-roots driven. Initiated and built by your members - speaks to OMSSA's commitment to **services continuously improved through innovation, partnership, and collaboration.**



It captures how the ECE workforce and **services meet the different needs of Ontario's unique communities** (Focus groups and regional reports capture the local nuances).



A long-term data system built with **Knowing Our Knowing** supports local government ability to track and report on services with **transparency, quality assurance, and strong outcomes.**



As the CMSMs/DSSABs work to implement CWELCC, Knowing Our Numbers and this type of data system is critical at a local level - more-so than any other province, because that is how ELCC is delivered in Ontario.

We need local data **AND** a provincial snapshot to share best practices and advance the ELCC Workforce - otherwise CWELCC is at risk for failure.

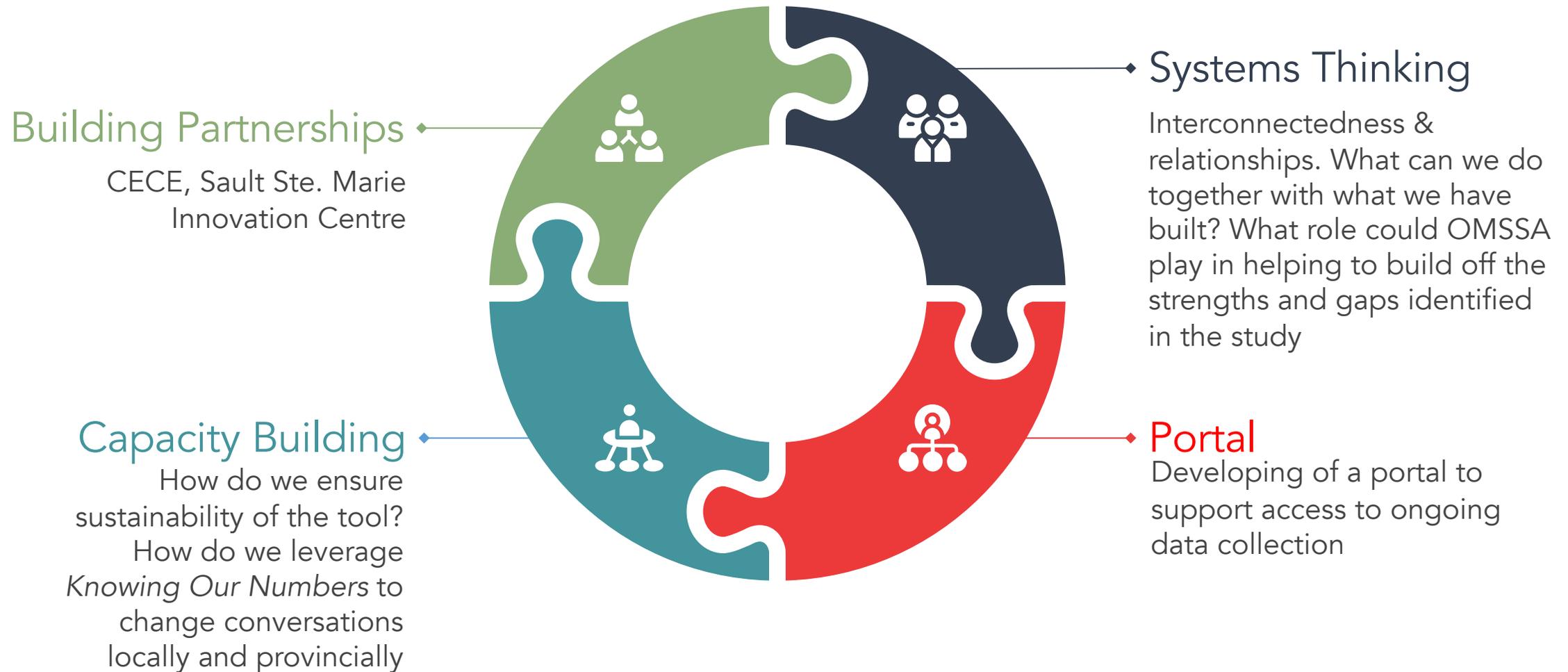
KON has the potential to become a province-wide data program, which supports service system management at the local level.

The foundation has been built - now the opportunity is to build long-term investments around it.

Phase I and II



Phase III: Next Steps



T H A N K

Y O U

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